

CITY OF
WOLVERHAMPTON
COUNCIL

Resources and Equality Scrutiny Panel

12 March 2024

Time 6.00 pm **Public Meeting?** YES **Type of meeting** Scrutiny

Venue Committee Room 3 - 3rd Floor - Civic Centre

Membership

Chair Cllr John Reynolds (Lab)

Vice-chair Cllr Sohail Khan (Con)

Labour

Cllr Zee Russell
Cllr Tersaim Singh
Cllr Greg Brackenridge
Cllr Qaiser Azeem
Cllr Ciaran Brackenridge
Cllr Lamina Lloyd
Cllr Alan Butt
Cllr Susan Roberts MBE

Independent

Cllr Celia Hibbert

Conservative

Cllr Ellis Turrell

Quorum for this meeting is three Councillors.

Information for the Public

If you have any queries about this meeting, please contact the Scrutiny Team:

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Agenda

Part 1 – items open to the press and public

Item No. *Title*

MEETING BUSINESS ITEMS

- 1 **Apologies**
- 2 **Declarations of interest**
- 3 **Minutes of previous meeting** (Pages 3 - 8)
[To approve the minutes of the previous meeting as a correct record]

DISCUSSION ITEMS

- 4 **EDI Strategy Performance Against Objectives** (Pages 9 - 90)
[Panel to receive presentations]
- 5 **Customer Service Strategy** (Pages 91 - 100)
[Head of Customer Engagement and Registrars to present to the Panel]
- 6 **Treasury Management Strategy 2024-2025** (Pages 101 - 204)
[For Information Only]

Resources and Equality Scrutiny Panel

Agenda Item No: 3

Minutes - 1 February 2024

Attendance

Members of the Resources and Equality Scrutiny Panel

Cllr John Reynolds (Chair)
Cllr Tersaim Singh
Cllr Ellis Turrell
Cllr Greg Brackenridge
Cllr Qaiser Azeem
Cllr Ciaran Brackenridge
Cllr Sohail Khan (Vice-Chair)
Cllr Lamina Lloyd
Cllr Alan Butt

In Attendance

Cllr Obada Ahmed

Employees

Richard Lawrence (Director of Regeneration)
Julia Nock (Deputy Director of Assets)
Stuart Rutherford (Head of Assets)
Heather Clarke (Head of External Funding and
Projects)
Lee Booker (Scrutiny Officer)

Part 1 – items open to the press and public

Item No. *Title*

- 1 **Welcome and Introductions**
Members of the Panel were welcomed to the meeting.
- 2 **Meeting procedures to be followed**
Meeting procedures were explained to the Panel.
- 3 **Apologies and Substitutions**
Apologies were received from Cllr Russell.
- 4 **Declarations of interest**
There were no declarations of interest.

5 **Minutes of previous meeting**

The minutes from the meeting held on 7 December 2023 were approved as a true and correct record.

6 **Digital Wolves Strategy Update**

The Cabinet Member for Digital and Community Inclusion opened the presentation, Driven by Digital was a key plan for the City, and they had formed a digital Wolverhampton Partnership to deliver this.

The Head of External Funding and Digital Projects summarised the revised Digital Strategy adopted by the Council on 23rd March 2022 with aims to make Wolverhampton a gigabit and smart city, to ensure all residents had access to devices, connectivity and skills, and to grow the digital economy and talent pool. Progress on fixed infrastructure was: gigabit broadband connectivity increased from 2% in 2020 to 94.61% in 2023, full fibre broadband increased from 1% in 2020 to 72% in 2023, Wolverhampton had moved from lowest full fibre coverage in the West Midlands Combined Authority (WMCA) to second highest. The roll out would include civil works on the highways as well as an increase in using existing ducts and overhead cables. Demand for mobile connectivity was increasing year on year with 21% of residents accessing the internet via smart phone. 60% of the City was covered with 5G network, the highest in the WMCA and one of the highest areas outside of London. They had a device lending scheme, set up in 2020, since then they had provided 3300 devices and supported over 7000 members to get online via 3 schemes. They provided this through 75 partners and they also had a device recycling scheme which provided donated devices to children. The Mayor had hosted a 100% digital wolves celebration event by 58 trusted departments and volunteers who worked to deliver the policy. They had developed technology and sensors to help supported living (such as sensors to monitor damp and mould), environmental sensors in bins and to track fly tippers, air quality monitoring systems and footfall counters in the City centre. Smart bins saw a 50% reduction in unnecessary labour time, as only bins which were full, triggered the sensor for a collection and bin change.

The Vice-Chair referred to page 33 and wanted to know what the time frame was for the quoted 223 residents which benefitted from the “digital bootcamp”.

The Head of External Funding and Digital said that she hadn't included in the report all of the training available, and had focused on high level bootcamp courses only. She said other courses supported starter level digital training. She said the training was over a 2 year period, she said the proportion of residents taking the training had doubled over 2 years for the higher level bootcamp training. The Trusted partner worked with those who were digitally disadvantaged.

The Vice-Chair requested that next time the report was brought to the Panel, for it to include figures of people the Council had directly helped gain access to the internet. He also wanted data for ward by ward mapping to be brought next time to show where the support was being provided to. The Head of External Funding and Digital said they had the information and could provide it after the meeting.

The Vice-Chair highlighted the levels of poverty in the City and wanted to know if the private companies taking up service provision for newer speed internet were offering competitive and fair rates that people with less money could afford, to avoid exclusion. He wanted to know what the Council could do to influence this.

The Head of External Funding and Digital said the Council offered social-tariffs for people who were on benefits. She said if a person could no longer afford their broadband connection, they could be moved onto social tariffs and the service provider had to do this automatically for them. She said they had been working with West Midlands 5G, who were developing a social tariff toolkit to be distributed by the Council's communications department to promote social tariffs in the near future.

The Councillor stated the social tariff information wasn't listed on the Council website. The Head of External Funding and Digital replied that they would ensure the social tariff information was on the website and that she would also speak to their contact on City Fibre to promote it better.

A Member of the Panel stated that he felt the City was still catching up with some of the big providers in regards to the services offered. He wanted to know how people could get affordable fibre who were not eligible for social tariff support. The Head of External Funding and Digital responded that encouraging competition between different providers was the best way to bring the prices down.

A Councillor asked what they were doing for people who were not tech confident and did not use the internet. The Head of External Funding and Digital stated that the reason they had trusted partners as part of their scheme was because they worked with and encouraged people who were not tech confident to get into using services.

A Councillor praised the efforts done by the Council to increase the higher speed network coverage across the City. She felt the Council needed to be promoting the successful work they had done more.

A Councillor stated he was supportive of the rollout and support provided. However, he also wanted to raise cybersecurity, as he felt this was fundamental to protecting people, he wanted to know what was being done in this area. The Chair added that he wanted to know if those who were being helped to get online for the first time and/or being provided devices when they previously did not have them, were being prepared with any cybersecurity to support to avoid phishing scams. The Head of External Funding and Digital replied that technology they were requiring would be specified to have cybersecurity systems built into them. She said they had discussed scams with their trusted partner network, as scams were becoming more prevalent. They were getting materials and training for people around security to deliver through partners.

The Chair asked if they had worked out the life time environmental impact of installing 5G networks and fibre networks compared to previous networks. The Head of External Funding and Digital said that 5G used less energy than previous networks. She said the opportunities came with the technologies which reduced the use of transport, reduced congestion, as well as the bin sensors reducing bin collections. This meant lower levels of carbon released into the air.

The Chair wanted to clarify if the bins were street bins or domestic bins. The Head of External Funding and Digital said the system was specific to street bins. She explained that full bins were prioritised for collection based off of the sensors information.

The Chair wanted to know if City centre broadband for business had been upgraded and improved, as businesses had reported issues in the past with connectivity. The Head of External Funding and Digital said it had been partially sorted. She said there were parts of the City which were now connected but other areas were still not, due to public realm works.

The Chair replied that it sounded like the issues were still unresolved. The Head of External Funding and Digital said she would speak to a colleague who had been dealing with the local full fibre project to get information for the Panel on which areas had been connected and which areas had not been connected.

The Director of Regeneration said it was crucial they futureproofed the City's digital infrastructure.

Resolved: An update from the team to come back to the Panel in 12 months on Digital Wolves Strategy.

The Deputy Director of Assets stated that the new Strategic Asset Plan would be launched at the end of the calendar year. The previous 5-year plan was coming to an end, the world had changed so they needed to develop a new plan for the future. She hoped the Panel would endorse the plans laid to them for the Strategy.

The Head of Assets stated that the Strategic Asset Plan included: An Asset Policy, an Asset Strategy and an Action Plan. 2018 to 2023 was coming to an end, and they would be initiating the 2024 – 2029 plan. The City Assets team were currently reviewing data on Council assets which would inform the new Strategic Asset Plan. They were currently weighing up where demands were from the public, which would inform how they used their assets for service provision. The Policy would support the plan by looking at regeneration or income generating options, how assets could be used to support local communities, ensure assets would meet demographic requirements, to support and assist families. They would be reviewing their data and placing the status of their assets on a financial horizon graph, which would indicate the health of City assets. The Head of Assets hoped this would be done by the summer of 2024. He stated that managing the data would be a challenge due to the size of assets being managed, the plan would enable them to locate losses and make savings, as well as understand future challenges and inform the Medium-Long Term Financial Strategy. The Strategic Asset plan was due to be completed in December 2024.

The Vice-Chair wanted to know how they would ensure best value for the Council in the management of assets, be they maintained with rent or sold off. He wanted to know what mechanisms would be in place to ensure those who were using Council assets to deliver services to the community were delivering value for money to the Council.

The Head of Assets stated they would be using a benchmarking system where assets were logged and community well being assessments were rated; these would be put up against costs to the Council. This would allow them to measure outcomes.

The Vice-Chair wanted to know if the Council knew which buildings they owned and were responsible for, citing issues in the past where it took months for the Council to find out if a building belonged to them. The Deputy Director stated they knew which assets they had done a community asset transfer on, but felt they could be better at sharing the information. They had a public asset mapping system. She stated she would share to the Panel a list of the assets they had transferred to the community until the date of the meeting using this system. She also stated she would look into how they could better share that information with Councillors in the future.

The Vice-Chair wanted them to implement a review process for high value assets which assessed whether their sale, transfer or other usage had been beneficial to the Council in the long run. The Head of Assets welcomed the suggestion and stated they were looking at improving their business case process.

A Councillor wanted to know what the Council's policy approach was to assets it owned outside of the City boundaries. The Head of Assets stated he was not aware of any assets owned outside of the City boundaries but stated pensions may have money generating assets outside of the City. He said he would speak to them and provide a list via email.

The Chair stated he thought the Council needed to look at the condition of schools in Wolverhampton. He said when they reviewed the plan, he wanted them to ensure it was to be done with a joined-up approach. He cited issues where different pieces of land next to each other were sold at different times and were developed on unevenly. He wanted to ensure a more coherent approach to land being sold off. The Chair wanted to know if this was the future approach. The Head of Assets confirmed that a joined-up approach was the future plan they were adopting.

A Councillor stated he felt they should approach open spaces and consider what they could be used for before locking them off as open spaces. The Head of Assets agreed and said the new

plan and data gathering would allow them to have better oversight of assets and they would then be able to bring them to Council for direction of useage.

A Member of the Panel said she was concerned community spaces or assets were going to be sold off for short term financial gain at the cost of the loss of spaces for the community in the future. She also wanted to know if Wolverhampton Homes had found more deeds, as she said they had lost a lot of them. The Head of Assets said he could not speak for Wolverhampton Homes and could not answer that query. He said in regard to community assets, his team provided recommendations but the decision was ultimately down the Council.

The Deputy Director of Assets said it was important to note that whilst assets were sold off, they were also investing in new assets too.

A Councillor stated safe and secure buildings were also a necessity. He said when the plan would be looked at, he wanted to ensure the plan took into account fire safety, materials to deter fire, inbuilt sprinklers etc.

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Resources and Equalities Scrutiny Panel

12th March 2024

Report title	Equality Diversity and Inclusion (EDI) Strategy Update	
Cabinet member with lead responsibility	Councillor Paula Brookfield Governance and Equalities	
Wards affected	All	
Accountable director	Charlotte Johns, Executive Director of Economy	
Originating service	Equality Diversity and Inclusion (EDI)	
Accountable employee(s)	Jin Takhar Tel Email	Head of Equality Diversity and Inclusion 01902 554650 Jin.Takhar@wolverhampton.gov.uk
Report to be/has been considered by	Equalities Advisory Group Cabinet Member Briefing	05/12/2023 04/03/2024

Recommendation(s) for action or decision:

The Resources and Equalities Scrutiny Panel is requested to:

1. To provide comments and feedback on the progress being made in delivering the EDI Strategy 2022 – 2024, Objective four

Objective Four: Provide Responsive, Accessible and Inclusive Services which actively seek to address inequality, disparities, and exclusions – within City Housing and Public Health.

1.0 Purpose

- 1.1 To provide Resources and Equalities Scrutiny Panel with an update on progress made in relation to delivering against the Councils Equality Diversity and Inclusion Strategy and supporting action plans.

2.0 Background

- 2.1 Equality Diversity and Inclusion (EDI) continues to be a key priority and consideration throughout all council activities and organisational culture. Fair and Equal is one of the cross-cutting themes that underpins the Our City: Our Plan.
- 2.2 The EDI Strategy (2022 – 2024) was agreed by Cabinet on 19 January 2022 and associated Directorate Equality Plans subsequently launched with overarching priorities and actions agreed.
- 2.3 In the delivery of the Council's EDI Strategy and supporting directorate equality plans, the Council continues to ensure compliance against the Equality Act 2020 (Public Sector Equality Duty) as well as aligning with best practice and National Standards.
- 2.4 Outlined within the EDI Strategy we have four key priorities:
- 2.4.1 To demonstrate Visible Leadership and Strong Organisational Culture
 - 2.4.2 To be an Inclusive Employer, building a workforce that is reflective of the communities we serve
 - 2.4.3 Develop an inclusive workplace culture, where targeted professional training, development and support is provided
 - 2.4.4 Provide Responsive, Accessible, and Inclusive services which actively seek to address inequality, disparities, and exclusions.
- 2.5 This update will focus on the councils achievements/progress against objective four as indicated and described above.
- 2.6 Actions that have been progressed and next steps are summarised and can be found in the presentations attached.

.3.0 Next Steps

- 3.1 Resources and Equalities Scrutiny Panel to receive further reports on progress made against the EDI Strategy via our EDI Annual Report 2023, in relation to the strategy key objectives as indicated in section 2.4.

4.0 Finance implications

- 4.1 There are no direct financial implications associated with the report. The EDI Strategy continues to be funded from the Council's Corporate service approved revenue budget.

5.0 Legal implications

5.1 There are no direct legal implications associated with the report.

6.0 Equalities implications

6.1 The Council under the Equality Act 2010 has a legal duty to ensure that the authority eliminates unlawful discrimination, advance equality of opportunity & foster good relations. This is known as the Public Sector Equality Duty.

6.2 The EDI Strategy is a key example of how the authority is meeting its legal obligations.

7.0 Background Papers

7.1 EDI Strategy <https://www.wolverhampton.gov.uk/sites/default/files/2022-05/WCC%201975%20EDI%20Strategy.pdf>

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City Housing Directorate Equality Plan

Equality Advisory Group

9 April 2024

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Presenter:

Jenny Lewington

Deputy Director of Housing

wolverhampton.gov.uk

Recommendations for action or decision

The Resources and Equalities Scrutiny Panel is recommended to:

1. Review and comment on the findings against each directorate equality plan outlined in appendices 9-14.
2. Review and comment on actions taken to date and next steps proposed by the service outlined in appendices 2-8.
3. Endorse proposed actions where appropriate

Key Questions for Scrutiny to consider:

1. For scrutiny panel to review and comment on progress made and performance achieved against Housing EDI Directorate Equality Plans (DEPs) as outlined in slide 4
2. Invite the scrutiny panel to query or comment on performance against the housing DEPs, particularly where disparities have emerged outlined in appendices 1-17.

Purpose and Background

1. For scrutiny panel to review and comment on progress made and performance achieved against Housing EDI Directorate Equality Plans (DEPs) as outlined in slide 4
2. Invite the scrutiny panel to query or comment on performance against the housing DEPs, particularly where disparities have emerged outlined in appendices 1-17.

Key Information for Scrutiny (1)

Challenge	Response
<p>Coverage of certain protected characteristics, mainly 'sexual orientation' is low (this doesn't include where tenants have chosen not to disclose). We also can't look at the coverage of gender identity reporting until the fields are split (currently, it falls under sex and there is no separate gender identity field on NEC)</p>	<p>We are in the process of getting NEC developers to increase the sexual orientation response options to match the Census reporting and EDI best practice so that tenants have increased options of ways to identify that they feel best represent them.</p> <p>The 'engage' app produced by Wolverhampton Homes will give residents the ability to update their demographic information by logging in and changing this themselves. This will save time and resource that would have been needed to backfill this information from a service perspective.</p>
<p>The system we use for private sector reporting (IDOX) doesn't have certain fields we would need to accurately report on all of the protected characteristics. It doesn't have a field for gender identity or sexual orientation and even though the other fields are in the system, coverage across all of our demographic data is a lot lower in idox compared to NEC.</p>	<p>We have produced a data quality dashboard to show the IDOX data quality errors so that the team inputting data can identify where reporting gaps are and improve this recording going forward.</p> <p>We will have similar discussions with IDOX developers as we have with NEC to see if we can get the additional fields added to the system.</p>

Key Information for Scrutiny (2)

Challenge	Response
<p>Prioritisation criteria can skew disproportionality figures. We aren't always going to have the same proportions of people across the cohorts due to the fact that certain groups of people will be priority for rehousing (those with disabilities, caring responsibilities or dependent children)</p>	<p>We will look case by case to understand disproportionalities identified in more depth and see whether it is due to prioritisation. Where we suspect bias, we will interrogate and make the appropriate changes to the service to ensure this doesn't continue to happen.</p>
<p>A lot of good practice can be seen across the directorate equality plans. One area where we see positive disparities across all the directorate equality plans is our service accessibility and support for those with a disability. We would hope to see the same positive performance across all protected characteristics.</p>	<p>We will continue to monitor disability representation across the service; however, we may need to shift our focus and dig deeper into the data and service context for why other protected characteristics may not be showing the same positive disparities.</p> <p>There may be reasons beyond the services control such as prioritisation, limited stock and increasing waiting list, type of stock available and whether it's suitable for people on the waiting list in the groups that are being over and underrepresented.</p>

Performance Overview (1)

Indicator	Source	Time Period Covered	Commentary
Waiting vs Rehoused	NEC	1 st Jan 2023 – 31 st Dec 2023	<ul style="list-style-type: none"> • Waiting list data is live, rehousing depends on what period you choose • Although NEC fields are comprehensive, there are a lot of blanks in the data where people haven't got data recorded/don't want to disclose. The 'engage' app will allow tenants to update their own personal information which saves housing officers having to update this manually and retrospectively. • The data looks mostly proportional against all protected characteristics in this table. • Slight overrepresentation of older people and those with a disability being rehoused, most likely due to additional support needs in these groups. • There are a higher proportion of Muslim people being rehoused than on the waiting list which we will be exploring with deep dives into the data, but we think it may be because they are more likely to live in multi-generational households and have more overcrowded living situations which would make them a priority. • Sexual Orientation doesn't seem to have any influence over those who get rehoused, the applicants who choose not to disclose their sexual orientation are the most overrepresented when comparing proportions on the waiting list to the rehoused list, • Gender Identity isn't collected appropriately enough to comment on disparities efficiently.

Performance Overview (2)

Indicator	Source	Time Period Covered	Commentary
Rent Arrears vs Active Tenants	NEC	Live as of Dec 31st	<ul style="list-style-type: none"> • Rent Arrears and active tenant data is live so we can see updates as they happen • Our performance indicates that tenants between 25–44-year-old females are overrepresented in the rent arrears cohort. This would need further exploration, but this is likely due to them having dependent children and the fact that more females are single parents than males. This could be contributing to the financial pressures making them unable to pay their rent. • Ethnic minority groups are more likely to be in rent arrears than their White counterparts. This will be a focus point of analysis going forward to understand what other pressures these residents are facing and whether the service can further support to prevent this from happening. • Again, people with a disability are less likely to be in rent arrears, showing that our prioritisation to ensure people with a disability are supported is working, they are clearly accessing the support they need across the whole service. This means changes to the service should be implemented to make things fair and make the service accessible to other minority groups and groups who can be identified through this data as needing additional support.

Performance Overview (3)

Indicator	Source	Time Period Covered	Commentary
Damp and Mould	NEC	1 st Jan 2023 – 31 st Dec 2023	<ul style="list-style-type: none"> • This directorate equality plan focuses on houses who raise a damp and mould enquiry, because it relies on people to contact Wolverhampton Homes or the Council, it wouldn't capture every household affected. • Wolverhampton Homes will be putting Damp, Mould and Condensation sensors in homes to try and increase the number of tenants we can identify and help. • We can see that young, ethnic minority, female tenants are more likely to be affected by damp and mould. There are cultural barriers that might mean tenants don't know how to prevent mould growth and lack of education or awareness may be a contributing factor with the younger tenants affected. • Again, people with a disability are less likely to be affected which is positive • Our coverage of gender identity in this cohort is too low to have an impact but our sexual orientation data shows that Bisexual tenants are slightly overrepresented in the damp and mould cohort, it's hard to assume why without further analysis, but it's something to note and monitor.

Performance Overview (4a)

Indicator	Source	Time Period Covered	Commentary
Homelessness Acceptance vs City Population	NEC	1 st Jan 2023 – 31 st Dec 2023	<ul style="list-style-type: none"> • For our first homelessness comparison we looked at homelessness acceptance vs Wolverhampton's 16+ population to understand if a certain demographic group are more likely to become homeless. • Younger residents are more likely to be homeless as we can see from the higher proportion of 16-34's being accepted as homeless. • Females are also more likely to be in this cohort. The main reason for females becoming homeless is being at risk of having experienced domestic abuse. • For males, the top reason is mental/physical health, however the numbers are much lower compared to females. • For transgender residents who are homeless, the most common reason is also mental/physical health. • Ethnic minorities also seem to be more likely to be homeless, specifically African residents. • Because there are multiple characteristics that make someone more likely to be homeless, as a council we want to ensure people ask for support before things get to that stage, so understanding what types of people are more at risk is useful to help us understand support needs.

Performance Overview (4b)

Indicator	Source	Time Period Covered	Commentary
Homelessness Acceptance vs Rehoused	NEC	1 st Jan 2023 – 31 st Dec 2023	<ul style="list-style-type: none"> Looking to see if there is a disparity between homeless acceptance and rehousing homeless applicants. The data tells us that females are more likely to get rehoused than males, this is likely because of the reason they became homeless and the risk they're facing (most of them coming from living situations where they're being domestically abused). There are some discrepancies in the ethnic group of homeless acceptance and rehousing, White British and Black African residents are more likely to be rehoused than other ethnic groups. We'd need to look further into their situations before we could comment on why this may be. The homeless strategy will have a focus on EDI to ensure a fair and equal service is being provided to all residents, however much like housing there are certain prioritisation criteria that certain demographic groups might be more likely to have.

Performance Overview (5)

Indicator	Source	Time Period Covered	Commentary
Private Sector Housing	NEC	1 st Jan 2023 – 31 st Dec 2023	<ul style="list-style-type: none"> • We would expect to have the highest proportion of service requests in the areas where there's a higher proportion of private sector housing in the city. This would indicate that households that are struggling know how to access support from the service. • We can see that the areas with higher numbers of private rented houses do have higher numbers of service requests and evictions, however it doesn't seem proportional, and we would expect wards such as St Peters to have more, to highlight that they aren't any barriers to accessing support. • Due to lack of demographic data recording on idox, we have to use the city population data to understand the demographic breakdowns of wards to see if there's a reason, we don't have service requests coming in from areas we would expect. For examples, St Peters has a majority (79%) ethnic minority population and a small number of service requests compared to the amount of private sector housing – this could potentially indicate a barrier to accessing support through the service. • We are looking into ways to improve this reporting as part of the directorate equality plans so we can see the actual demographic details per case on idox instead of making an estimation.

Appendix

Resources and Equalities Scrutiny Panel

12th March 2024

Presenter:

Jenny Lewington

Deputy Director of Housing

Aim: To identify what the housing service are doing to ensure their data has coverage of as many protected characteristics as possible. Holding equalities data enables the council to be able to provide a non-biased service to residents.

All the data supporting the summary slides is held in the appendices. There you can see data across all the DEPs for social housing for the following protected characteristics: Age, Sex, Ethnicity, Disability, Religion and Sexual Orientation. Sexual Orientation data coverage can be quite low, with many residents choosing not to disclose but we have included it where possible.

Data Sources:

All the data for social housing DEPs has come from the Northgate (NEC) system that Wolverhampton Homes use to record all of their tenant information.

For Private Sector Housing, the data comes from the IDOX system, and the ward data is derived from the 2021 Census.

Data Gaps:

- For social housing, there is the option in the 'Sex' field on NEC to select 'Male', 'Female' or 'Transgender'. We are exploring the option of either adding a Gender Identity field alongside the Sex field or having more options available to choose from in the Sex field to give residents more choice over how they're identified.
- For Private Sector Housing, the ward data we have provided to show the demographic breakdowns cannot be extended to gender identify or sexual orientation. Although 2021 was the first year they asked these questions on the Census, the low numbers have meant that data needs to be withheld at lower geographies to protect people from being identified, the highest level of data we have for this information is MSOA and then City level, which we are happy to provide if required.
- At the moment the idox fields are limited, there is nowhere to record sexual orientation and there are only two gender options which are Male or Female, the only other option being unclassified. The demographic data recording on IDOX is very sparse but options can be explored here to make improvements.

Actions taken to date:

- Looking at the data to identify any disproportionality and checking the data to be able to explain the over or under representation of demographic groups.
- Considerable work to ensure the housing application process is accessible; support available online, over the phone and in person. The website is accessible, translated into various languages, read aloud technology etc.

Trends:

- The demographics data [Appendix 1] for residents on the waiting list and residents on the rehousing list at the moment is very positive because the comparisons show little to no disproportionality between the two cohorts.
- **Disability:** Only 5.5% of residents on the waiting list have a disability however, over 8% of the rehoused residents have a disability, so disabled applicants are likely to be prioritised. The only other disparity in this data is with the age groups.
- **Age:** There seems to be priority given to people over 45, all the subsequent age groups follow the same pattern of having a higher proportion on the rehousing list than the waiting list. This may be due to other factors such as those families being more likely to have dependent children or disabilities that make them a higher priority. There also seems to be quite a large disparity in the 25-34 age group, they tend to be more of those aged residents on the waiting list than being re-housed.

Future steps:

- Include an armed forces flag on NEC so we can identify the veteran population and support them with any housing needs
- Look at the age group 25-34 in more detail to understand why they're underrepresented in the rehousing list compared to the waiting list
- Reference care leavers, have queried this with WH to ensure this flag is on the system
- Customer contact and face-to-face housing advice continues to develop.
- The WH app goes live before Christmas

Social housing waiting list vs rehousing list

Indicator	Group	Waiting List %	Waiting List value	Rehousing %	Rehousing value	Disparity
Age Group	16-17	0.2%	12	0.5%	6	0.3%
	18-24	18.7%	1,212	17.9%	219	-0.8%
	25-34	37.5%	2,433	29.6%	362	-7.9%
	35-44	23.6%	1,528	23.6%	288	0.0%
	45-54	10.8%	697	15.1%	185	4.4%
	55-64	5.8%	376	9.6%	117	3.8%
	65-74	2.3%	151	2.7%	33	0.4%
Sex	75-99	1.1%	69	1.0%	12	-0.1%
	Female	61.8%	4,003	60.5%	740	-1.3%
	Male	38.1%	2,470	39.4%	482	1.3%
Disability	Transgender	0.1%	7	0.1%	1	0.0%
	Yes	5.5%	356	7.7%	94	2.2%
	No	94.2%	6,107	91.8%	1,123	-2.4%
Ethnic Group	White British	45.3%	2,933	45.4%	555	0.1%
	White Other	12.7%	826	10.6%	130	-2.1%
	Black, Black British, Caribbean	8.2%	528	7.5%	92	-0.6%
	Mixed: White and Black Caribbean	6.7%	437	5.5%	67	-1.3%
	Black, Black British: African	6.1%	398	7.3%	89	1.1%
	Asian, Asian British: Indian	3.2%	209	2.6%	31	-0.7%
Religion	No Religion	32.6%	2,112	28.7%	351	-3.9%
	Christian	22.9%	1,484	21.3%	261	-1.6%
	Church of England	7.3%	476	6.4%	78	-1.0%
	Muslim	7.7%	501	9.2%	112	1.4%
	Catholic	5.0%	322	4.3%	52	-0.7%
	Sikh	1.8%	115	0.8%	10	-1.0%
	Hindu	0.9%	61	0.6%	7	-0.4%
Sexual Orientation	Undisclosed/Unknown or applicant prefers not to say	19.1%	1,239	26.9%	329	7.8%
	Heterosexual	77.5%	5,025	70.7%	864	-6.9%
	Bisexual	2.3%	147	1.6%	19	-0.7%
	Lesbian	0.8%	49	0.57%	7	-0.2%
	Gay Male	0.3%	21	0.33%	4	0.0%
Marital Status	Unknown/Blank	99.5%	1,961	98.9%	1,209	-0.6%
	Single	0.4%	7	0.8%	10	0.5%
	Married	0.2%	3	0.3%	3	0.1%
	Separated			0.1%	1	0.1%

Actions taken to date:

- Further exploration of this data set, particularly the accessibility of support to households in arrears.
- Money advice service and support fund available.
- Combining datasets with LIFT tool for extra information about households to target

Trends:

When analysing this data, we found that the main disparities were in the age and ethnic group comparisons.

- **Age:** We can see that ages 25-54 are overrepresented in the rent arrears group meaning a disproportionate number of them are struggling financially. This is likely because they have more expenses than younger or older tenants such as childcare, they may also have variable/unstable income.
- **Ethnic Group:** Ethnic minorities are slightly overrepresented in the rent arrears cohort, this may be because they struggle to access the housing service or council with queries due to things like cultural/language barriers or lack of understanding of processes. They may not know who to contact if they are suffering financial hardship. [Appendix 2]

Future steps:

- Embed KPI and performance timeframes based on the reds/ambers
- Potential to look at evictions data now that social housing evictions have been rising, understand the demographic breakdown of those people and see if there are any trends, we spot that require intervention
- Breakdown age by ethnicity to look at disparity in more detail, particularly in black ethnic groups as we know the numbers are high for that group.

Rent arrears vs all active tenancies

Indicator	Group	Rent Arrears %	Rent Arrears value	Total Active Tenants %	Total Active Tenants value	Disparity
Age Group	16-24	3.9%	305	2.0%	488	-1.9%
	25-34	20.9%	1,648	13.2%	3,245	-7.7%
	35-44	28.9%	2,282	21.5%	5,292	-7.4%
	45-54	21.8%	1,723	19.7%	4,842	-2.1%
	55-64	17.7%	1,396	19.1%	4,695	1.4%
	65-74	4.8%	377	13.2%	3,240	8.4%
	75-99	2.1%	164	11.3%	2,779	9.2%
Sex	Female	67.1%	5,295	61.6%	15,153	-5.4%
	Male	33.0%	2,602	38.3%	9,426	5.4%
Disability	Transgender	N/A	N/A	0.0%	4	N/A
	Yes	6.0%	477	12.4%	3,052	6.4%
	No	87.6%	6,915	81.3%	19,987	-6.3%
Ethnic Group	White British	59.2%	4,671	65.8%	16,183	6.7%
	White Other	4.9%	390	5.6%	1,373	0.7%
	Black, Black British, Caribbean	8.1%	638	5.8%	1,436	-2.2%
	Mixed: White and Black Caribbean	6.3%	500	3.7%	913	-2.6%
	Black, Black British: African	6.8%	539	5.0%	1,221	-1.9%
	Asian, Asian British: Indian	2.6%	201	2.4%	590	-0.2%
	No Religion	23.6%	1,863	19.3%	4,751	-4.3%
Religion	Christian	22.2%	1,754	22.8%	5,613	0.6%
	Church of England	6.5%	510	9.1%	2,246	2.7%
	Muslim	4.3%	338	4.4%	1,074	0.1%
	Catholic	3.1%	246	3.6%	896	0.5%
	Sikh	0.9%	70	0.8%	197	-0.1%
	Hindu	0.4%	29	0.5%	115	0.1%
	Undisclosed/Unknown or applicant prefers not to say	37%	2,939	38.8%	9,534	1.7%
Sexual Orientation	Heterosexual	61.2%	4,830	59.8%	14,691	-1.4%
	Bisexual	0.9%	71	0.8%	206	-0.1%
	Lesbian	0.5%	37	0.4%	93	-0.1%
	Gay Male	0.3%	20	0.2%	59	0.0%
	Unknown	84.0%	6,631	84.9%	20,877	0.9%
Marital Status	Single	9.0%	709	6.3%	1,548	-2.7%
	Married	3.9%	311	5.5%	1,353	1.6%
	Cohabiting	1.6%	124	1.7%	421	0.1%
	Separated	0.9%	72	0.7%	160	-0.2%
	Widowed	0.2%	19	0.5%	118	0.3%
	Divorced	0.3%	21	0.4%	87	0.1%
	Civil Partnership	0.1%	10	0.1%	19	0.0%

In February 2023, the Secretary of State for Levelling Up, Housing and Communities, Michael Gove MP, set out the actions the government is taking in response to the coroner's report into the death of Awaab Ishak with particular focus on damp and mould. The Regulator of Social Housing has taken a proactive approach to gathering data on damp, mould and condensation in social and private sector housing stock.

Actions taken to date:

- The response to assessing, identifying and addressing damp and mould is extensive and proactive. IT systems are being used to identify the prevalence of DMC in certain stock types, enabling targeted support. The response to DMC has been reviewed, including systems for reporting repairs.
- Response times have been reviewed and performance against repairs timescales are on target.
- We have appointed Healthy Homes advisors to ensure a comprehensive service to address DMC and support the households.

Trends:

- **Age:** We can see that ages 55+ are underrepresented in the damp and mould group meaning they may either have more experience dealing with damp and mould or they are struggling to access the service to book an inspection. The younger population may require more education on prevention techniques to reduce the risk of damp and mould problems.
- **Sex:** Female tenants are overrepresented in the damp and mould cohort, this could be for a number of reasons, they may be more likely to report it if they are more concerned with the state of their households. There are also more single parent households with women who may be worried about the health of their children and therefore again will be more likely to report it.
- **Ethnic Group:** Ethnic minorities are slightly overrepresented in the damp and mould cohort, this may be because they are not used to the weather conditions and are struggling to perform prevention actions. They may also not understand the correspondence or instructions if English isn't their first language. They may also be less likely to feel confident accessing the service if there are cultural and language barriers. [Appendix 3]

Future steps:

- Further work to be undertaken to consider the accessibility of these services.
- Use the reds and ambers in the data table to understand why certain ethnic groups and age groups are overrepresented in the damp and mould cohort. On the back of this, if accessibility to the service seems to be the problem, put interventions in place to counteract this.

Damp and mould enquiries vs total active tenancies

Indicator	Group	D&M %	D&M value	Total Active Tenants %	Total Active Tenants value	Disparity
Age Group	16-24	2.8%	94	2.0%	488	-0.8%
	25-34	17.9%	610	13.2%	3,245	-4.7%
	35-44	25.6%	874	21.5%	5,292	-4.1%
	45-54	21.5%	733	19.7%	4,842	-1.8%
	55-64	16.5%	562	19.1%	4,695	2.7%
	65-74	9.7%	332	13.2%	3,240	3.5%
	75-99	6.2%	211	11.3%	2,779	5.1%
Sex	Female	65.0%	2,220	61.6%	15,153	-3.4%
	Male	35.0%	1,194	38.3%	9,426	3.4%
	Transgender	0.1%	2	0.0%	4	0.0%
Disability	Yes	8.4%	288	12.4%	3,052	4.0%
	No	85.0%	2,904	81.3%	19,987	-3.7%
Ethnic Group	White British	56.5%	1,930	65.8%	16,183	9.3%
	White Other	6.2%	211	5.6%	1,373	-0.6%
	Black, Black British, Caribbean	7.5%	256	5.8%	1,436	-1.7%
	Mixed: White and Black Carribean	4.7%	161	3.7%	913	-1.0%
	Black, Black British: African	6.7%	230	5.0%	1,221	-1.8%
	Asian, Asian British: Indian	3.2%	110	2.4%	590	-0.8%
	No Religion	21.9%	749	19.3%	4,751	-2.6%
Religion	Christian	23.4%	799	22.8%	5,613	-0.6%
	Church of England	8.9%	303	9.1%	2,246	0.3%
	Muslim	7.0%	238	4.4%	1,074	-2.6%
	Catholic	3.3%	112	3.6%	896	0.4%
	Sikh	1.2%	42	0.8%	197	-0.4%
	Hindu	0.8%	26	0.5%	115	-0.3%
Sexual Orientation	Undisclosed/Unknown or applican prefers not to say	34.4%	1,175	38.8%	9,534	4.4%
	Heterosexual	63.8%	2,178	59.8%	14,691	-4.0%
	Bisexual	1.1%	39	0.8%	206	-0.3%
	Lesbian	0.44%	15	0.4%	93	-0.1%
	Gay Male	0.26%	9	0.2%	59	0.0%
	Unknown	84.0%	2,869	84.9%	20,877	0.9%
Marital Status	Single	7.0%	239	6.3%	1,548	-0.7%
	Married	5.4%	185	5.5%	1,353	0.1%
	Cohabiting	2.1%	73	1.7%	421	-0.4%
	Separated	0.7%	23	0.7%	160	0.0%
	Widowed	0.4%	13	0.5%	118	0.1%
	Divorced	0.3%	10	0.4%	87	0.1%
	Civil Partnership	0.1%	4	0.1%	19	0.0%

Homelessness acceptance vs City 16+ Population

Indicator	Group	Homelessness acceptance %	Homelessness acceptance value	16+ City Population %	16+ City Population value	Disparity
Age Group	16-24	23.7%	368	13.4%	27,911	-10.4%
	25-34	32.5%	503	17.3%	35,957	-15.2%
	35-44	22.4%	347	17.1%	35,735	-5.3%
	45-54	13.7%	213	16.8%	35,078	3.1%
	55-64	5.6%	87	14.6%	30,481	9.0%
	65-74	1.8%	28	10.9%	22,607	9.0%
	75-99	0.3%	4	9.9%	20,676	9.7%
Sex	Female	58.3%	903	51.5%	107,332	-6.8%
	Male	41.6%	644	48.5%	101,113	7.0%
	Transgender	0.1%	2	N/A	N/A	N/A
Disability	Yes	0.6%	9	21.5%	44,865	20.9%
	No	98.4%	1,525	78.5%	163,580	-19.9%
Ethnic Group	White British	39.9%	618	57.7%	120,219	17.8%
	White Other	9.4%	146	5.2%	10,786	-4.3%
	Black, Black British, Caribbean	8.3%	129	4.1%	8,442	-4.3%
	Mixed: White and Black Caribbean	6.1%	94	2.2%	4,668	-3.8%
	Black, Black British: African	8.6%	133	3.7%	7,778	-4.9%
	Asian, Asian British: Indian	4.4%	68	16.1%	33,540	11.7%
	No Religion	25.4%	394	25.9%	54,053	0.5%
Religion	Christian (including Catholic, Church of England and other Christian denominations)	28.3%	438	46.8%	97,455	18.5%
	Muslim	8.3%	129	4.5%	9,415	-3.8%
	Sikh	1.4%	21	11.9%	24,785	10.5%
	Hindu	0.8%	12	3.8%	7,936	3.0%
	Undisclosed/Unknown or applicant prefers not to say	30.6%	474	8.3%	17,363	-22.3%
Sexual Orientation	Heterosexual	66.2%	1,026	89.2%	185,921	23.0%
	Bisexual	2.3%	36	1.0%	2,161	-1.3%
	Gay or Lesbian	0.91%	14	1.1%	2,262	0.2%
	Unknown	63.0%	977	N/A	N/A	-63.0%
Marital Status	Single	30.0%	465	39.8%	83,054	9.8%
	Married	4.5%	69	42.7%	88,978	38.2%
	Separated	1.8%	28	2.4%	5,027	0.6%
	Widowed	0.1%	2	6.7%	13,905	6.5%
	Divorced	0.6%	9	8.4%	17,481	7.8%

Homelessness housed vs Total Advice Cases

Indicator	Group	Homelessness rehoused %	Homelessness rehoused value	Total Advice Cases %	Total Advice Cases value	Disparity
Age Group	16-24	26.0%	127	23.4%	394	-2.6%
	25-34	28.9%	141	32.4%	545	3.5%
	35-44	21.3%	104	22.7%	382	1.4%
	45-54	12.9%	63	14.0%	235	1.0%
	55-64	7.8%	38	5.6%	94	-2.2%
	65-74	3.1%	15	1.8%	30	-1.3%
	75-99	N/A	N/A	0.2%	4	0.2%
Sex	Female	65.4%	319	57.0%	960	-8.4%
	Male	34.4%	168	42.8%	721	8.4%
Disability	Transgender	0.2%	1	0.1%	2	-0.1%
	Yes	0.6%	3	0.7%	11	0.0%
	No	98.2%	479	98.2%	1,654	0.1%
Ethnic Group	White British	41.4%	202	39.8%	670	-1.6%
	White Other	9.8%	48	9.5%	160	-0.3%
	Black, Black British, Caribbean	9.6%	47	8.2%	138	-1.4%
	Mixed: White and Black Caribbean	6.4%	31	6.2%	105	-0.1%
	Black, Black British: African	8.0%	39	8.7%	146	0.7%
	Asian, Asian British: Indian	3.5%	17	4.2%	71	0.7%
	No Religion	27.5%	134	25.1%	422	-2.4%
Religion	Christian (including Catholic, Church of England and other Christian denominations)	29.9%	146	28.3%	477	-1.6%
	Muslim	4.9%	24	8.0%	135	3.1%
	Sikh	2.3%	11	1.4%	23	-0.9%
	Hindu	0.6%	3	0.8%	13	0.2%
	Undisclosed/Unknown or applicant prefers not to say	28.7%	140	30.4%	512	1.7%
Sexual Orientation	Heterosexual	68.0%	332	66.5%	1,119	-1.6%
	Bisexual	2.5%	12	2.3%	39	-0.1%
	Lesbian	0.61%	3	0.6%	10	0.0%
	Gay Male	0.20%	1	0.2%	4	0.0%
	Unknown	68.4%	334	63.8%	1,074	-4.7%
Marital Status	Single	24.8%	121	29.2%	491	4.4%
	Married	4.3%	21	4.6%	77	0.3%
	Separated	1.6%	8	1.8%	30	0.1%
	Widowed	0.2%	1	0.1%	2	-0.1%
	Divorced	0.6%	3	0.6%	10	0.0%

Actions taken to date:

- Private Sector Housing have undertaken research in the past to confirm that there are areas of the City that have extremely high proportions of private rented properties and poor housing standards, but a lack of engagement with the Private Sector Housing Service.
- Leaflet drops in the most common written languages in those areas which gave access to language specific web pages and webforms. There were no responses.
- Clinics held in local community centre, only a very small number of local residents spoke to the officers, very little improvement in engagement.
- Officers went door to door, speaking to local residents, a small number of housing complaints were received but engagement remained disproportionately low.

Trends:

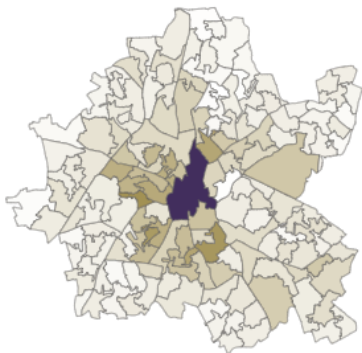
- The top 3 Wards with higher number of service requests are Park, St. Peter's and Graiseley. Those are also the top 3 wards with the highest number of private sector evictions. In general, the city centre has higher proportion of private sector housing stock compared to the rest of the city. There are several things that these wards have in common:
- Bigger proportion of ethnic minority residents & those who don't speak English as a first language
- Higher proportion of young families
- Higher proportion of residents with a disability
- Service requests and evictions have also been mapped by postcode with the MOSAIC profiles. For both the top 3 mosaic groups are **Transient Renters** (single people renting low- cost homes for the short term, **Family Basics** (families with limited resources who budget to makes end meet) and **Urban Cohesion** (residents of settled urban communities with a strong sense of identity). The mosaic data helps us look further into the residents' characteristics outside of just their demographics. [Appendix 4]

Future steps:

- Private Sector Housing is developing a matrix working project to improve engagement via other council services that are already through the door.
- Private Sector Housing are exploring two alternative ways to inspect rented properties in such areas without prior complaint from the tenants.

Private sector service requests vs evictions

% Private rented by LSOA11 (darker colours = higher %)



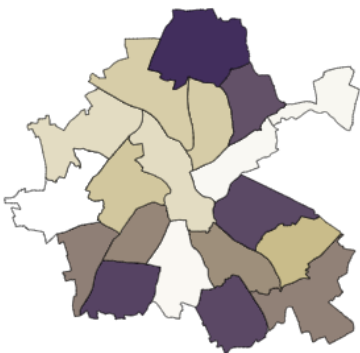
% Evictions by LSOA11 (darker colours = higher %)



% Private rented by Ward (darker colours = higher %)



% Evictions by Ward (darker colours = higher %)



Ward Name	Total SR	Evictions	% Evictions
▣ Park	293	32	10.9%
▣ St Peters	284	27	9.5%
▣ Graiseley	178	24	13.5%
▣ Ettingshall North	106	14	13.2%
▣ Bushbury South & Low Hill	123	13	10.6%
▣ Blakenhall	158	12	7.6%
▣ Bilston North	94	11	11.7%
▣ East Park	71	11	15.5%
▣ Bilston South	66	9	13.6%
▣ Bushbury North	55	9	16.4%
▣ Ettingshall South & Spring Vale	58	9	15.5%
▣ Oxley	76	8	10.5%
▣ Penn	51	8	15.7%
▣ Fallings Park	46	7	15.2%
▣ Heath Town	92	7	7.6%
▣ Merry Hill	51	7	13.7%
▣ Tettenhall Regis	42	4	9.5%
▣ Tettenhall Wightwick	28	2	7.1%
▣ Wednesfield North	26	2	7.7%
▣	14	1	7.1%
▣ Wednesfield South	39		
Total	1951	217	11.1%

Private sector service requests vs evictions

Park

Ward Profile: Diversity and Demographics

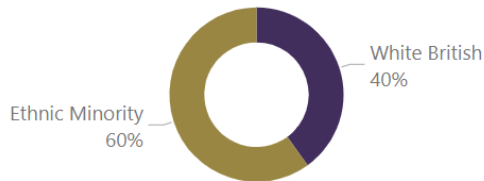
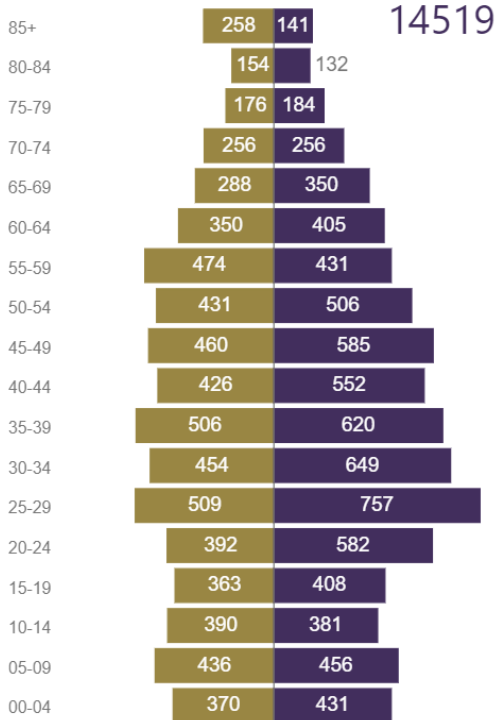
Population Pyramid (2020)

Residents

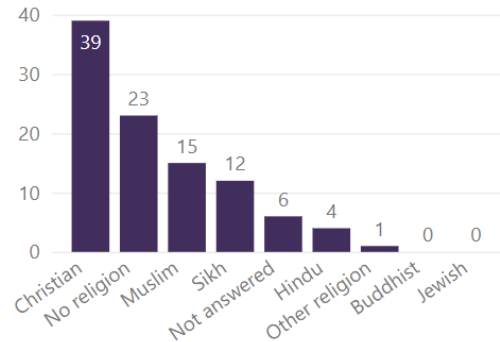
% population Ethnicity (Census 2021)

% Residents by Religion (Census 2021)

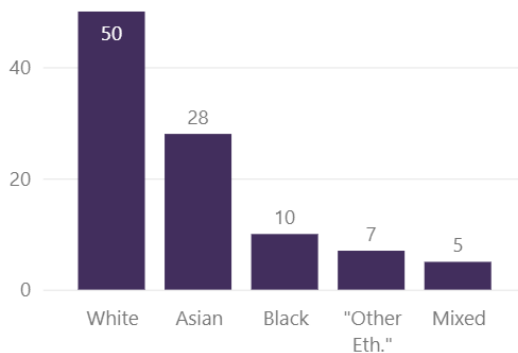
● Female ● Male



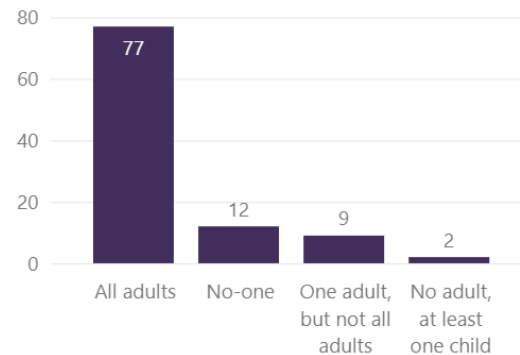
Ethnic Minority = everyone who is not "White British". For comparison, 45% of residents were Ethnic Minority in Wolverhampton in 2021.



% Residents by Ethnicity category (Census 2021)



% Household English 'Main Language' (Census 2021)



Private sector service requests vs evictions

St.Peter's

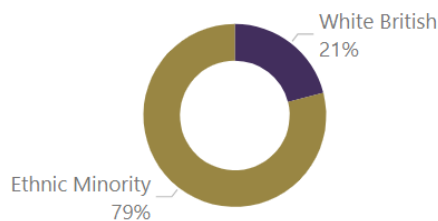
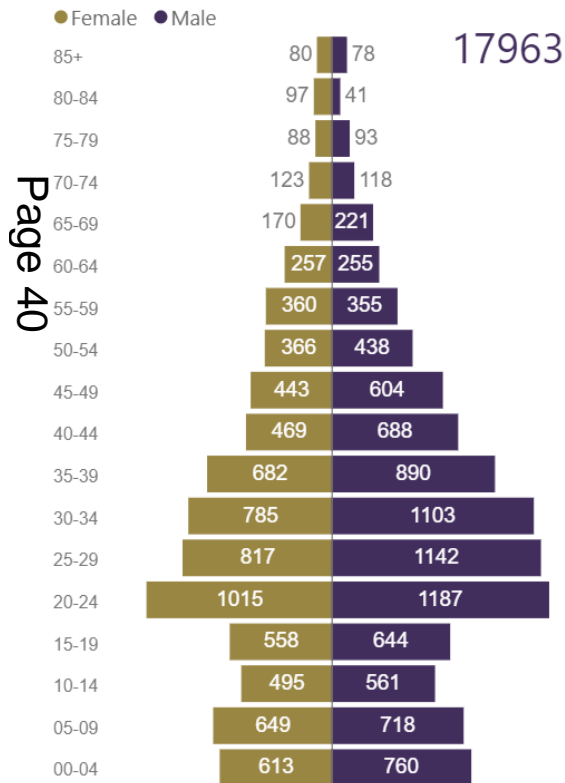
Ward Profile: Diversity and Demographics

Population Pyramid (2020)

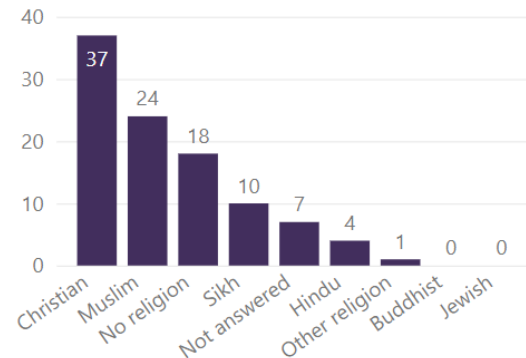
Residents

% population Ethnicity (Census 2021)

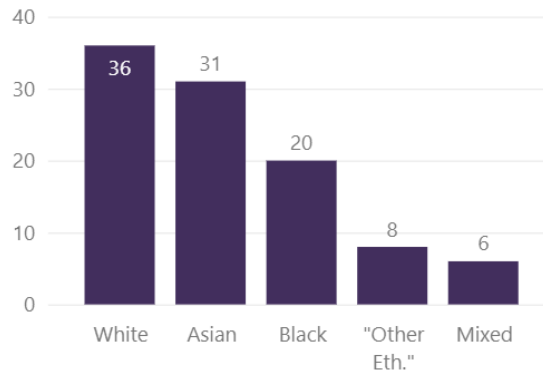
% Residents by Religion (Census 2021)



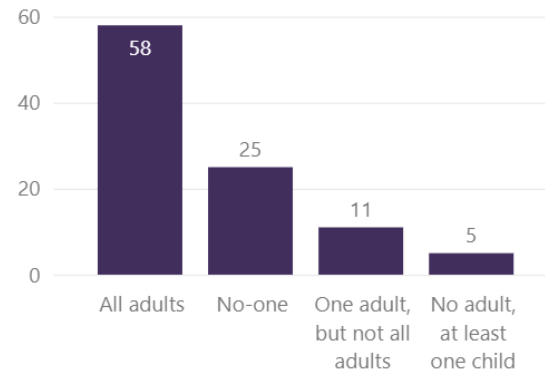
Ethnic Minority = everyone who is not "White British". For comparison, 45% of residents were Ethnic Minority in Wolverhampton in 2021.



% Residents by Ethnicity category (Census 2021)



% Household English 'Main Language' (Census 2021)



Private sector service requests vs evictions

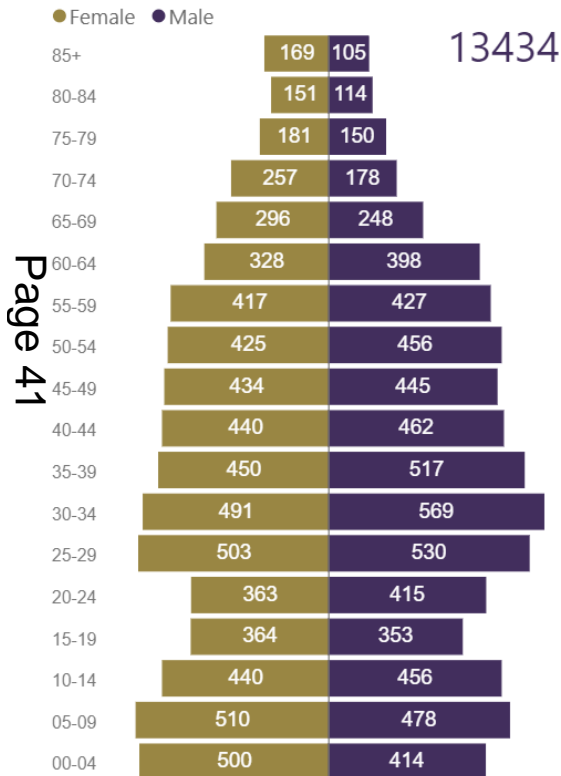
Graiseley

Ward Profile: Diversity and Demographics

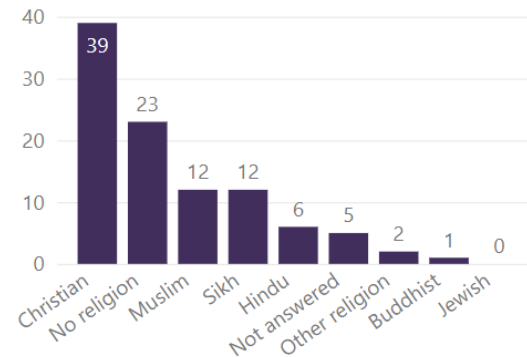
Population Pyramid (2020) Residents

% population Ethnicity (Census 2021)

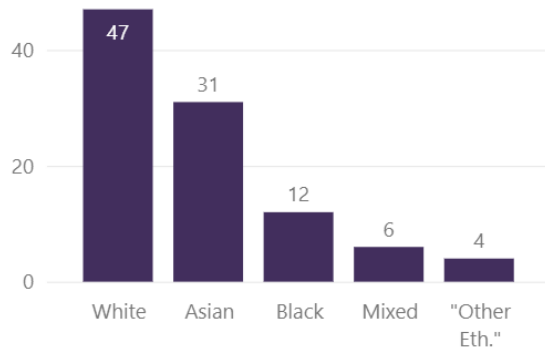
% Residents by Religion (Census 2021)



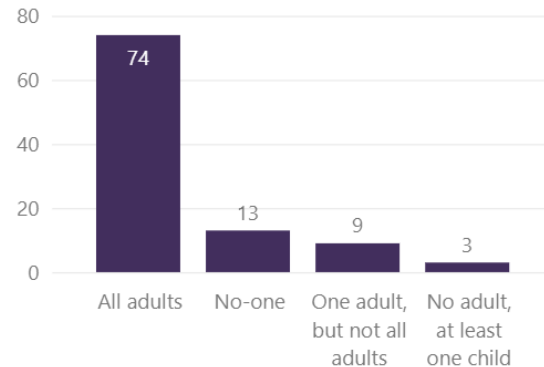
Ethnic Minority = everyone who is not "White British". For comparison, 45% of residents were Ethnic Minority in Wolverhampton in 2021.



% Residents by Ethnicity category (Census 2021)



% Household English 'Main Language' (Census 2021)



Social Housing

- Homelessness EDI data, look at the demographic breakdown of homeless acceptance, temporary placement and rehoused homeless residents to see if there is any disproportionality between the homeless population and the rest of the city (understand whether certain demographic characteristics predispose people to becoming homeless). Also, to ensure that once a homeless resident comes through the housing register, they are treated equally regardless of their characteristics, and no bias is present in the process of relocating them.

Private Sector Housing

- We are exploring the damp and mould data for the private rented sector, similar to how we have done for social housing. At the moment we are deciding on the correct methodology to use and ensuring the high level of data quality on the system IDOX to enable us to report on this accurately.

Gender Identity Data

- For social housing, there is the option in the 'Sex' field on NEC to select 'Male', 'Female' or 'Transgender'. We are exploring the option of either adding a Gender Identity field alongside the Sex field or having more options available to choose from in the Sex field to give residents more choice over how they're identified.
- For Private Sector Housing, the ward data we have provided to show the demographic breakdowns cannot be extended to gender identify or sexual orientation. Although 2021 was the first year they asked these questions on the Census, the low numbers have meant that data needs to be withheld at lower geographies to protect people from being identified, the highest level of data we have for this information is MSOA and then City level, which we are happy to provide if required.

Jenny Lewington
Deputy Director of Housing,
City of Wolverhampton Council

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Public Health Directorate Equality Plan

Equality Advisory Group

9 April 2024

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Presenter:

John Denley

Director of Public Health

wolverhampton.gov.uk

Recommendations for action or decision

The Resources and Equalities Scrutiny Panel is recommended to:

1. Review and comment on progress made and performance achieved against the Public Health Equality, Diversity and Inclusion Key Performance Indicators.

Key Questions for Scrutiny to consider:

1. The latest version of the Public Health Equality, Diversity and Inclusion (EDI) action plan and note the commitments to further action.

Purpose and Background

Public Health EDI indicators prioritised in Our City Our Plan (monitored alongside a full range of publicly available public health profiles on 'Fingertips')

- **Physical inactivity** - Review WV Active membership by protected characteristics.
- **NHS health checks 40-74** - Monitor uptake by protected characteristics and geography to ensure the service offered is representative and that there is sustained improvement in areas of low uptake and in under-represented groups.
- **Alcohol and drug treatment** - Monitor treatment profiles, successful exits, unplanned exits and referrals for adults by protected characteristics to inform service provision requirements.
- **Domestic abuse** - Monitor number of people accessing commissioned support by protected characteristics to inform future development of the service.
- **Suicide Prevention** - Understand inequalities in relation to suicide to support 'zero suicide' ambition in Wolverhampton.

Key Information for Scrutiny (1)

Challenge: National organisations and NHS do not routinely collect data on all protected characteristics.

Response: data sharing protocols and understanding our populations:

- Working with Black Country ICB and One Wolverhampton to improve access to data and extend collection of protected characteristics.
- Joint Strategic Needs Assessment (JSNA) and other needs assessments used to inform local understanding, with strategic oversight provided by the Health and Wellbeing Together board.

Performance Overview (1)

Indicator	Source	Time Period Covered	Commentary
Physical inactivity	WV Active Dashboard	September 2023	<ul style="list-style-type: none"> • Data available from September 2023 – providing a baseline. • Continued work to promote completion of EDI data. retrospectively and at time of sign up for new members. • Collection of demographic data for young people through the YO! Wolves system. • Commitment to extend EDI data collected to include data on transgender people, LGB and religion. <ul style="list-style-type: none"> • Workforce equalities plan completed. • Customer consultation on adaptive gym equipment to be undertaken.
NHS health checks 40-74	GP/Graph net output	2022/23	<ul style="list-style-type: none"> • Performance top quartile in country and reached pre-Covid levels of uptake – ethnicity is representative of the overall population, but more work to understand why Mixed or Multiple ethnic groups and Other ethnic groups under-represented. • More health checks now being undertaken by younger cohorts.

Performance Overview (2)

Indicator	Source	Time Period Covered	Commentary
Alcohol and drug treatment	DOMES Contract management report	2022/23	<ul style="list-style-type: none"> Review of service provision to increase inclusivity amongst black and ethnic minority communities, females and LGB and transgender people. <ul style="list-style-type: none"> Undertake research to further understand barriers to accessing treatment provision.
Domestic abuse	Haven contract management report	2022/23	<ul style="list-style-type: none"> Extension of current bespoke service for men, delivered by St. George's Hub to understand level of need (pilot). Needs assessment currently being undertaken to inform future service delivery – including across protected characteristics. Explore use of 'by and for' services to better meet needs of people who may face additional barriers to access mainstream services (e.g. Sikh women, disability etc.)
Suicide Prevention	Fingertips data and Black Country Coroner's Office data	2017-2022	<ul style="list-style-type: none"> Demographic details of people died by suicide in Wolverhampton are closely in line with national profile for sex and age. Coroner data provides further demographic detail, but recording is not consistent. Mental Health and Suicide Prevention Local Needs Assessments include a focus on other protected characteristics.

John Denley

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Public Health DEP Action Plan
Version March 2024

DEP Performance indicators

- **Physical inactivity** - WV Active membership numbers with breakdown by long term health conditions/disabilities, low-socioeconomic groups, minority ethnic groups and sex.
- **NHS health checks 40-74** - Monitor uptake of Health Checks by protected characteristics and geography to ensure the service offered is representative of the eligible population, and that there is sustained improvement in areas of low uptake and in under-represented groups.
- **Alcohol and drug treatment** - Monitor treatment profiles, successful exits, unplanned exits and referrals for adults by protected characteristics to inform service provision requirements.
- **Domestic abuse** - Monitor number of people accessing commissioned Domestic Abuse support by gender, age, ethnicity, disability and sexual orientation to inform future development of the service.
- **Suicide Prevention** - Understand inequalities in relation to suicide to support 'zero suicide' ambition in Wolverhampton – deep dive informed by joint working with the Suicide Prevention Forum.

Physical Inactivity – WV Active membership data

- **Data source:** WV Active membership database. *Data has been available since September 2023 and will form a baseline.*
- **Protected characteristics covered:** Age, Ethnicity, Sex, Disability. Deprivation is covered through ward location using postcode data. Currently data on religion, sexual orientation and transgender people not currently collected.
- **Analysis by age:** The age profile of memberships shows the largest proportional uptake for ages 26 to 45.
- **Analysis by ethnicity:** The distribution of ethnicities shows an under representation in all categories, due to a large section of memberships where data hasn't been collected. Action is being taken to address this via a redesign of online membership form and staff training.
- **Analysis by sex:** There is a higher proportion of female membership, 8% higher than males.
- **Analysis by deprivation:** The distribution of membership does show a large proportion of memberships in areas of higher deprivation, this can also be attributed to memberships being higher closer to the sites of WV Active centres.

Physical Inactivity - WV Active membership data

- **Analysis by disability:** Not answered (13%) and prefer not to say (8.2%). Action is being taken to promote increased completion of EDI information. Significant investment in new gym equipment aims to increase accessibility.
- **Further analysis:** Continue to collect data through the WV Active system to produce a full year of data to see the effect of new WV Active gym and programming. Collect new information around uptake in membership for under 16s in new YO! Wolves programme.

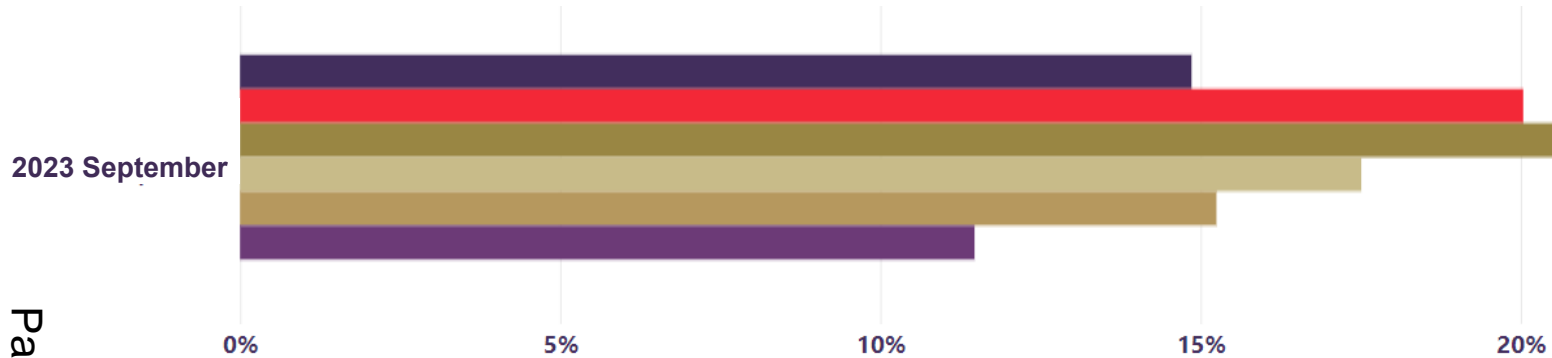
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Next steps:

- Continued work to promote completion of EDI data retrospectively and at time of sign up for new members.
- Begin collection of demographic data for young people through the YO! Wolves system to set a baseline value for protected characteristics in young people.
- Continue collection of data from WV Active data and monitor changes to demographic through new WV Active gym programme.
- Extend EDI data collected to include religion and LGB and transgender people.
- Extend the analysis to compare against census data.

Physical Inactivity, by age group: WV Active membership data

Age Group ● 16-25 ● 26-35 ● 36-45 ● 46-55 ● 56-65 ● over 65

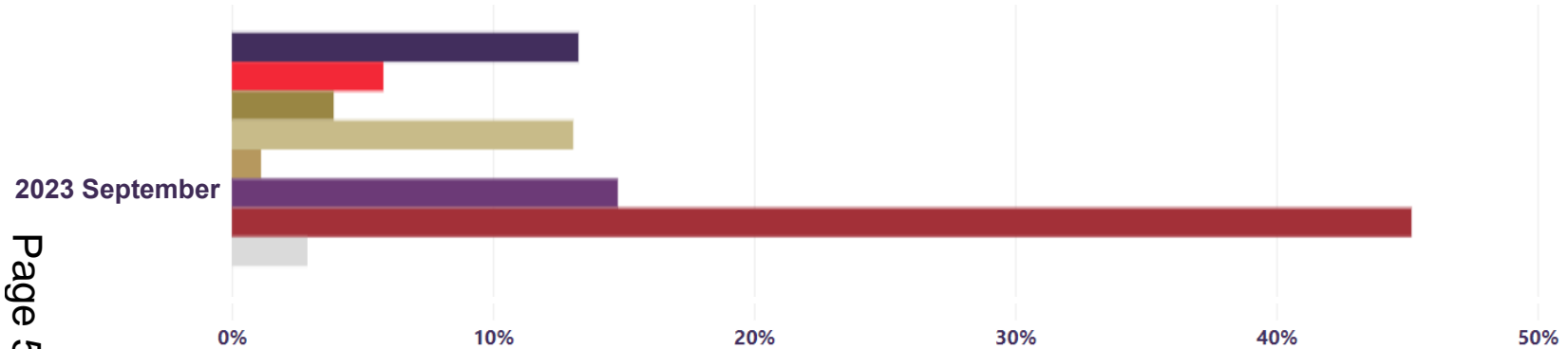


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Year	2023	
Age Group	Number of members	% of members
16-25	1833	14.86%
26-35	2472	20.04%
36-45	2576	20.88%
46-55	2160	17.51%
56-65	1881	15.25%
over 65	1415	11.47%

Physical Inactivity, by ethnicity: WV Active membership data

Ethnicity ● Asian ● Black ● Mixed ● Not Recorded ● Other ● Prefer Not to Say ● White British ● White Other



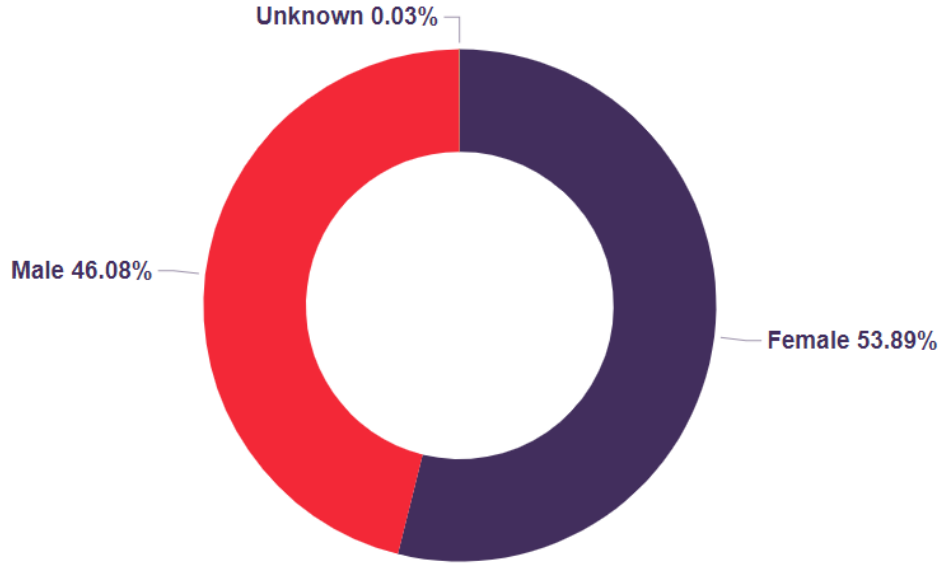
2023 September

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Year	2023	
Ethnicity	Number of members	% of members
White British	5575	45.17%
Prefer Not to Say	1824	14.78%
Asian	1638	13.27%
Not Recorded	1613	13.07%
Black	716	5.80%
Mixed	481	3.90%
White Other	357	2.89%
Other	138	1.12%

Physical Inactivity, by sex: WV Active membership data

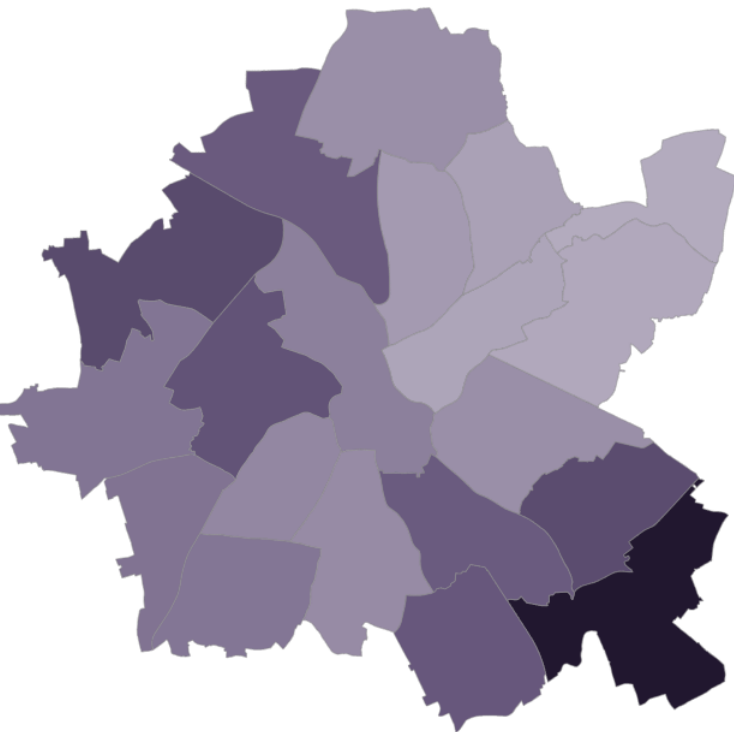
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Year	2023	
Sex	Number of members	% of members
Female	6644	53.89%
Male	5681	46.08%
Unknown	4	0.03%

Physical Inactivity, by ward: WV Active membership data

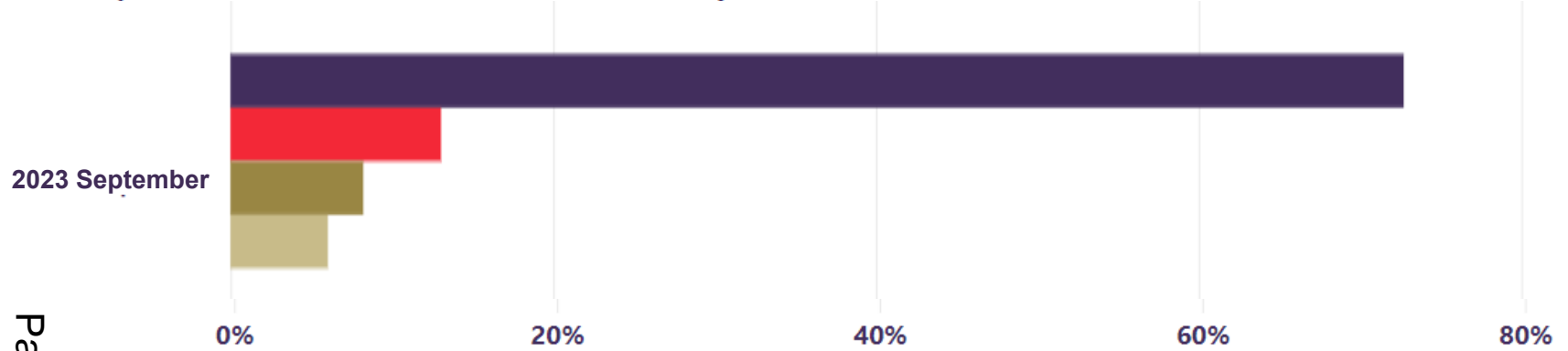
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Ward	Count	% members
Bilston South	1294	13.34%
Tettenhall Regis	821	8.46%
Bilston North	808	8.33%
Park	747	7.70%
Ettingshall South & Spring Vale	704	7.26%
Oxley	687	7.08%
Ettingshall North	680	7.01%
Merry Hill	503	5.19%
Tettenhall Wightwick	489	5.04%
Penn	483	4.98%
St.Peter's	413	4.26%
Graiseley	361	3.72%
Blakenhall	330	3.40%
East Park	306	3.15%
Bushbury North	304	3.13%
Bushbury South & Low Hill	223	2.30%
Fallings Park	173	1.78%
Heath Town	148	1.53%
Wednesfield South	122	1.26%
Wednesfield North	104	1.07%

Physical Inactivity, by disability: WV Active membership data

Disability ● No ● Not Answered ● Prefer Not To Say ● Yes



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Year	2023	
Disability	Number of members	% Members
No	8963	72.70%
Not Answered	1608	13.04%
Prefer Not To Say	1014	8.22%
Yes	744	6.03%

NHS health checks 40-74 year olds

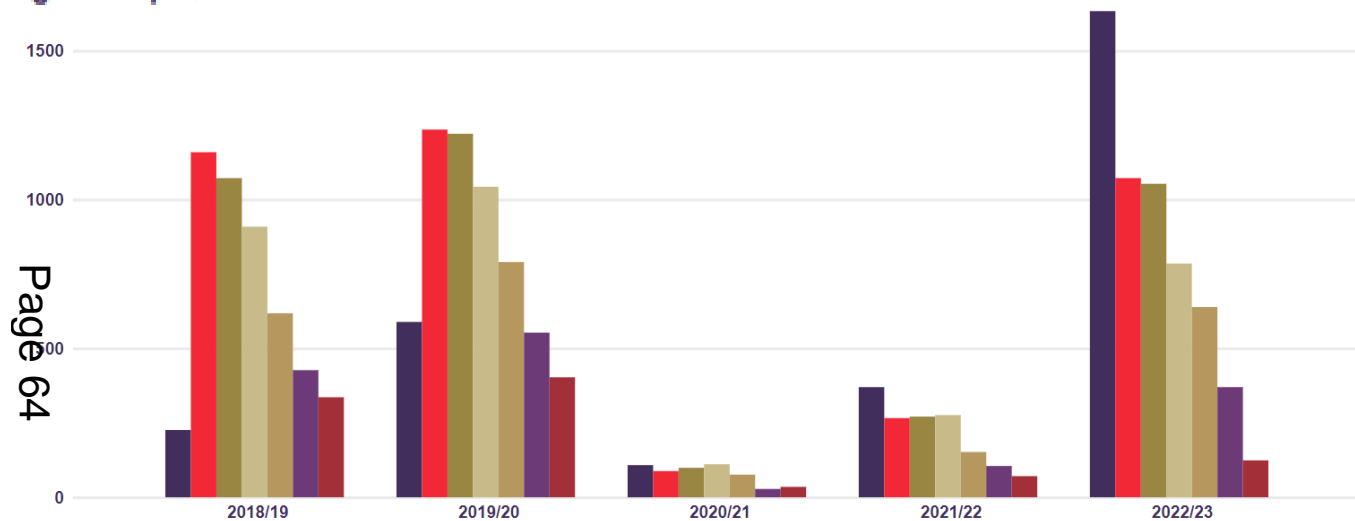
- **Data source:** NHS systems.
- **Protected characteristics covered:** Age, Ethnicity, Sex, determined by NHS and General Practice data collection. Deprivation is covered through ward location using postcode data. Sexual orientation, gender reassignment/transgender people and religion not currently recorded by GPs.
- **Analysis by age:** The age profile of uptake shows that there are more health checks taken up by the younger age groups post pandemic compared to pre pandemic. Variation in uptake by ward and GP practice remains but is generally representative of the eligible population and encouragingly more people from deprived areas are accessing checks.
- **Analysis by ethnicity:** Uptake by ethnicity is representative of the overall population of Wolverhampton for Asian, Asian British (uptake 24.6%, overall population 21%), Black, Black British, Caribbean or African (uptake 8.4%, overall population 9%), White (uptake 54.3%, overall population 61%).
- **Analysis by sex:** Uptake for health checks is representative of the overall population in Wolverhampton for both women (eligible pop 50.1% and overall population 50.52%) and men (eligible pop 49.9% and overall population 49.48%).

NHS health checks 40-74 year olds

- **Analysis by deprivation:** this shows variation that requires further analysis
- **Further analysis:** Investigate any over or under representation by conducting qualitative research with the eligible population and providers in effected wards/ practices to better understand and address.
- **Next steps:**
 - More in-depth analysis of the data and invite processes/types to understand (1) why older age groups are now less likely to attend than younger cohorts (2) why Mixed or Multiple Ethnic Groups and Other Ethnic Group are underrepresented for uptake.
 - Undertake qualitative feedback with the eligible male population to understand the facilitators and barriers to accessing preventative health programmes including NHS health checks - coproduction of delivery options to target groups with low uptake.
 - Secure access to recurrent EDI data via EMIS Web solution (in partnership with ICB). Monitor uptake to ensure representativeness of service provision. Work with underrepresented groups to coproduce solutions to improve access and uptake long term by targeting offers of provision and comms.

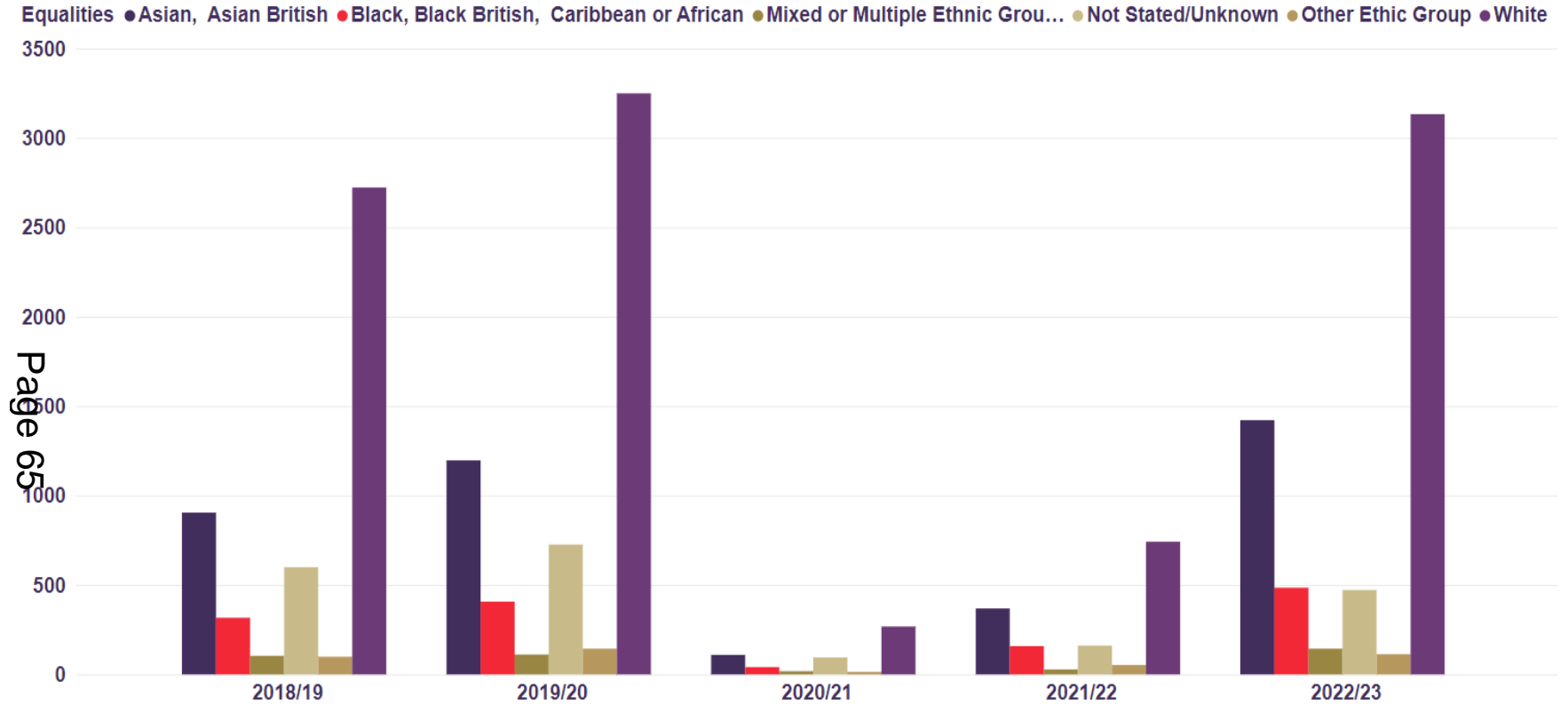
NHS health checks 40-74, by age group

Age Group ● 40-44 ● 45-49 ● 50-54 ● 55-59 ● 60-64 ● 65-69 ● 70-74



Year	2018/19		2019/20		2020/21		2021/22		2022/23	
Age Group	Uptake	% Uptake	Uptake	% Uptake	Uptake	% Uptake	Uptake	% Uptake	Uptake	% Uptake
40-44	226	4.76%	589	10.10%	108	19.82%	370	24.49%	1633	28.77%
45-49	1159	24.42%	1235	21.17%	88	16.15%	266	17.60%	1072	18.89%
50-54	1072	22.58%	1221	20.93%	99	18.17%	271	17.94%	1053	18.55%
55-59	909	19.15%	1043	17.88%	111	20.37%	276	18.27%	785	13.83%
60-64	618	13.02%	790	13.54%	76	13.94%	152	10.06%	639	11.26%
65-69	427	9.00%	553	9.48%	28	5.14%	105	6.95%	370	6.52%
70-74	336	7.08%	403	6.91%	35	6.42%	71	4.70%	124	2.18%

NHS health checks 40-74, by ethnicity



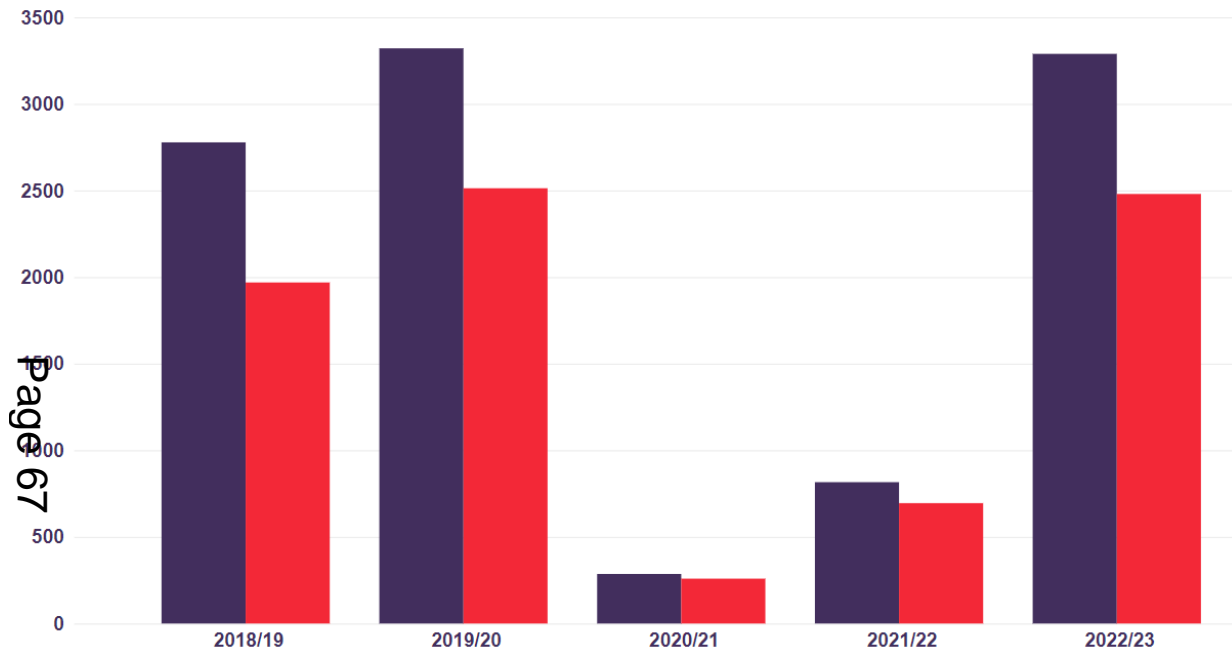
NHS health checks 40-74, by ethnicity

Year Ethnicity ▲	2018/19		2019/20		2020/21		2021/22		2022/23	
	Uptake	% uptake	Uptake	% uptake	Uptake	% uptake	Uptake	% uptake	Uptake	% uptake
Asian, Asian British	905	19.06%	1197	20.52%	109	20.00%	369	24.42%	1422	24.65%
Black, Black British, Caribbean or African Mixed or Multiple Ethnic Groups	317	6.68%	407	6.98%	41	7.52%	158	10.46%	485	8.41%
Not Stated/Unknown	104	2.19%	111	1.90%	18	3.30%	28	1.85%	144	2.50%
Other Ethnic Group	599	12.62%	726	12.44%	95	17.43%	161	10.66%	472	8.18%
White	99	2.09%	144	2.47%	14	2.57%	53	3.51%	113	1.96%
	2723	57.36%	3249	55.69%	268	49.17%	742	49.11%	3133	54.31%

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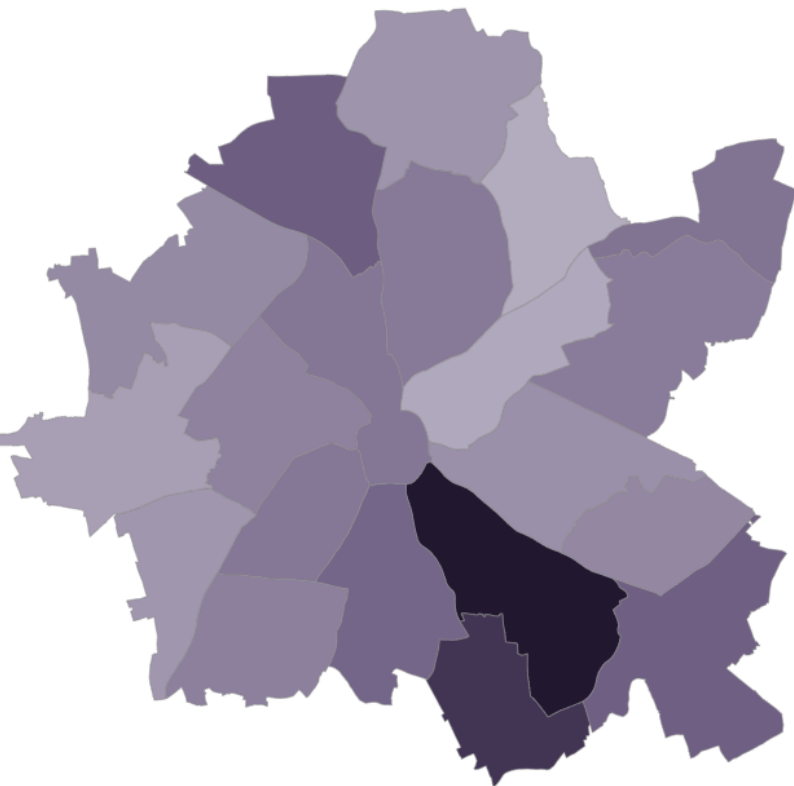
NHS health checks 40-74, by sex

Sex ● Female ● Male



Year	2018/19		2019/20		2020/21		2021/22		2022/23	
Sex	Uptake	% uptake	Uptake	% uptake	Uptake	% uptake	Uptake	% uptake	Uptake	% uptake
Female	2778	58.52%	3321	56.92%	286	52.48%	816	54.00%	3289	57.01%
Male	1969	41.48%	2513	43.08%	259	47.52%	695	46.00%	2480	42.99%

NHS health checks 40-74, by ward



Year	2022/23	
Ward	Uptake	% Uptake
Ettingshall	502	12.44%
Spring Vale	403	9.99%
Oxley	272	6.74%
Bilston East	267	6.62%
Blakenhall	251	6.22%
Wednesfield North	216	5.35%
St Peter's	205	5.08%
Graiseley	203	5.03%
Bushbury South and Low Hill	197	4.88%
Wednesfield South	192	4.76%
Penn	182	4.51%
Park	177	4.39%
Bilston North	164	4.06%
Tettenhall Regis	156	3.87%
East Park	141	3.49%
Bushbury North	131	3.25%
Merry Hill	125	3.10%
Tettenhall Wightwick	101	2.50%
Heath Town	79	1.96%
Fallings Park	71	1.76%

Alcohol and Drug Treatment

- **Data source:** council funded drug and alcohol treatment program through their contract management data.
- **Protected characteristics covered:** Age, Ethnicity, Sex, Sexual Orientation, Gender reassignment/transgender people and religion. This is the first full year of data with complete equality and diversity data. This will be used as **baseline data** to cover the numbers being referred, in the service, successfully completing treatment and unplanned exits. Postcode data is not currently available.

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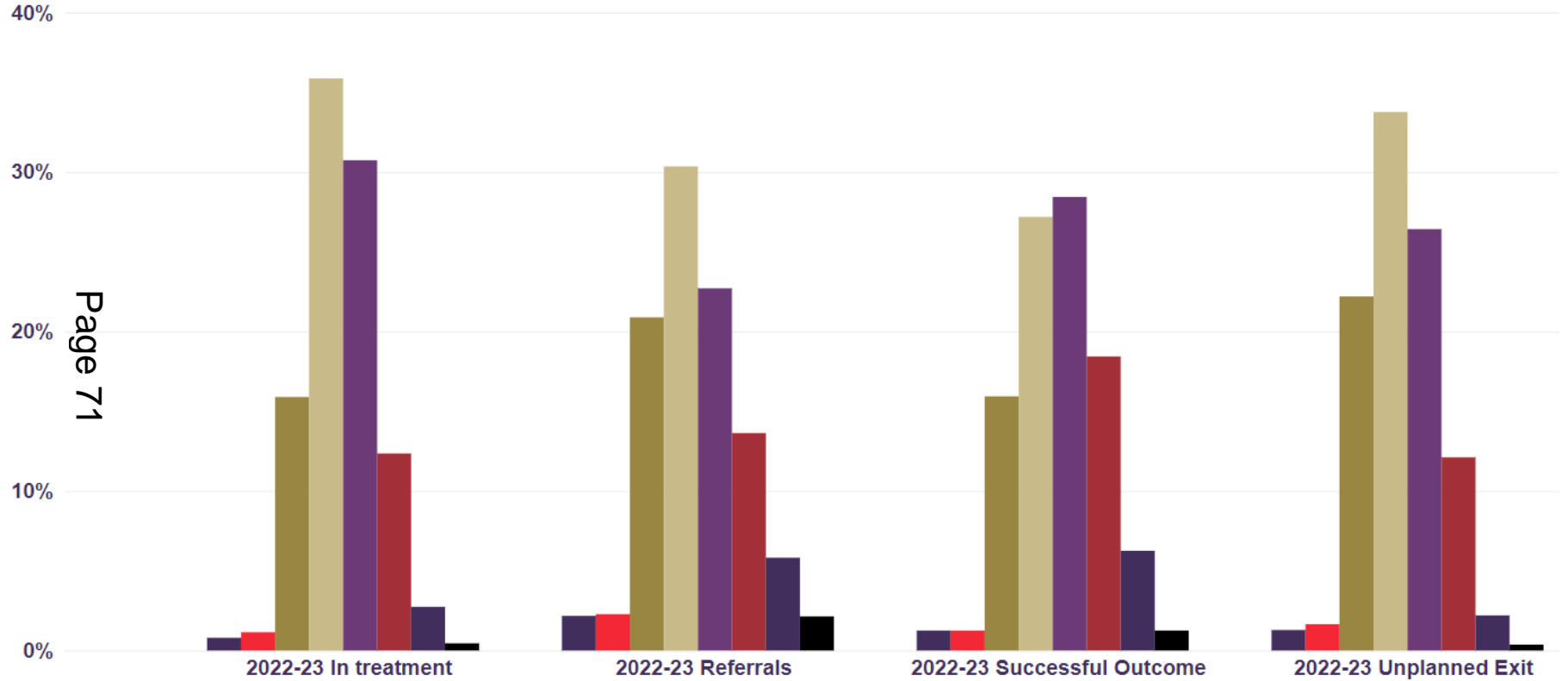
- **Analysis by age:** The age profile for adult treatment shows the largest proportion in and completing treatment are between the age of 25 and 54.
- **Analysis by ethnicity:** There is an over representation of White British in treatment and the largest under representation is from the Black, Black British community.
- **Analysis by sex:** The proportion of adult males accessing the service is also much larger than females, which is expected.

Alcohol and Drug Treatment

- **Analysis by sexual orientation:** Treatment stage - successful outcomes and unplanned exits is representative of census population, however at referral stage there is a large percentage (33%) where information is not recorded. This is likely due to referrals often being at the point of crisis.
 - **Analysis by gender-reassignment /transgender people:** Less than 1%.
- Further analysis:** Establish new data links to acquire data sets where analysis can be done across multiple factors.
- Next steps:** Review of service provision to increase inclusivity amongst black and ethnic minority communities, females and LGB and Transgender community. Undertake research to further understand barriers to accessing treatment provision.

Alcohol and Drug Treatment in Adults, by age group

Age ● 18-21 Years ● 22-24 Years ● 25-34 Years ● 35-44 Years ● 45-54 Years ● 55-64 Years ● 65-74 Years ● 75+ Years

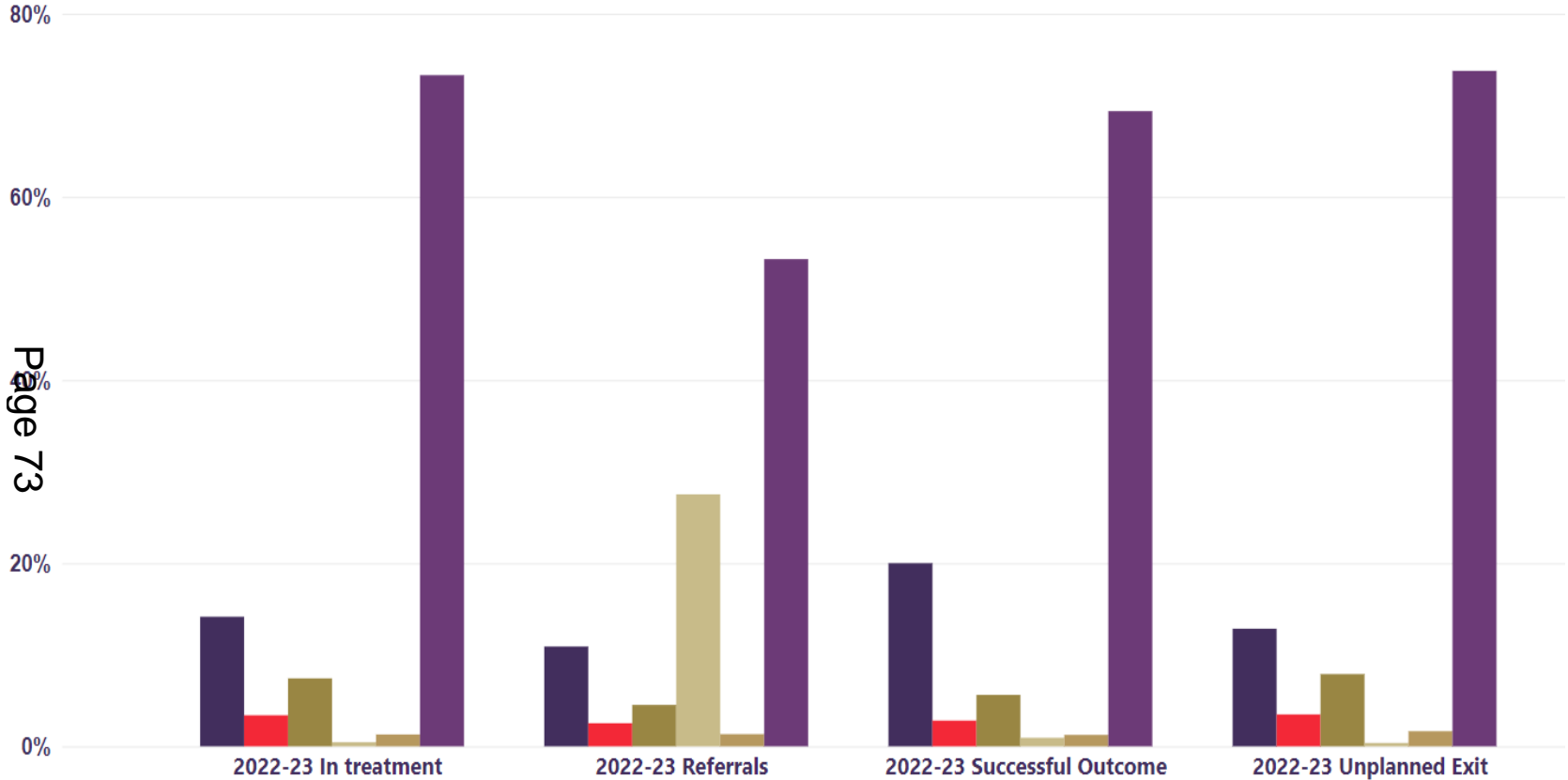


Alcohol and Drug Treatment in Adults, by age group

Phase of treatment	In treatment		Referrals		Successful Outcome		Unplanned Exit	
Age	Percentage	Count	Percentage	Count	Percentage	Count	Percentage	Count
18-21 Years	0.80%	16	2.17%	62	1.25%	4	1.28%	7
22-24 Years	1.15%	23	2.28%	65	1.25%	4	1.65%	9
25-34 Years	15.89%	319	20.89%	596	15.94%	51	22.20%	121
35-44 Years	35.87%	720	30.35%	866	27.19%	87	33.76%	184
45-54 Years	30.74%	617	22.71%	648	28.44%	91	26.42%	144
55-64 Years	12.36%	248	13.63%	389	18.44%	59	12.11%	66
65-74 Years	2.74%	55	5.82%	166	6.25%	20	2.20%	12
75+ Years	0.45%	9	2.14%	61	1.25%	4	0.37%	2

Alcohol and Drug Treatment in Adults, by age ethnicity

Ethnicity ● Asian, Asian British ● Black, Black British, Caribbean or African ● Mixed or Multiple Ethnic Groups ● Not Stated/Unknwn ● Other ● White

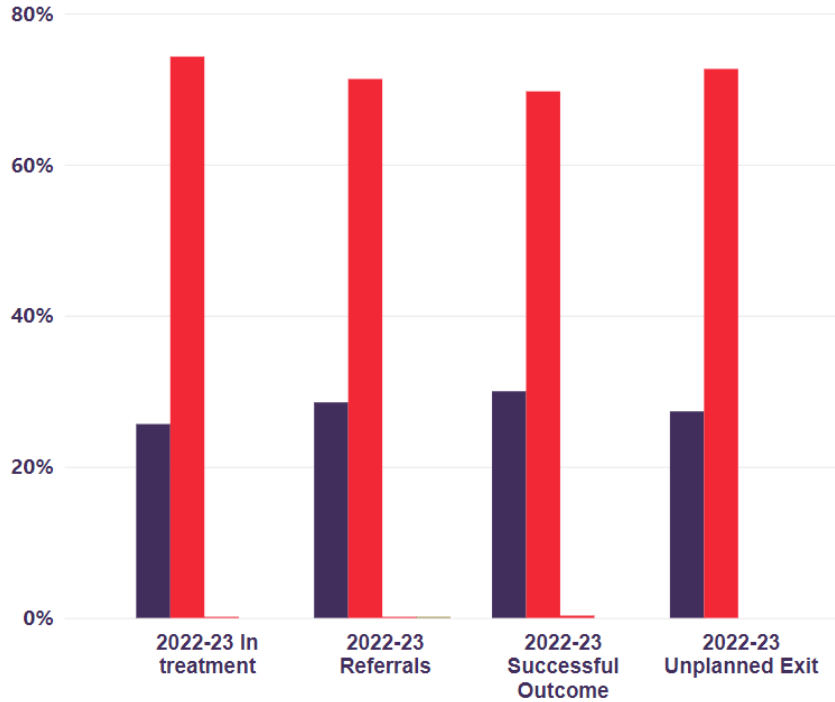


Alcohol and Drug Treatment in Adults, by age ethnicity

Phase of treatment	In treatment		Referrals		Successful Outcome		Unplanned Exit	
Ethnicity	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage
Asian, Asian British	284	14.15%	311	10.90%	64	20.00%	70	12.84%
Black, Black British, Caribbean or African	68	3.39%	72	2.52%	9	2.81%	19	3.49%
Mixed or Multiple Ethnic Groups	149	7.42%	129	4.52%	18	5.63%	43	7.89%
Not Stated/Unkonwn	9	0.45%	785	27.51%	3	0.94%	2	0.37%
Other	26	1.30%	38	1.33%	4	1.25%	9	1.65%
White	1471	73.29%	1518	53.21%	222	69.38%	402	73.76%

Alcohol and Drug Treatment in Adults, by sex

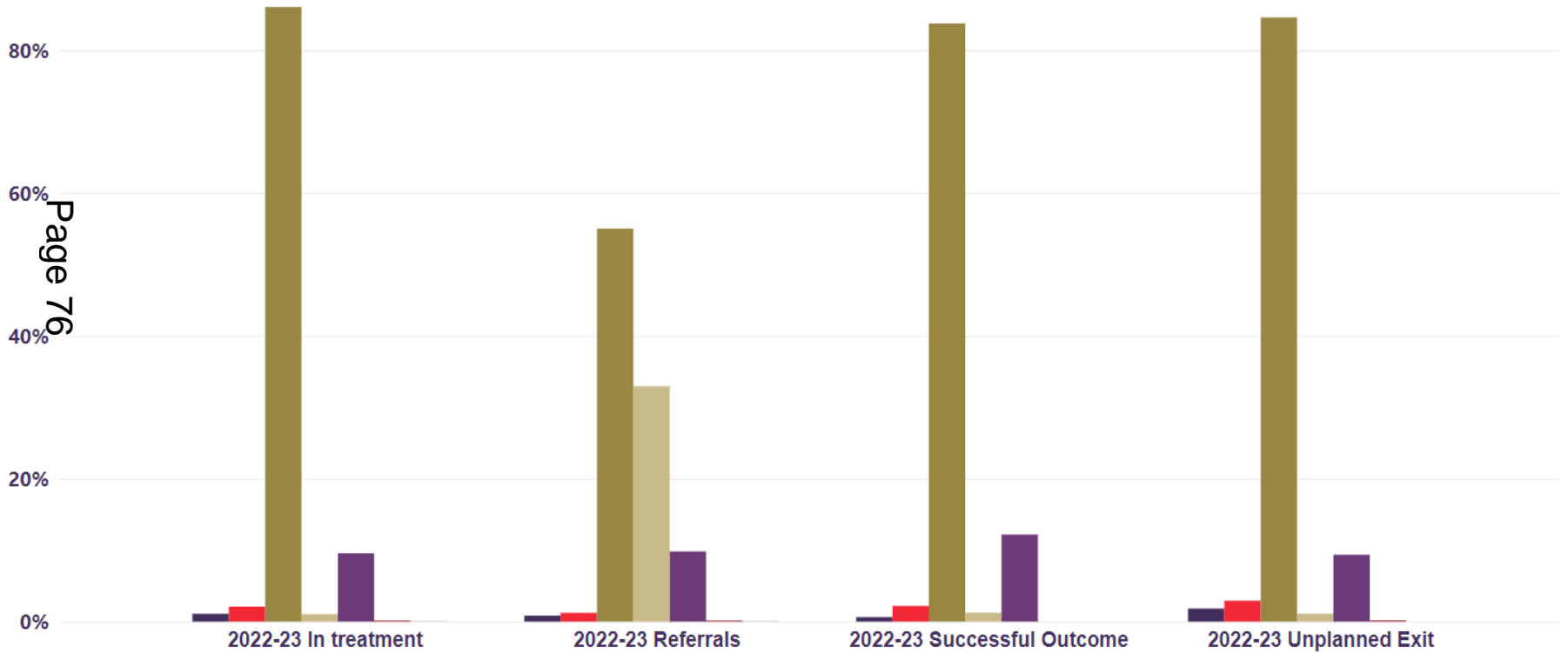
Sex ● Female ● Male ● Not Known ● Not Specified



Phase of treatment	In treatment		Referrals		Successful Outcome		Unplanned Exit	
Sex	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage
Male	1491	74.29%	2035	71.33%	223	69.69%	396	72.66%
Female	515	25.66%	814	28.53%	96	30.00%	149	27.34%
Not Known	1	0.05%	2	0.07%	1	0.31%	0	0.00%
Not Specified	0	0.00%	2	0.07%	0	0.00%	0	0.00%

Alcohol and Drug Treatment in Adults, by sexual orientation

Sexual orientation ● Bisexual ● Gay or Lesbian ● Heterosexual or straight ● Not Known (not recorded) ● Not Stated
● Other sexual orientation not listed ● Person asked and does not know or is not sure

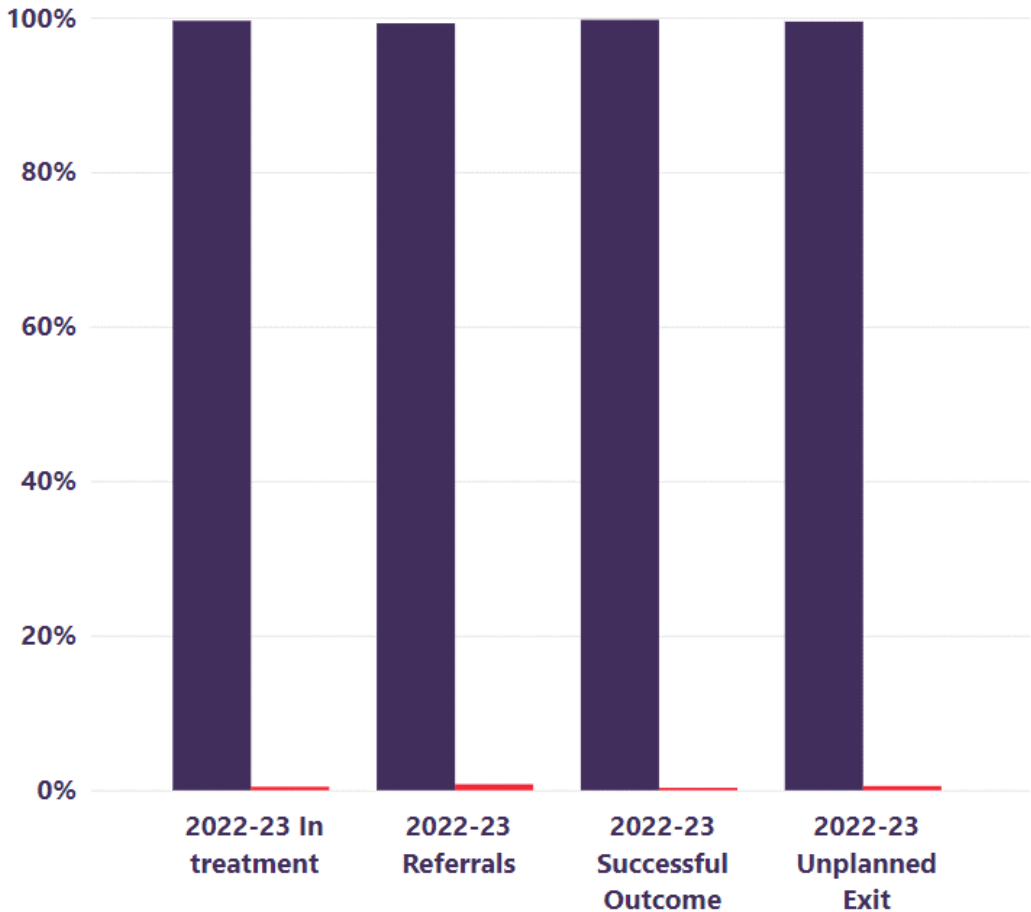


Alcohol and Drug Treatment in Adults, by sexual orientation

Phase of treatment	In treatment		Referrals		Successful Outcome		Unplanned Exit	
	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage
Bisexual	22	1.10%	24	0.84%	2	0.63%	10	1.83%
Gay or Lesbian	42	2.09%	35	1.23%	7	2.19%	16	2.94%
Heterosexual or straight	1727	86.05%	1570	55.03%	268	83.75%	461	84.59%
Not known (not recorded)	21	1.05%	940	32.95%	4	1.25%	6	1.10%
Not stated	192	9.57%	280	9.81%	39	12.19%	51	9.36%
Other sexual orientation not listed	2	0.10%	2	0.07%	0	0.00%	1	0.18%
Person asked and does not know or is not sure	1	0.05%	2	0.07%	0	0.00%	0	0.00%

Alcohol and Drug Treatment in Adults, by gender at birth

Gender different to birth ● No ● Yes



Alcohol and Drug Treatment in Adults, by gender at birth

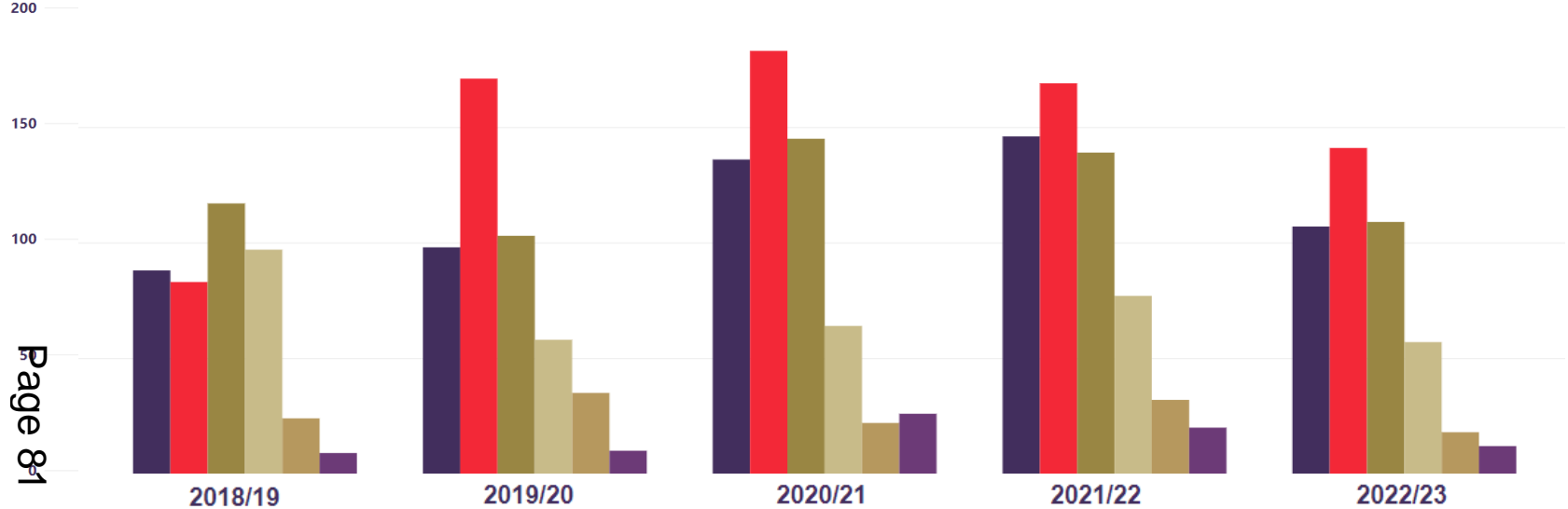
Phase of treatment	In treatment		Referrals		Successful Outcome		Unplanned Exit	
	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage
No	1998	99.55%	2831	99.23%	319	99.69%	542	99.45%
Yes	9	0.45%	22	0.77%	1	0.31%	3	0.55%

Domestic Abuse Support (CWC commissioned services only)

- **Data source:** contract management report from the Haven, funded domestic abuse program
- **Protected characteristics covered:** Age, Ethnicity, Sexual orientation, Disability. Sex, religion and postcode data not available .
- **Analysis by age:** 25- 44 year-old age groups are most represented through using the service.
- **Analysis by ethnicity:** data shows an under representation of white British individuals and an over representation in Asian individuals using the support service. Over the last 5 years the trend has seen a decrease in the proportion white British individuals and an increase in Asian individuals.
- **Analysis by sexual orientation:** This is in line with the census demographic.
- **Analysis by disability:** Small numbers, however, indicates potential under-representation in relation to census demographic.
- **Further analysis:** Continue to collect data through the contract management reports and look to establish further data links to investigate representation and trends through multiple protected characteristics.
- **Next steps:** Continue monitoring of demographic data including commitment to collect data on transgender people. Look for changes in proportion of characteristics represented as service is expanded over the next year.

Domestic Abuse Support, by age group (Commissioned services)

Age ● 16-24 ● 25-34 ● 35-44 ● 45-54 ● 55-64 ● Over 65

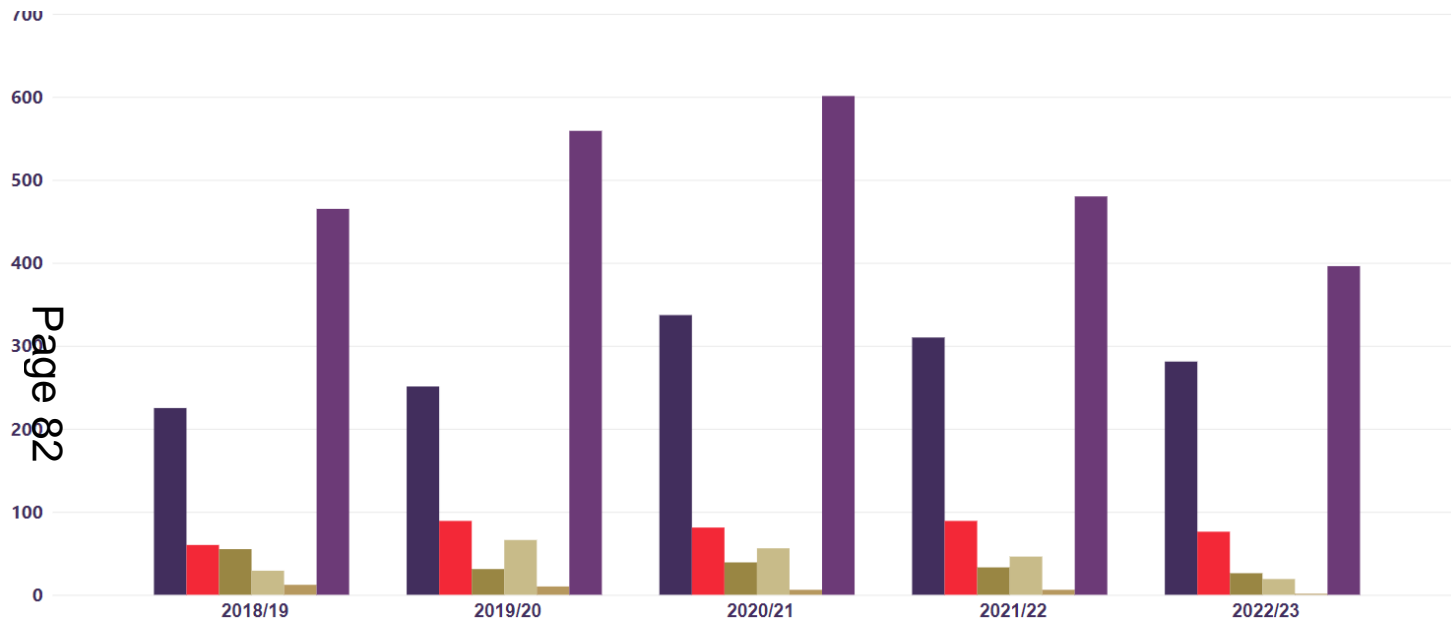


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Year	2018/19		2019/20		2020/21		2021/22		2022/23	
Age	Count	%	Count	%	Count	%	Count	%	Count	%
16-24	88	21.05%	98	20.63%	136	23.61%	146	25.04%	107	24.10%
25-34	83	19.86%	171	36.00%	183	31.77%	169	28.99%	141	31.76%
35-44	117	27.99%	103	21.68%	145	25.17%	139	23.84%	109	24.55%
45-54	97	23.21%	58	12.21%	64	11.11%	77	13.21%	57	12.84%
55-64	24	5.74%	35	7.37%	22	3.82%	32	5.49%	18	4.05%
Over 65	9	2.15%	10	2.11%	26	4.51%	20	3.43%	12	2.70%

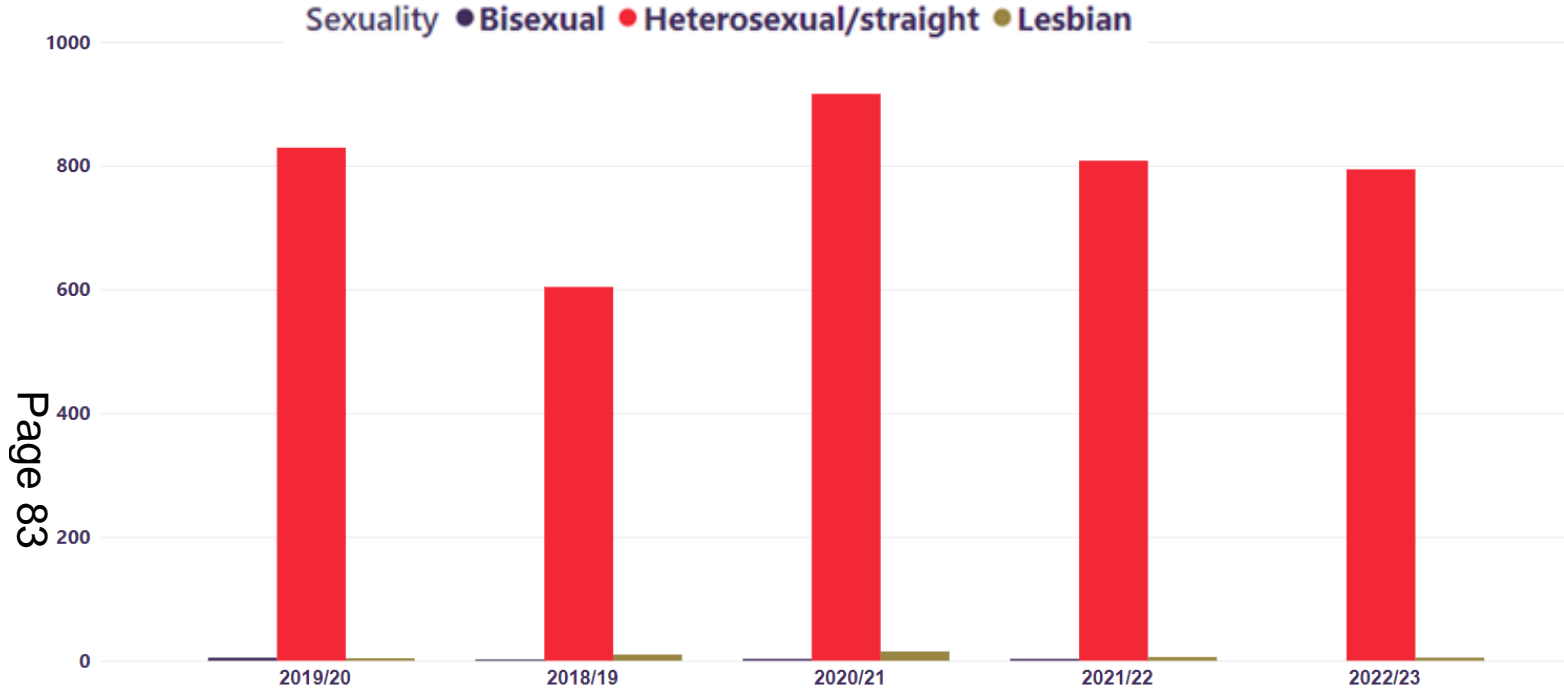
Domestic Abuse Support, by ethnicity (Commissioned Services)

Ethnicity ● Asian, Asian British ● Black, Black British, Caribbean or African ● Mixed or Multiple Ethnic Groups ● Not Stated/Unkonwn ● Other ● White



Year	2018/19		2019/20		2020/21		2021/22		2022/23	
Ethnicity	Count	%	Count	%	Count	%	Count	%	Count	%
Asian, Asian British	225	26.60%	251	24.95%	337	30.09%	310	32.16%	281	35.17%
Black, Black British, Caribbean or African	60	7.09%	89	8.85%	81	7.23%	89	9.23%	76	9.51%
Mixed or Multiple Ethnic Groups	55	6.50%	31	3.08%	39	3.48%	33	3.42%	26	3.25%
Not Stated/Unkonwn	29	3.43%	66	6.56%	56	5.00%	46	4.77%	19	2.38%
Other	12	1.42%	10	0.99%	6	0.54%	6	0.62%	1	0.13%
White	465	54.96%	559	55.57%	601	53.66%	480	49.79%	396	49.56%

Domestic Abuse Support, by sexual orientation (Commissioned services)



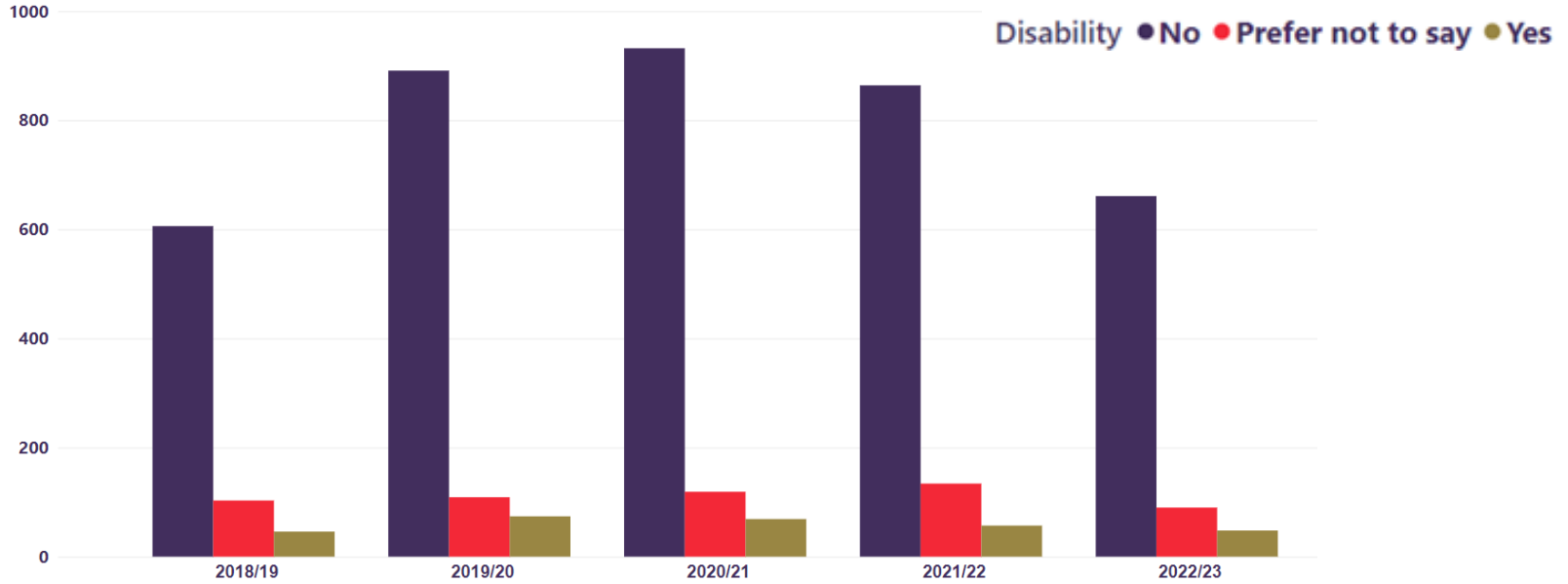
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Year	2019/20		2018/19		2020/21		2021/22		2022/23	
Sexuality	Count	%	Count	%	Count	%	Count	%	Count	%
Bisexual	5	0.60%	2	0.32%	3	0.32%	3	0.37%	0	0.00%
Heterosexual/straight	829	98.93%	604	98.05%	916	98.07%	808	98.90%	794	99.37%
Lesbian	4	0.48%	10	1.62%	15	1.61%	6	0.73%	5	0.63%

Not Prote

Domestic Abuse Support, by disability (Commissioned Services)

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Year	2018/19		2019/20		2020/21		2021/22		2022/23	
Disability	Count	%	Count	%	Count	%	Count	%	Count	%
No	606	80.26%	891	82.96%	932	83.21%	864	81.90%	661	82.73%
Prefer not to say	103	13.64%	109	10.15%	119	10.63%	134	12.70%	90	11.26%
Yes	46	6.09%	74	6.89%	69	6.16%	57	5.40%	48	6.01%

Not

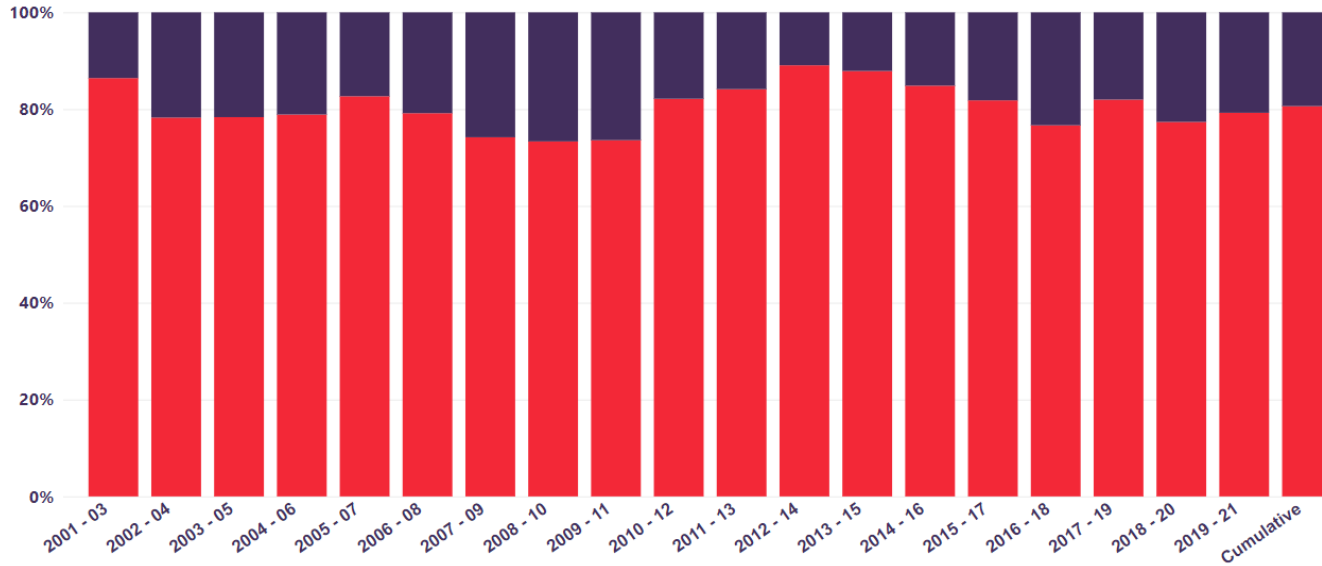
Suicide Prevention

- **Data source:** Nationally reported through Fingertips, covers sex only and age-based reporting has not been updated since 2017. Black Country Coroner data is now accessible, but data quality requires improvement. **Note: for purposes of analysis – small numbers.**
- **Protected characteristics covered:** Nationally, only sex is provided. BC Coroners office reports on ethnicity, postcode and age but reporting is not consistent. Other protected characteristics such as gender at birth, disability and religion is sometimes included in free text data.
- **Analysis by sex:** Mirrors the national profile, there is a higher incidence of suicide in males in Wolverhampton. Nationally the trend is 75% of suicides are in men, locally this is slightly higher at 81%. Latest data for WV (2019-2021) reports rate by gender as 12.6/100,000 (males) and 3.3/100,000 (females).
- **Analysis by ethnicity:** Suicide by ethnicity in Wolverhampton is closely aligned to the city's population. An exercise was undertaken matching NHS mortality data to ethnicity records as this data is not routinely available (97 suicides included).
- **Analysis by age:** Nationally, ONS reports that the highest suicide rate in 2021 was seen among people aged 45-54. In Wolverhampton suicide patterns by age have been extracted from Coroner data (48 suicides) which show that between 2019 and 2022 the highest rate falls among those aged 56-65 in Wolverhampton.
- **Next steps:** Continue working with Black Country LA suicide prevention leads to improve data quality including working with Coroner's office and exploring the new real time place-based surveillance system which goes live in March.

Suicides in Wolverhampton, by sex

Sex ● Male ● Female

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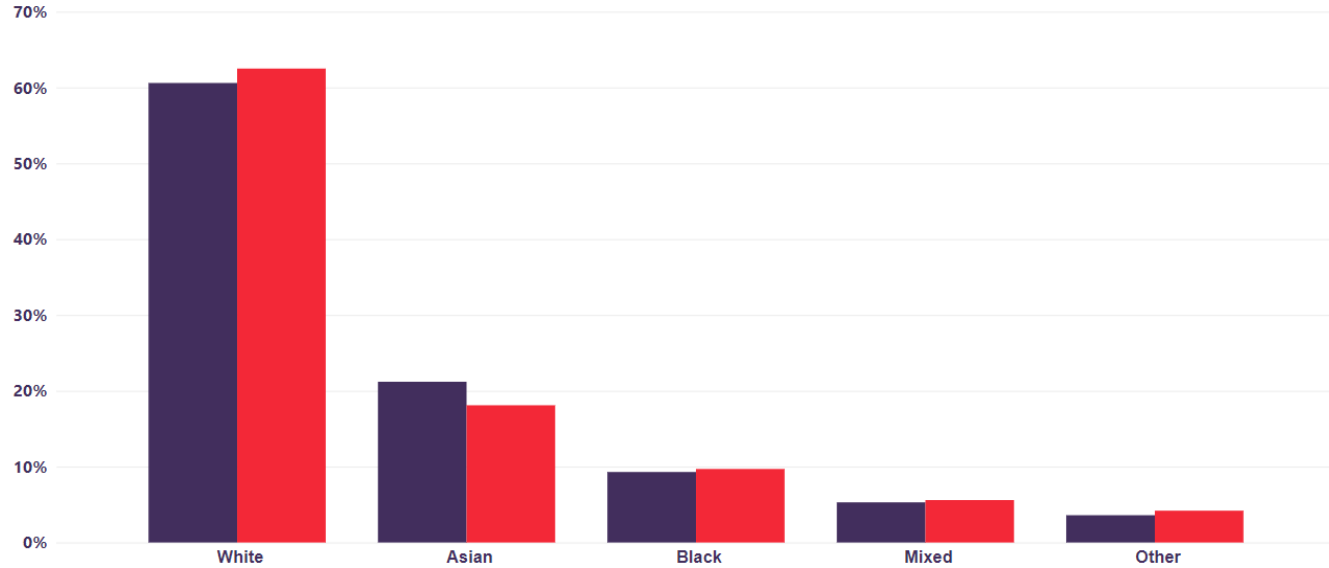


Sex	2001 - 03	2002 - 04	2003 - 05	2004 - 06	2005 - 07	2006 - 08	2007 - 09
Female	13.58%	21.74%	21.65%	21.11%	17.33%	20.83%	25.81%
Male	86.42%	78.26%	78.35%	78.89%	82.67%	79.17%	74.19%

Sex	2008 - 10	2009 - 11	2010 - 12	2011 - 13	2012 - 14	2013 - 15	2014 - 16	2015 - 17	2016 - 18	2017 - 19	2018 - 20	2019 - 21	Cumulative
Female	26.67%	26.42%	17.86%	15.87%	10.94%	12.12%	15.15%	18.18%	23.33%	18.03%	22.64%	20.75%	19.38%
Male	73.33%	73.58%	82.14%	84.13%	89.06%	87.88%	84.85%	81.82%	76.67%	81.97%	77.36%	79.25%	80.62%

Suicides in Wolverhampton, by ethnicity for 2016-2020

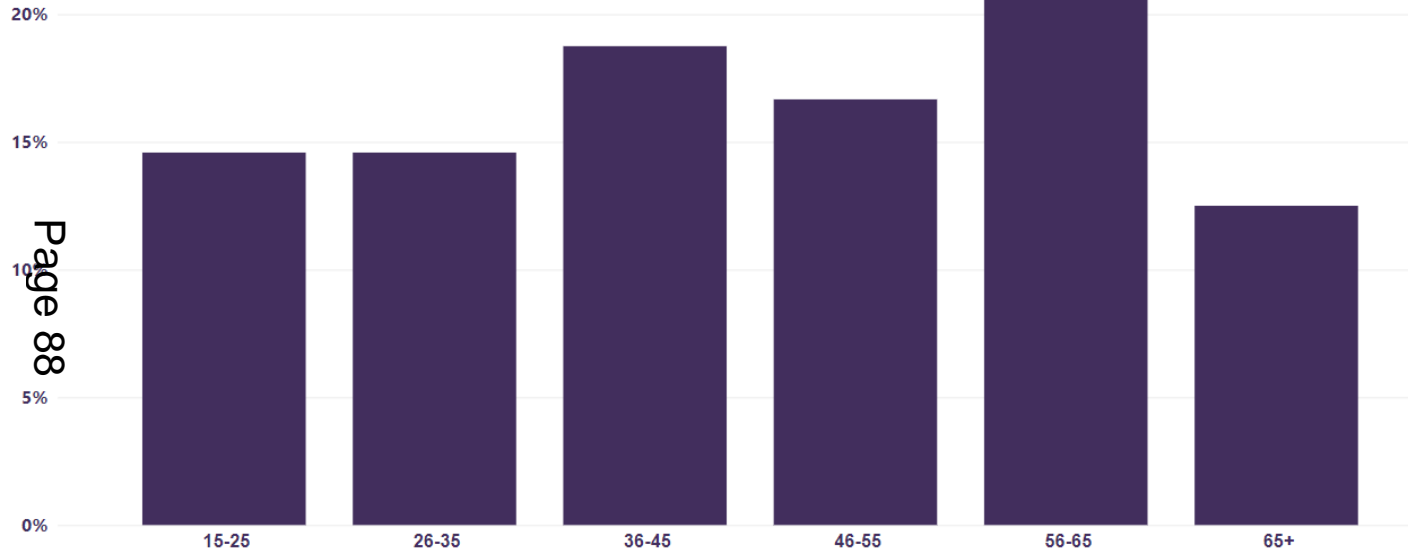
● % of population ● % Suicide deaths



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Ethnicity	% of population	% Suicide deaths
Asian	21.20%	18.10%
Black	9.30%	9.70%
Mixed	5.30%	5.60%
Other	3.60%	4.20%
White	60.60%	62.50%

Suicides in Wolverhampton, by age band for 2019-2022



Age Bands	%
15-25	14.58%
26-35	14.58%
36-45	18.75%
46-55	16.67%
56-65	22.92%
65+	12.50%

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Customer Engagement Strategy Update

Resources & Equalities Scrutiny Panel
12 March 2024

- The [Customer Experience Strategy](#) was approved by Cabinet and published in March 2023.
- It was informed by pre-decision Scrutiny and an in-depth consultation exercise which engaged with over 700 people.
- Page 92 It set out a new 'customer promise' and identified recommendations which have been completed or will be completed by July 2024 after the implementation of our new Omnichannel solution.
- It sets out five key priorities:
 - Provide a seamless customer journey
 - Design customer centred services
 - Unlock the power of data and digital
 - Deliver value for money
 - Provide inclusive accessible services for all

Our Customer Promise

We will

- Make it easy for you to access information, services and support when you need them
- Answer your queries at first point of contact and keep you informed if it takes longer
- Value your feedback and take it into account when making improvements to our services
- Only collect relevant information from you, store it safely and use it appropriately
- Do what we say we will and put it right if we get it wrong

You can help us to deliver our promise by:

- Working with us to get the information we need to help you
- Let us know if you have any specific needs
- Treat our staff politely

Highlights

- Improved service performance whilst demand has increased
- Successful launch of new face to face Customer Access Points
- Customer centered journeys e.g. Adult Social Care front door redesign, reducing demand
- Responded to customer feedback e.g. cash payments process launched for Garden Waste
- Seamless customer journeys e.g. Web Content Review for Council Tax, Go live with new 'Council Tax Contact Us' forms
- New omni channel system procurement – providing further opportunity to be 'driven by digital' and improve efficiencies

Page 6

Customer Contact

During the Q3 2023-2024, Customer Services have received 152,928 customer contacts

Calls

3 mins
04 secs

Average
call waiting
time

115,137

Telephone calls
received

91.6%

105,486
Call answer
rate

Email

25,508

Emails handled

Overall Face-to-face

8,516

44.9%

calls answered
within
20 seconds

8.4 %

(9,651 calls)
Call
abandoned
rate

Other services delivered –Total 3767

- ✓ 1353 - Blue Badge applications
- ✓ 1299 - School applications
- ✓ 836 - Love Clean Streets
- ✓ 233 - School Bus Pass applications
- ✓ 46 Blue Badge Telephone
Appointments

Face-to-face breakdown

- ✓ 194 Council Tax Digital Surgeries
- ✓ 63 Customer Access Points
- ✓ 959 Council Tax and Housing Benefit Reception
- ✓ 175 Council Tax and Housing Benefit appointments
- ✓ 56 Blue Badge Surgeries
- ✓ 59 Schools Surgeries
- ✓ 4035 Licensing Reception
- ✓ 2975 Casual Caller

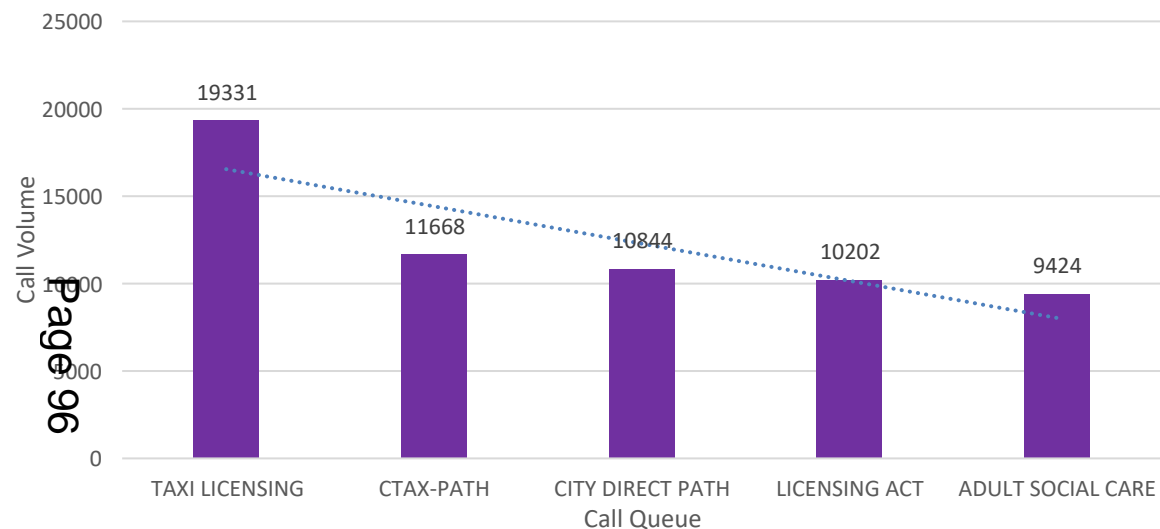
Customer Contact Q3 comparison

	Q3 22/23	Q3 23/24
Calls Received	113,920	115,137
Calls answered	103,069	105,486
Calls abandoned	10,851 (9.5%)	9,651 (8.4%)

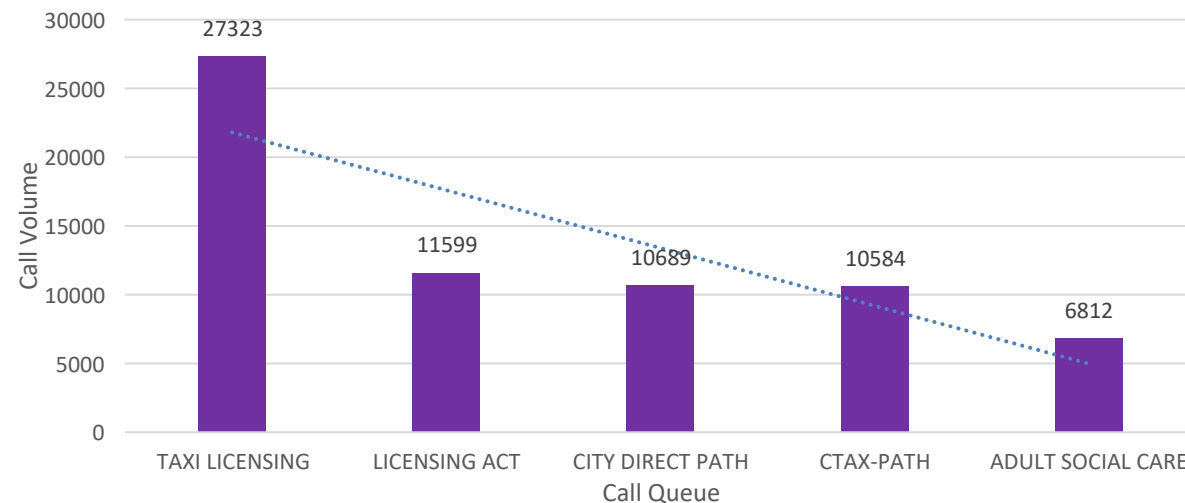
Call abandonment rate decreased to 8.4% during Q3 23/24

Top 5 Most Contacted Call Queues

Top 5 Most Contacted Queues Q3 2022/2023



Top 5 Most Contacted Queues Q3 2023/2024



The top 5 call queues remain consistent between Q3 2022/2023 and Q3 2023/2024

Taxi licensing remains number one, and we have seen a slight decrease in council tax call volumes.

An increase in vehicle license enquiries has contributed to call volumes. We have seen a 29% increase in vehicle enquiry contact from Q3 2022/2023 to Q3 2023/2024

Adult Social Care received 2,612 fewer calls in Q3 compared to Q2; this is a 28% reduction since the go-live of the Adult Front Door project.

Customer Access Points

Type of enquiry	Community Hub/Venue					Total
	Bert Williams	Bob Jones	Ashmore Park	Aldersley Leisure Village	Civic Centre	
Blue Badges	13	8	16	5		42
Carers allowance						
Council Tax	1	2	3		130	136
Garden Waste			1	1		2
Housing Benefits			1		39	40
School Admissions			1	1	61	63
Neighbour dispute						
Radar Key		2				2
W'ton Homes	1	1	1	1	11	15
Other	3	1			12	16
Grand Total	18	14	23	8	253	316

Outcome of 316 enquiries

Resolved at point of contact - 99
 Signposted to service information - 65
 Supported to do online - 172
4.9/5
positive rating

New Customer Access Points

Warstones Library,
 Tettenhall Library
 launching in March 2024

During the period 1 April 2023 – 31 January 2024 the following performance were monitored against the key performance indicators in the strategy

Key Performance Indicator	Outcome
% of customers satisfied with how helpful and polite our customers services officers are	95 % (2,362)
% of customers who find it easy to contact us	96% (2,392)
% of customers satisfied with the time taken to resolve their queries	85% (2,122)
% of customers satisfied with our service overall	89% (2,222)

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The following performance will be monitored against the key performance indicators in the strategy from 1 July 2024

- % of customers who find it easy to use our website
- % of customers who find our online services useful

Customer Feedback received during quarter 3

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1
MP
enquiries

7
Councillor
enquires

4
Corporate
complaints

13
Customer
service
officer
compliments

National polling on resident satisfaction with councils:

- Nationally there is polling by the Local Government Association (LGA) on resident satisfaction.
- The survey included responses from **160** participants representing **128** Councils across the country.
- The latest available data is from October 2023, and is sourced from interviews with 1000 adults across the country.
- It measures residents' views on six key indicators and nine council services. It also covers perceptions of safety, trust in politicians and government, and media coverage of councils.

Key findings:

- Five of the six key indicators of satisfaction received positive feedback from most respondents, with no significant changes compared to June 2023.
- Trust in local councillors remains high, while perceptions of value for money and council responsiveness are comparatively low.
- Waste collection and parks and green spaces received the highest levels of satisfaction with council services.
- Most respondents felt safe in their local area and agreed that it is important to treat local politicians with respect and courtesy.
- The media was seen as more negative than positive towards the government and local councils.
- Full report [here](#).

Cabinet Member Consultation			
Report title:	Treasury Management Strategy 2024-2025		
Cabinet member(s) consulted	Consulting employee	Mode of consultation	Primary date of consultation
Cllr Louise Miles	Alison Shannon, Deputy Director of Finance	Email	08.02.2024
Key comments arising from consultation (if applicable):			

Resources and Equality Scrutiny Panel

12 March 2024

Report title	Treasury Management Strategy 2024-2025	
Cabinet member with lead responsibility	Councillor Louise Miles Resources	
Wards affected	All	
Accountable director	Tim Johnson, Chief Executive	
Originating service	Strategic Finance	
Accountable employee(s)	James Howse Tel Email	Interim Director of Finance 01902 556710 James.Howse@wolverhampton.gov.uk
Report to be/has been considered by	Cabinet Council	21 February 2024 28 February 2024

Recommendations for noting:

Members of the Resources and Equality Scrutiny Panel are asked to note the contents of the report.

1.0 Purpose

- 1.1 To bring to the panel's attention, information about the Council's treasury management activity that has been reported to Cabinet on 21 February 2024.

2.0 Background

- 2.1 The treasury management activities of the Council are underpinned by the Chartered Institute of Public Finance and Accountancy's (CIPFA) Treasury Management Code of Practice. The Code requires a nominated body be responsible for ensuring effective scrutiny of the Council's treasury management strategy and policies, the Resources and Equality Scrutiny Panel fulfils this role.
- 2.2 On 21 February 2024 Cabinet received the report 'Treasury Management Strategy 2024-2025'. This report can be found in Appendix A.
- 2.3 The Scrutiny Panel are asked to note the activity outlined in this report.

3.0 Financial implications

- 3.1 The financial implications are detailed in the Cabinet report of 21 February 2024. [SH/28022024/O]

4.0 Legal implications

- 4.1 The legal implications are detailed in the Cabinet report of 21 February 2024. [TC/28022024/B]

5.0 Equalities implications

- 5.1 The equalities implications are detailed in the Cabinet report of 21 February 2024.

6.0 All other implications

- 6.1 These are detailed in the Cabinet report of 21 February 2024.

7.0 Schedule of background papers

- 7.1 [Treasury Management Strategy 2024-2025](#), report to Cabinet, 21 February 2024

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CITY OF WOLVERHAMPTON COUNCIL	Cabinet 21 February 2024
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Report title	Treasury Management Strategy 2024-2025	
Decision designation	RED	
Cabinet member with lead responsibility	Councillor Louise Miles Resources	
Key decision	Yes	
In forward plan	Yes	
Wards affected	All Wards	
Accountable Director	Tim Johnson, Chief Executive	
Originating service	Strategic Finance	
Accountable employee	James Howse Tel Email	Interim Director of Finance 01902 556710 James.Howse@wolverhampton.gov.uk
Report to be/has been considered by	Strategic Executive Board Council Resources and Equality Scrutiny Panel	6 February 2024 28 February 2024 12 March 2024

Recommendations for decision:

The Cabinet recommends that Council approves:

1. The authorised borrowing limit for 2024-2025 to support the capital strategy as required under Section 3(1) of the Local Government Act 2003 to be set at £1,261.30 million (Reference PI 3, Appendix 3 to this report). The forecast borrowing is below the authorised borrowing limit.
2. The Treasury Management Strategy Statement 2024-2025 as set out in Appendix 1 to this report.
3. The Annual Investment Strategy 2024-2025 as set out in Appendix 2 to this report.
4. The Prudential and Treasury Management Indicators as set out in Appendix 3 to this report.
5. The Annual Minimum Revenue Provision (MRP) Statement setting out the method used to calculate MRP for 2024-2025 as set out in Appendix 4 to this report.

6. The Treasury Management Policy Statement and Treasury Management Practices as set out in Appendix 6 to this report.
7. That authority continues to be delegated to the Interim Director of Finance to amend the Treasury Management Policy and Practices and any corresponding changes required to the Treasury Management Strategy, the Prudential and Treasury Management Indicators, the Investment Strategy and the Annual MRP Statement to ensure they remain aligned. Any amendments will be reported to the Cabinet Member for Resources and Cabinet (Resources) Panel as appropriate.
8. That authority continues to be delegated to the Interim Director of Finance to lower the minimum sovereign rating in the Annual Investment Strategy, in the event of the UK's credit rating being downgraded by the third credit rating agency, due to the current economic climate.
9. That authority is delegated to the Cabinet Member for Resources, in consultation with the Interim Director of Finance, to amend the MRP statement should this be required following the outcome of the consultation.

Recommendations for noting:

The Cabinet recommends that Council is asked to note:

1. That the MRP charge for the financial year 2024-2025 will be £20.8 million; it is forecast to increase to £23.2 million in 2025-2026 (paragraph 2.13 of the report).
2. That Cabinet or Cabinet (Resources) Panel and Council will receive regular Treasury Management reports during 2024-2025 on performance against the key targets and Prudential and Treasury Management Indicators in the Treasury Management Strategy and Investment Strategy, as set out in the paragraph 2.11 and Appendices 2 and 3 to this report.

1.0 Purpose

1.1 This report sets out the Council's Treasury Management Strategy for 2024-2025 for approval by Full Council. The report incorporates six elements, which are detailed in separate documents, appended to this report. These documents are:

- The Treasury Management Strategy
- The Annual Investment Strategy
- The Prudential and Treasury Management Indicators
- Minimum Revenue Provision (MRP) Statement
- The Disclosure for Certainty Rate
- The Treasury Management Policy Statement and Practices

2.0 Background

2.1 The treasury management activities of the Council are underpinned by The Chartered Institute of Public Finance and Accountancy's (CIPFA) Code of Practice on Treasury Management. For further information on the requirements of the Code please refer to the Treasury Management Policy Statement and Treasury Management Practices which are appended to this report.

2.2 Treasury management is defined as:

“The management of the local authority's borrowing, investments and cash flows, including its banking, money market and capital market transactions; the effective control of the risks associated with those activities; and the pursuit of optimum performance consistent with those risks.”

2.3 The system of controls on local authority capital investment is based largely on self-regulation by local authorities themselves. At its heart is CIPFA's Prudential Code for Capital Finance.

2.4 For the financial year 2024-2025 the Council needs to comply with a new accounting standard for leases. Under the current guidance there are two forms of lease, a finance lease (on balance sheet) and an operating lease (off balance sheet). On balance sheet leases are classified as 'Other Long Term Liabilities' and are treated as a form of debt which must count towards the authorised borrowing limit required by statute.

2.5 With effect from 1 April 2024, where the Council is the lessee, almost all lease contracts will become on balance sheet, the only exemptions being for short term leases and low value assets, these exemptions being optional. The Council is reviewing all of its lease contracts to establish the impact of this accounting rule change. As this work is continuing an estimate of £5.7 million has currently been included in the authorised borrowing limit.

2.6 The Council's Treasury Management Strategy will continue to be approved annually by Council and there will also be a mid-year report to Council. In addition, there will be

quarterly monitoring reports and regular review by Councillors in both Executive and Scrutiny functions.

2.7 This Council will adopt the following reporting arrangements in accordance with the requirements of the Code.

Area of Responsibility	Council / Committee / Employee	Frequency of Update and Approval
Treasury Management Policy Statement and Treasury Management Practices	Director of Finance	As required
Treasury Management Strategy / Annual Investment Strategy / MRP policy	Cabinet (Feb) & Full Council (March)	Annually before the start of the year
Treasury Management Strategy / Annual Investment Strategy / MRP policy – mid-year report	Full Council	Mid-year
Treasury Management Strategy / Annual Investment Strategy / MRP policy – updates or revisions at other times	Full Council	As required
Annual Treasury Outturn Report	Cabinet and Full Council	Annually by 30 September after the end of the year
Treasury Management Monitoring Reports	Cabinet (Resources) Panel	Quarterly
Scrutiny and review of treasury management strategy	Resources and Equality Scrutiny Panel	Annually before the start of the year
Scrutiny and review of treasury management performance	Resources and Equality Scrutiny Panel	Quarterly

The treasury management role of the Director of Finance

2.8 The following are the key duties of the Director of Finance under the Code:

- recommending clauses, treasury management policy/practices for approval, reviewing the same regularly, and monitoring compliance.
- submitting regular treasury management policy reports.
- submitting budgets and budget variations.
- receiving and reviewing management information reports.
- reviewing the performance of the treasury management function.
- ensuring the adequacy of treasury management resources and skills and the effective division of responsibilities within the treasury management function.
- ensuring the adequacy of internal audit and liaising with external audit.
- recommending the appointment of external service providers.

- 2.9 With regards the Practices for non-treasury investments, the main focus is that these types of investment should be of benefit to the economic, social or environmental wellbeing of the area served by City of Wolverhampton Council and/or the West Midlands Combined Authority, as detailed in the Council's Capital Strategy.

Treasury Management Strategy (Appendix 1)

- 2.10 Attached at Appendix 1 to the report is the recommended Treasury Management Strategy for 2024-2025. It summarises in strategic terms the approach the Council will take in performing its treasury management activities during 2024-2025. It also highlights some of the key current risks and issues relating to treasury management that will be monitored over the course of the year.

Annual Investment Strategy (Appendix 2)

- 2.11 The recommended Annual Investment Strategy for 2024-2025 is attached at Appendix 2 to the report. This builds on the Treasury Management Strategy by focussing in greater detail on investment activities. It sets out the conditions under which the Council will place treasury management investments. This represents the Council's approach to managing a number of risks inherently associated with investment. These are discussed in greater detail in the Strategy itself.

Prudential and Treasury Management Indicators (Appendix 3)

- 2.12 Attached at Appendix 3 to the report are the recommended prudential indicators for the Council for 2024-2025. The Prudential Code requires authorities to set and observe a range of prudential and treasury management indicators, and to keep these under review. Non-treasury management investment indicators required by the statutory guidance on local government investments are also included in this Appendix.

Minimum Revenue Provision (MRP) Statement (Appendix 4)

- 2.13 The recommended MRP statement for 2024-2025 is attached at Appendix 4 to the report. The formula for calculating MRP is slightly changed from the annuity basis used in 2023-2024.
- 2.14 As mentioned in the Treasury Management Strategy 2023-2024, the Government were consulting on the statutory guidance with regards MRP. The main change known at that time was an amendment which removed the ability to use future capital receipts to reduce the MRP charged in relation to the acquisition of share capital. Under this proposal, MRP would be charged on all borrowings.
- 2.15 This change would impact on the financial position that was outlined when the Help To Own Scheme was approved in March 2021. The financial strategy, at the time of writing the business case, recognised that the future return of investment through a capital receipt would be used to repay the borrowing and therefore this mitigated the need to set aside MRP. An annual review was going to be undertaken to assess any risk to the

return of investment and a provision through MRP would have been made if it was determined as necessary. Whilst in practical terms the financial strategy is still correct the Council would need to set aside funds through MRP throughout the life of the business plan if the change were to be implemented. This is a very prudent approach and fully mitigates any future risk of impairment of the equity investment from the start of the programme. The Government have recently published draft wording of the revised guidance which does require MRP to be charged on all borrowings with an implementation date of 1 April 2024. Therefore, in anticipation of the revised guidance being formally issued the MRP calculations and policy reflect the current draft guidance and MRP will be charged with regards Help To Own Scheme.

- 2.16 The MRP statement also reflects other elements of the guidance with regards the detail required to now be included in the statement. As at the time of writing this report the guidance is in draft version, it is proposed that authority be delegated to the Cabinet Member for Resources, in consultation with the Interim Director of Finance, to amend the MRP statement should this be required following the outcome of the consultation.
- 2.17 The forecast MRP charge would be £20.8 million for 2024-2025, increasing to £23.2 million in 2025-2026. This allowance has been incorporated into the Treasury Management budget and the Council's Section 151 Officer considers that this approach is prudent.

Certainty Rate (Appendix 5)

- 2.18 The certainty rate enables eligible councils to access cheaper borrowing rates of 20 basis points (bps) below the standard rate across all loan types and maturities from the Public Works Loan Board. In exchange for the reduced rate, councils must complete an annual return to Department for Levelling Up, Housing and Communities (DLUHC) detailing their budgeted plans for capital expenditure and borrowing requirements. Appendix 5 to the report details the main information that will be required to enable the Council to submit a return for 2024-2025.

Treasury Management Policy Statement and Practices (Appendix 6)

- 2.19 Attached at Appendix 6 to the report is an updated version of the Council's treasury management policy statement and practices.

Allocation of net interest payable

- 2.20 The Council is required to determine a method of splitting its interest costs between the Housing Revenue Account (HRA) and the General Fund in a way which is fair and reasonable. The method of splitting interest is unchanged from that used in 2023-2024 (the inferred net cash balance of each fund). It should be noted that the underlying basis of this calculation is the Council's balance sheet position at 31 March 2023. As the final balance sheet position for 2022-2023 is awaiting the final sign off by the Council's external auditors, the proportion split used to calculate the figure for each fund could potentially change, however, the method used is unaltered.

3.0 Evaluation of alternative options

- 3.1 The Treasury Management Strategy 2024-2025 outlined reflect the requirements of CIPFA's Code of Practice on Treasury Management and the Prudential Code for Capital Finance along with the DLUHC's Guidance on Local Government Investments and Minimum Revenue Provision.
- 3.2 The DLUHC guidance defines a prudent investment policy as having two objectives, security which must be achieved first, followed by liquidity. Only after these have been met should yield be considered. The criteria included in this report are that which meet all the above guidance.

4.0 Reasons for decision

- 4.1 To seek approval of the Treasury Management Strategy 2024-2025 in accordance with both government guidance and Codes of Practice.

5.0 Financial implications

- 5.1 These are detailed within the report.
[SH/08022024/Q]

6.0 Legal implications

- 6.1 The Council's Treasury Management activity must be carried out in accordance with the requirements of the Local Government Act 2003. In addition, the Local Government and Housing Act 1989 sets out requirements for local authorities in respect of capital controls, borrowing and credit arrangements. The Council is also required to comply with the relevant secondary legislation including the Local Authorities (Capital Finance and Accounting) (England) Regulations 2003 (as amended).
- 6.2 Treasury Management relates to the management of the Council's cash flow, borrowing and cash investments. This involves seeking the best rates of interest for borrowing, earning interest on investments, whilst managing risk in making financial decisions and adopting proper accounting practice.
- 6.3 The area is heavily regulated. The Local Government and Housing Act 1989 regulates the operation of the Housing Revenue Account. The 'CIPFA Code of Practice for Treasury Management in the Public Services', contains Treasury Management indicators and advice on Treasury Management Strategy. Investment strategy is regulated by 'DLUHC Guidance on Local Government Investments' issued initially in 2004 and reissued in 2010 and 2018. This guidance includes statutory guidance.
- 6.4 The aim of the reporting arrangements as detailed above are to ensure that those with ultimate responsibility for the treasury management function are fully aware of the implications of treasury management policies and activities, and that those implementing

policies and executing transactions have properly fulfilled their responsibilities with regard to delegation and reporting.

[TC/08022024/B]

7.0 Equalities implications

7.1 Whilst there are no direct equalities implications arising from treasury management activity, the Council's capital programme of individual projects can have significant impact on specific groups and equality implications. These implications are considered when the individual capital projects are being developed.

8.0 All other implications

8.1 There are no other implications arising from this report.

9.0 Schedule of background papers

9.1 Cabinet, 21 February 2024 – [2024-2025 Budget and Medium Term Financial Strategy 2024-2025 to 2026-2027](#)

9.2 Cabinet, 21 February 2024 – [Capital Programme 2023-2024 to 2027-2028 Quarter Three Review and 2024-2025 to 2028-2029 Budget Strategy](#).

10.0 Appendices

10.1 Appendix 1 - Treasury Management Strategy Statement 2024-2025

10.2 Appendix 2 – Annual Investment Strategy 2024-2025

10.3 Appendix 3 – Prudential and Treasury Management Indicators 2024-2025

10.4 Appendix 4 – Annual MRP Statement 2024-2025

10.5 Appendix 5 – Disclosure for Certainty Rate

10.6 Appendix 6 – Treasury Management Policy Statement and Treasury Management Practices February 2024

Treasury Management Strategy Statement 2024-2025

1.0 Introduction

- 1.1 The Local Government Act 2003 (the Act) and supporting regulations require the Council to 'have regard to' the CIPFA Prudential Code and the CIPFA Treasury Management Code of Practice, and to set Prudential and Treasury Indicators for the next three years to ensure that the Council's capital investment plans are affordable, prudent and sustainable.
- 1.2 The Act therefore requires the Council to set out its treasury strategy for borrowing and to prepare an Annual Investment Strategy (as required by Investment Guidance issued subsequent to the Act) (included as Appendix 2 of this report), which sets out the Council's policies for managing its investments and in particular for giving priority to the security and liquidity of those investments.
- 1.3 Part of the treasury management operation is to ensure that the Council's cash flow is adequately planned, with cash being available when it is needed. Surplus monies are invested in low risk counterparties or instruments commensurate with the Council's approach to risk management, providing adequate liquidity initially before considering investment return.
- 1.4 The second main function of the treasury management service is the funding of the Council's capital plans. These capital plans provide a guide to the borrowing need of the Council, essentially the longer-term cash flow planning, to ensure that the Council can meet its capital spending obligations. This management of longer-term cash may involve arranging long or short-term loans or using longer-term cash flow surpluses. On occasion, when it is prudent and economic, any debt previously drawn may be restructured to meet Council risk or cost objectives.
- 1.5 The contribution the treasury management function makes to the authority is critical, as the balance of debt and investment operations ensure liquidity or the ability to meet spending commitments as they fall due, either on day-to-day revenue or for larger capital projects. The treasury operations will see a balance of the interest costs of debt and the investment income arising from cash deposits affecting the available budget. Since cash balances generally result from reserves and balances, it is paramount to ensure adequate security of the sums invested, as a loss of principal will in effect result in a loss to the General Fund balance.
- 1.6 Whilst any commercial initiatives or loans to third parties will impact on the treasury function, these activities are generally classed as non-treasury activities, (arising usually from capital expenditure), and are separate from the day to day treasury management activities.

CIPFA defines treasury management as:

"The management of the local authority's borrowing, investments and cash flows, including its banking, money market and capital market transactions; the effective control of the risks associated with those activities; and the pursuit of optimum performance consistent with those risks."

1.7 In 2019-2020 a new requirement for a capital strategy was introduced. The capital strategy provides a longer-term focus to the capital plans, and greater reporting requirements surrounding any commercial activity undertaken under the Localism Act 2011. The capital strategy is reported separately.

1.8 The capital strategy provides the following:

- a high-level long term overview of how capital expenditure, capital financing and treasury management activity contribute to the provision of services
- an overview of how the associated risk is managed.
- the implications for future financial sustainability

1.9 The aim of the capital strategy is to ensure that all elected councillors fully understand the overall long-term policy objectives and resulting capital strategy requirements, governance procedures and risk appetite.

1.10 The capital strategy is reported separately from the Treasury Management Strategy Statement; non-treasury investments will be reported through the former. This ensures the separation of the core treasury function under security, liquidity and yield principles, and the policy and commercialism investments usually driven by expenditure on an asset. The capital strategy shows:

- the corporate governance arrangements for these types of activities
- any service objectives relating to the investments
- the expected income, costs and resulting contribution
- the debt related to the activity and the associated interest costs

1.11 The recommended strategy for 2024-2025 in respect of the following aspects of the treasury management function is based upon the Director of Finance's views on interest rates, supplemented with leading market forecasts provided by the Council's treasury adviser, Link Group.

The strategy covers:

- treasury limits in force which will limit the treasury risk and activities of the Council
- Prudential and Treasury Indicators
- the current treasury position
- the borrowing requirement
- prospects for interest rates
- the borrowing strategy
- policy on borrowing in advance of need
- debt rescheduling
- the investment strategy
- creditworthiness policy
- policy on use of external service providers
- the Minimum Revenue Provision (MRP) strategy

1.12 Balanced budget requirement

It is a statutory requirement under Section 33 of the Local Government Finance Act 1992, for the Council to produce a balanced budget. In particular, Section 32 requires a local authority, when calculating its budget requirement for the forthcoming financial year, to include the revenue costs that result from capital financing decisions. This means that increases in capital expenditure must be limited to a level whereby increases in interest charges, MRP and other costs associated with borrowing to finance capital expenditure, as well as any increases in running costs from new capital projects, are limited to a level which is affordable within the projected income of the Council for the foreseeable future.

1.13 Training

The CIPFA Code requires the Director of Finance to ensure that councillors with responsibility for treasury management receive adequate training in treasury management. This especially applies to councillors responsible for scrutiny.

The training needs of councillors and treasury management employees are periodically reviewed to ensure that they have the appropriate level of knowledge for their roles in respect of treasury management. Any identified shortfalls in knowledge are then addressed by the identifying the most suitable form of training.

Treasury management is covered in the councillor's induction programme along with financial training. In addition, on an annual basis, the Resources and Equality Scrutiny Panel will receive a presentation on the Treasury Management Strategy by Strategic Finance.

A formal record of the training received by employees central to the treasury function will be maintained in Strategic Finance. Similarly, training received by councillors is maintained by Organisational Development.

1.14 Treasury management consultants

The Council uses Link Group, Link Treasury Services Limited as its external treasury management advisors.

The Council recognises that responsibility for treasury management decisions remains with the Council at all times and will ensure that undue reliance is not placed upon the external service providers.

It also recognises that there is value in employing external providers of treasury management services in order to acquire access to specialist skills and resources. The Council will ensure that the terms of their appointment and the methods by which their value will be assessed are properly agreed and documented, and subjected to regular review.

The scope of investments within the Council's operations includes both conventional treasury investments, (the placing of residual cash from the Council's functions), and more service and commercial type investments, such as investment properties, property funds and equity investments. The service and commercial type investments require specialist advisers, and the Council uses a range of consultants with relevant

industry knowledge, dependant on the specific aspects of the project, in relation to this activity.

2.0 Treasury limits for 2024-2025 to 2026-2027

- 2.1 It is a statutory duty under Section 3 of the Act and supporting regulations, for the Council to determine and keep under review how much it can afford to borrow. The amount so determined is termed the “Affordable Borrowing Limit”. In England and Wales, the Authorised Limit represents the legislative limit specified in the Act.
- 2.2 The Council must have regard to the Prudential Code when setting the Authorised Limit, which essentially requires it to ensure that total capital investment remains within sustainable limits and, in particular, that the impact upon its future Council tax and Council housing rent levels is ‘acceptable’.
- 2.3 Whilst termed an “Affordable Borrowing Limit”, the capital plans to be considered for inclusion incorporate financing by both external borrowing and other forms of financing such as credit arrangements. The Authorised Limit is to be set, on a rolling basis, for the forthcoming financial year and two successive financial years. Details of the Authorised Limit can be found in Appendix 3 of this report.
- 2.4 The revised Treasury Management Code of Practice has removed the interest rate exposure indicator from a formal indicator to a narrative in the Treasury Management Strategy. The Council will continue to manage and monitor its interest rate exposure against the limits set previously:

Upper limit for fixed rate	100%
Upper limit for variable rate	20%

3.0 Current portfolio position

- 3.1 The Council’s forecast treasury portfolio position at 31 March 2024 is shown below:

	Forecast £000	Average Rate %
External Debt		
Fixed rate borrowing - PWLB / Local Authorities	727,309	3.6438
Fixed rate borrowing - Market	55,800	4.4700
Variable rate borrowing - Market	37,000	4.2365
Total Gross Borrowing	820,109	3.7435
Other Long Term Liabilities*	73,960	-
Total External Debt	894,069	-
Total Investments **	5,000	4.6798

*Other long term liabilities are finance leases and Private Finance Initiatives (PFIs), an average rate is not applicable as the forecast reflects the underlying liability attached to the financial models.

**It is the policy to use cash balances to fund capital expenditure to avoid the need for borrowing, therefore, the level of cash investments is forecast to be minimal.

4.0 Borrowing requirement

4.1 The Council's forecast borrowing requirement is summarised below. The table shows the forecast external debt against the underlying capital borrowing need (the Capital Financing Requirement), highlighting any over or under borrowing:

External Debt	2023-2024	2024-2025	2025-2026	2026-2027
	Forecast £000	Forecast £000	Forecast £000	Forecast £000
Borrowing at 1 April	710,248	820,109	967,398	1,078,236
Expected change in borrowing	109,861	147,289	110,838	58,594
Other long term liabilities at 1 April	76,928	73,960	74,416	70,939
Expected change in other long term liabilities	(2,968)	456	(3,477)	(3,630)
Forecast debt at 31 March	894,069	1,041,814	1,149,175	1,204,139
Capital Financing Requirement	1,043,488	1,175,233	1,279,595	1,324,559
Under / (over) borrowing	149,419	133,419	130,420	120,420
External debt for service investments *				
Forecast debt at 31 March	44,319	47,968	48,046	49,187
Percentage of total external debt	5%	5%	4%	4%

* These relate to areas such as capital expenditure on investment properties and loans to third parties etc. for service and regeneration delivery purposes.

5.0 Prospects for interest rates

5.1 The Council has appointed Link Group as treasury advisor to the Council and part of their service is to assist the Council to formulate a view on interest rates. Link Group provided the following forecasts on 8 January 2024. These are forecasts for Bank Rate, average earnings and PWLB certainty rates, gilt yields plus 80 bps.

Link Group Interest Rate View 08.01.24													
	Mar-24	Jun-24	Sep-24	Dec-24	Mar-25	Jun-25	Sep-25	Dec-25	Mar-26	Jun-26	Sep-26	Dec-26	Mar-27
BANK RATE	5.25	5.25	4.75	4.25	3.75	3.25	3.00	3.00	3.00	3.00	3.00	3.00	3.00
3 month ave earnings	5.30	5.30	4.80	4.30	3.80	3.30	3.00	3.00	3.00	3.00	3.00	3.00	3.00
6 month ave earnings	5.20	5.10	4.60	4.10	3.70	3.30	3.10	3.10	3.10	3.10	3.10	3.10	3.10
12 month ave earnings	5.00	4.90	4.40	3.90	3.60	3.20	3.10	3.10	3.10	3.10	3.10	3.20	3.20
5 yr PWLB	4.50	4.40	4.30	4.20	4.10	4.00	3.80	3.70	3.60	3.60	3.50	3.50	3.50
10 yr PWLB	4.70	4.50	4.40	4.30	4.20	4.10	4.00	3.90	3.80	3.70	3.70	3.70	3.70
25 yr PWLB	5.20	5.10	4.90	4.80	4.60	4.40	4.30	4.20	4.20	4.10	4.10	4.10	4.10
50 yr PWLB	5.00	4.90	4.70	4.60	4.40	4.20	4.10	4.00	4.00	3.90	3.90	3.90	3.90

6.0 Borrowing strategy

6.1 Borrowing considerations

When undertaking any new borrowing the Director of Finance will give consideration to the following to ensure the best deal is obtained for the Council:

1. Internal / external borrowing.
2. Temporary borrowing (less than 1 year).
3. Variable / fixed rate.
4. Short / long term borrowing.
5. PWLB / market debt.

When considering the above, the balance and spread of debt in the Council's portfolio will be taken into account along with the financial implications for the medium term financial strategy.

The Council is currently maintaining an under-borrowed position. This means that the capital borrowing need (the Capital Financing Requirement), has not been fully funded with loan debt as cash supporting the Council's reserves, balances and cash flow has been used as a temporary measure. This strategy is prudent as medium and longer dated borrowing rates are expected to fall from their current levels once prevailing inflation concerns are addressed by tighter near-term monetary policy. That is, Bank Rate remains elevated through to the second half of 2024, however the Director of Finance will keep this strategy under review and consider opportunities to secure higher returns on investment where the balance of risk, return, security and liquidity are considered acceptable.

6.2 Sensitivity of the forecast – In normal circumstances the main sensitivities of the forecast are likely to be the two scenarios noted below. Council employees, in conjunction with the treasury advisers, will continually monitor both the prevailing interest rates and the market forecasts, adopting the following responses to a change of sentiment:

- if it was felt that there was a significant risk of a sharp fall in borrowing rates, then borrowing will be postponed.
- if it was felt that there was a significant risk of a much sharper rise in borrowing rates than that currently forecast, fixed rate funding will be drawn whilst interest rates are lower than they are projected to be in the next few years.

6.3 External versus internal borrowing

The general aim of this treasury management strategy is to maintain cash balances at a reduced level, keeping under review the level of forecast reserves and therefore anticipated cash balances and opportunities for longer term investment, whilst maintaining an appropriate level of risk; therefore keeping to a minimum the credit risk incurred by holding investments. Measures taken over the last few years have already reduced the level of credit risk and the difference between borrowing rates and

investment rates has been carefully considered to ensure the Council obtains value for money once an appropriate level of risk management has been attained to ensure the security of its investments.

Where investment rates are below long term borrowing rates, the Council can minimise its overall net treasury costs in the short term by continuing to avoid new external borrowing and by using internal cash balances to finance new capital expenditure or to replace maturing external debt (this is referred to as internal borrowing).

However, short term savings by avoiding new long term external borrowing will also be weighed against the potential for incurring additional long term extra costs by delaying unavoidable new external borrowing until later years when PWLB long term rates are forecast to be higher.

6.4 Policy on borrowing in advance of need

The Council will not borrow more than or in advance of its needs purely in order to profit from the investment of the extra sums borrowed. Any decision to borrow in advance will be within approved Capital Financing Requirement estimates, will be considered carefully to ensure value for money can be demonstrated and that the Council can ensure the security of such funds.

In determining whether borrowing will be undertaken in advance of need the Council will:

- ensure that there is a clear link between the capital programme and maturity profile of the existing debt portfolio which supports the need to take funding in advance of need
- ensure the ongoing revenue costs created, and the implications for the future plans and budgets have been considered
- evaluate the economic and market factors that might influence the manner and timing of any decision to borrow
- consider the merits and demerits of alternative forms of funding
- consider the alternative interest rate bases available, the most appropriate periods to fund and repayment profiles to use
- consider the impact of borrowing in advance on temporarily increasing investment cash balances and the consequent increase in exposure to counterparty risk, and other risks, having regard to the controls in place to minimise such risks.

7.0 Debt rescheduling

- 7.1 The spread between the rates applied to new borrowing and repayment of debt has meant that PWLB to PWLB debt restructuring is now much less attractive than it was.

In particular, consideration would have to be given to the large premiums which would be incurred by prematurely repaying existing PWLB loans and it is very unlikely that these could be justified on value for money grounds in using replacement PWLB refinancing. Therefore, rescheduling of current borrowing in the Council's debt portfolio is unlikely to occur.

- 7.2 If rescheduling was done, it will be reported to the Cabinet (Resources) Panel, at the earliest meeting following its action.

Annual Investment Strategy 2024-2025

1.0 Annual Investment Strategy

1.1 Investment policy

The Department of Levelling Up, Housing and Communities (DLUHC), formerly the Ministry of Housing, Communities and Local Government (MHCLG), and CIPFA have extended the meaning of 'investments' to include both financial and non-financial investments. This report deals solely with treasury financial investments, as managed by the Treasury Management team. Non-financial investments, essentially the purchase of income yielding assets and service investments, are covered in the separate Capital Strategy report.

The Council's investment policy has regard to the following:

- DLUHC's Guidance on Local Government Investments ("the Guidance")
- the Audit Commission's report on Icelandic investments
- CIPFA Treasury Management in Public Services Code of Practice and Cross Sectoral Guidance Notes 2021 ("the TM Code")
- CIPFA Treasury Management Guidance Notes 2021.

The Council's investment priorities are:

- (a) firstly, the security of capital and
- (b) secondly, the liquidity of its investments
- (c) finally, the yield or return.

The Council will also aim to achieve the optimum yield/return on its investments commensurate with proper levels of security and liquidity. In relation to treasury management investments, the risk appetite of this Council is low in order to give priority to the security of its investments. In the current economic climate it is considered appropriate to keep investments short term to cover cash flow needs. However, where appropriate (from an internal as well as external perspective), the Council will also consider the value available in periods up to 12 months with high credit rated financial institutions, as well as wider range fund options.

The borrowing of monies purely to invest or on-lend and make a return is unlawful and the Council will not engage in such activity.

The above guidance place a high priority on the management of risk. The Council has adopted a prudent approach to managing risk and defines its risk appetite by the following means:

1. Minimum acceptable credit criteria are applied in order to generate a list of highly creditworthy counterparties which also enables diversification and thus avoidance of concentration risk. The key ratings used to monitor counterparties are the Short Term and Long Term ratings.

2. However, ratings will not be the sole determinant of the quality of an institution; it is important to continually assess and monitor the financial sector on both a micro and macro basis and in relation to the economic and political environments in which institutions operate. The assessment will also take account of information that reflects the opinion of the markets. To achieve this consideration the Council will engage with its advisors to maintain a monitor on market pricing such as 'credit default swaps' and overlay that information on top of the credit ratings. A credit default swap (CDS) is a financial derivative that allows an investor to swap or offset their credit risk with that of another investor. To swap the risk of default, the lender buys a CDS from another investor who agrees to reimburse them if the borrower defaults. Most CDS contracts are maintained via an ongoing premium payment similar to the regular premiums due on an insurance policy. A lender who is worried about a borrower defaulting on a loan often uses a CDS to offset or swap that risk. CDS data is used to better understand market sentiment and to supplement the more backward-looking rating agencies' credit rating assessment of a counterparty.
3. Other information sources used will include the financial press, share price and other such information pertaining to the financial sector in order to establish the most robust scrutiny process on the suitability of potential investment counterparties.
4. Investment instruments identified for use in the financial year are listed under the 'Specified' and 'Non-Specified' Investments categories. Counterparty limits will be as set through the Council's Treasury Management Practices – Schedules.
 - Specified investments are those with a high level of credit quality and subject to a maturity limit of one year, or have less than a year left to run to maturity, if they were originally classified as being non-specified investments solely due to the maturity period exceeding one year.
 - Non-specified investments are those with less high credit quality, may be for periods in excess of one year, and/or are more complex instruments which require greater consideration by Councillors and officers before being authorised for use.
5. Non-specified investments limit: the Council has determined that it will limit the maximum total exposure to non-specified investments as being 50% of total investments with a cap of £35.0 million.
6. Lending limits, amounts and maturity, for each counterparty will be set through applying the methodology in the following section.
7. Transaction limits are set for each type of investment.
8. The Council will set a limit for the amount of its investments which are invested for longer than 365 days.
9. Investments will only be placed with counterparties from countries with a specified minimum sovereign rating.

10. The Council has engaged external consultants to provide expert advice on how to optimise an appropriate balance of security, liquidity and yield, given the risk appetite of this authority in the context of the expected level of cash balances and need for liquidity throughout the year.
11. All investments will be denominated in sterling.
12. As a result of the change in accounting standards for 2023-2024 under IFRS 9, the Council will consider the implications of investment instruments which could result in an adverse movement in the value of the amount invested and resultant charges at the end of the year to the General Fund. In November 2018, DLUHC concluded a consultation for a temporary override to allow English local authorities time to adjust their portfolio of all pooled investments by announcing a statutory override to delay implementation of IFRS 9 for five years ending 31 March 2023. More recently, a further extension to the override to 31 March 2025 has been agreed by Government.

However, the Council will also pursue value for money in treasury management and will monitor the yield from investment income against appropriate benchmarks for investment performance. Regular monitoring of investment performance will be carried out during the year.

Changes in risk management policy from last year

The above criteria are unchanged from last year.

1.2 Creditworthiness policy

This Council applies the creditworthiness service provided by Link Group. This service employs a sophisticated modelling approach using credit ratings from the three main credit rating agencies - Fitch, Moody's and Standard and Poor's. The credit ratings of counterparties are supplemented with the following overlays:

- credit watches and credit outlooks from credit rating agencies;
- Credit Default Swap (CDS) spreads to give early warning of likely changes in credit ratings;
- sovereign ratings to select counterparties from only the most creditworthy countries.

This modelling approach combines credit ratings, credit watches and credit outlooks in a weighted scoring system which is then combined with an overlay of CDS spreads for which the end product is a series of colour coded bands which indicate the relative creditworthiness of counterparties. These colour codes are used by the Council to determine the suggested duration for investments. The table below details Link's recommendations of bands and durations along with the more prudent parameters that the Council will apply:

	Link	Wolverhampton
Yellow (is for UK Government debt or equivalent, money market funds and collateralised deposits where the collateral is UK Government debt)	5 years	-
Dark Pink (for Ultra-Short Dated Bond Funds with a credit score of 1.25)	5 years	-
Light Pink (for Ultra-Short Dated Bond Funds with a credit score of 1.5)	5 years	-
Purple	2 years	1 year
Blue (only applies to nationalised or semi nationalised UK Banks)	1 year	3 months
Orange	1 year	6 months
Red	6 months	3 months
Green	100 days	50 days
No Colour	Not to be used	Not to be used

This list will be reviewed on any changes to the methodology used by Link and the Council may revert back to using Link's recommended durations if or when investment balances are at higher levels and longer deposits are possible without significantly increased risk to liquidity.

The Link creditworthiness service uses a wider array of information other than just primary ratings. Furthermore, by using a risk weighted scoring system, it does not give undue preponderance to just one agency's ratings.

Typically, the minimum credit ratings criteria the Council use will be a Short Term rating (Fitch or equivalents) of F1+ and a Long Term rating of AA-. There may be occasions when the counterparty ratings from one rating agency are marginally lower than these ratings but may still be used. In these instances, consideration will be given to the whole range of ratings available, or other topical market information, to support their use.

All credit ratings will be monitored each time the Council is alerted to changes to ratings of all three agencies through its use of the Link creditworthiness service.

- If a downgrade results in the counterparty/investment scheme no longer meeting the Council's minimum criteria, its further use as a new investment will be withdrawn immediately. A severe downgrade may prompt the Director of Finance to instruct treasury management employees to take steps to withdraw any investment considered to be at risk. The potential penalties for such an action would need to be assessed.
- In addition to the use of Credit Ratings the Council will be advised of information in movements in Credit Default Swap spreads against the iTraxx European Financials benchmark and other market data on a daily basis. Extreme market movements may result in downgrade of an institution or removal from the Council's lending list.

Sole reliance will not be placed on the use of this bought-in service. In addition, the Council will also use market data and market information, information on any external support for banks to help support its decision making process.

1.3 Creditworthiness

Significant levels of downgrades to short and long-term credit ratings have not materialised since the crisis in March 2020. In the main, where they did change, any alterations were limited to Outlooks.

1.4 CDS prices

Although bank CDS prices, (these are market indicators of credit risk), spiked upwards following changes in government policy in the autumn of 2022, they have returned to more average levels since then. However, market view can change, so it will remain important to undertake continual monitoring of all aspects of risk and return in the current circumstances. Link monitor CDS prices as part of their creditworthiness service to local authorities and the Council has access to this information.

1.5 Country limits

Due care will be taken to consider the exposure of the Council's total investment portfolio to non-specified investments, countries, groups and sectors.

- **Non-specified investment limit.** The Council has determined that it will limit the maximum total exposure to non-specified investments as being 50% of the total investment portfolio with a cap of £35.0 million.
- **Country limit.** The Council has determined that it will only use approved counterparties from the UK and from countries with a minimum sovereign credit rating of AA from Fitch Ratings (or equivalent from other agencies if Fitch does not provide). The list of countries that qualify using this credit criteria as at the date of this report is shown below. This list will be amended by employees should ratings change in accordance with this policy.
- **Other limits.** In addition:
 - No more than 20% will be placed with any non-UK country at any time;
 - Limits in place above will apply to a group of companies;
 - Sector limits will be monitored regularly for appropriateness.

Approved countries for investments

AAA

- Australia
- Denmark
- Germany
- Netherlands
- Norway
- Singapore
- Sweden
- Switzerland

AA+

- Canada
- Finland
- U.S.A.

AA

- Abu Dhabi (UAE)

AA-

- Belgium
- France
- Qatar
- U.K.

The above ratings are those used by Fitch. During 2020-2021 Fitch and Moody's both downgraded the UK's sovereign rating from AA to AA-, or equivalent, due to the unprecedented impact of the Covid-19 pandemic on the economy. However, as Standard & Poors rating is still the equivalent of AA the Council has kept this as the sovereign limit. The Director of Finance has delegated authority to lower the minimum sovereign rating in the Annual Investment Strategy in the event that this position changes.

1.6 **Specified investments**

All such investments will be sterling denominated, with maturities up to a maximum of one year, meeting the minimum 'high' rating criteria where applicable.

Non-specified investments which would be specified investments apart from originally being for a period longer than 12 months, will be classified as being specified once the remaining period to maturity falls to under 12 months.

Minimum 'High' Credit Criteria	
Debt Management Agency Deposit Facility	Government backed
Money Market Funds CNAV > LVNAV	AAAmmf / Aaa-mf
Term deposits - UK Government	Government backed
Term deposits - Local Authorities	High Security
Term deposits - Banks & Building Societies	Short-term F1+, Long-term AA-

1.7 **Non-specified investments**

These are any investments which do not meet the specified investment criteria. A maximum of 50% of total investments with a cap of £35.0 million can be held in aggregate in non-specified investments.

	Minimum Credit Criteria	Max Limit	Max Maturity Period
Term deposits - UK Government (with maturities in excess of 1 year)	Government Backed	£10.0 million	5 years
Term deposits - Local Authorities (with maturities in excess of 1 year)	High Security	£10.0 million per LA	5 years
Term deposits - Banks & Building Societies (with maturities in excess of 1 year)	Short-term F1+ Long-term AA-	£10.0 million per Bank	5 years

1.8 Accounting treatment of investments

The accounting treatment may differ from the underlying cash transactions arising from investment decisions made by the Council. To ensure that the Council is protected from any adverse revenue implications, which may arise from these differences, the accounting implications of new transactions will be thoroughly reviewed before they are undertaken.

1.9 Investment strategy

In-house funds: All of the Council's funds are managed in-house. Investments will be made with reference to the core balance and cash flow requirements and the outlook for short-term interest rates (i.e. rates for investments up to 12 months). Greater returns are usually obtainable by investing for longer periods. The current shape of the yield curve suggests that is the case at present, but there is the prospect of Bank Rate having peaked in the second half of 2023 and possibly reducing as early as the second half of 2024 so an agile investment strategy would be appropriate to optimise returns. Accordingly, while most cash balances are required in order to manage the ups and downs of cash flow, where cash sums can be identified that could be invested for longer periods, the value to be obtained from longer term investments will be carefully assessed.

Interest rate outlook: Link have indicated that Bank Rate could have peaked at 5.25%. The table below has been provided by Link and shows their forecast view, PWLB forecasts take into account the 20 basis point certainty rate reduction.

Link Group Interest Rate View 08.01.24													
	Mar-24	Jun-24	Sep-24	Dec-24	Mar-25	Jun-25	Sep-25	Dec-25	Mar-26	Jun-26	Sep-26	Dec-26	Mar-27
BANK RATE	5.25	5.25	4.75	4.25	3.75	3.25	3.00	3.00	3.00	3.00	3.00	3.00	3.00
3 month ave earnings	5.30	5.30	4.80	4.30	3.80	3.30	3.00	3.00	3.00	3.00	3.00	3.00	3.00
6 month ave earnings	5.20	5.10	4.60	4.10	3.70	3.30	3.10	3.10	3.10	3.10	3.10	3.10	3.10
12 month ave earnings	5.00	4.90	4.40	3.90	3.60	3.20	3.10	3.10	3.10	3.10	3.10	3.20	3.20
5 yr PWLB	4.50	4.40	4.30	4.20	4.10	4.00	3.80	3.70	3.60	3.60	3.50	3.50	3.50
10 yr PWLB	4.70	4.50	4.40	4.30	4.20	4.10	4.00	3.90	3.80	3.70	3.70	3.70	3.70
25 yr PWLB	5.20	5.10	4.90	4.80	4.60	4.40	4.30	4.20	4.20	4.10	4.10	4.10	4.10
50 yr PWLB	5.00	4.90	4.70	4.60	4.40	4.20	4.10	4.00	4.00	3.90	3.90	3.90	3.90

The Council will avoid locking into longer term deals unless exceptionally attractive rates are available which make longer term deals worthwhile, within the risk parameters set by this Council.

In order to be prudent, for 2024-2025 the Council will budget for an investment return of 2.30% on investments placed during the financial year. This rate reflects the Council's short term nature of investment of surplus cash, whereas, the Link forecasts are based on investments placed for periods up to twelve months. In addition, an upper limit for long term treasury management investments (previously called 'upper limit for principal sums invested for longer than 365 days') of £35.0 million is asked to be approved as can be seen in Appendix 3 Prudential and Treasury Indicators 2024-2025.

For its cash flow generated balances, the Council will seek to use its money market funds, business reserve accounts and short-dated deposits (overnight to 100 days) in order to benefit from the compounding of interest, whilst maintaining liquidity.

1.10 End of year investment report

At the end of the financial year, a report will be submitted to the Cabinet and full Council on the Council's investment activity as part of its Annual Treasury Report.

1.11 Combined Authority

The Council will be prepared to lend to the Combined Authority. Such lending may be as part of arrangements agreed with the Combined Authority and other constituent authorities.

1.12 Council Owned Companies

The Council will be prepared to lend or invest in companies which are wholly or partly owned by the Council. In doing this, consideration will be given to the benefits and risks to the Council.

City of Wolverhampton Council
Specified Investments Lending List

Institution	Country (Sovereign Rating)	Limit £000	Term Limit
Bank Netherlandse Gemeenten	Netherlands (AAA)	20,000	12 mths
Bank of Montreal	Canada (AA+)	10,000	6 mths
Bank of Nova Scotia	Canada (AA+)	10,000	6 mths
Canadian Imperial Bank of Commerce	Canada (AA+)	10,000	6 mths
DBS Bank Ltd	Singapore (AAA)	10,000	6 mths
HSBC Bank plc	UK (AA-)	5,000	3 mths
Landwirtschaftliche Rentenbank	Germany (AAA)	20,000	12 mths
National Bank of Abu Dhabi	Abu Dhabi (U.A.E) (AA)	5,000	3 mths
Nordea Bank Abp	Finland (AA+)	10,000	6 mths
NRW.BANK	Germany (AAA)	20,000	12 mths
Oversea Chinese Banking Corporation Ltd	Singapore (AAA)	10,000	6 mths
Royal Bank of Canada	Canada (AA+)	10,000	6 mths
Skandinaviska Enskilda Banken AB	Sweden (AAA)	10,000	6 mths
Svenska Handelsbanken AB	Sweden (AAA)	20,000	12 mths
Swedbank AB	Sweden (AAA)	10,000	6 mths
Toronto Dominion Bank	Canada (AA+)	10,000	6 mths
United Overseas Bank Ltd	Singapore (AAA)	10,000	6 mths
Wells Fargo Bank NA	USA (AA+)	10,000	6 mths
Nationalised Banks			
Royal Bank of Scotland Group plc			
National Westminster Bank plc	UK (AA-)	10,000	3 mths
The Royal Bank of Scotland plc	UK (AA-)	10,000	3 mths
AAA Rated and Government Backed Securities			
Debt Management Office	UK (AA-)	20,000	30 mths
Money Market Funds			
Fund Rating			
Invesco STIC Account	Fitch AAmmf	20,000	Instant Access
Aberdeen Liquidity Fund (LUX) Class 2	Fitch AAmmf	20,000	Instant Access
Federated Short-Term Sterling Prime Fund	Fitch AAmmf	20,000	Instant Access
Black Rock Sterling Liquidity Fund	Moody's Aaa-mf	20,000	Instant Access

Non-rated Institutions

County Councils, London Boroughs, Metropolitan Districts and Unitary Authorities - limits £6m and 12 months.
Shire District Councils, Fire and Civil Defence Authorities, Passenger Transport Authorities and Police
Authorities - limits £3m and 12 months.

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Prudential Indicators (PI) required by The Prudential Code

PI for Prudence - Ensuring that external debt is sustainable and compliance with good professional practice are essential features of prudence.

PI 1 - Estimates and actual capital expenditure.				
Full details of capital expenditure plans and funding can be found in the quarter three capital budget monitoring 2023-2024 report.				
	As at 21 February 2024			
	2023-2024 Forecast £000	2024-2025 Forecast £000	2025-2026 Forecast £000	2026-2027 Forecast £000
General Fund *	85,901	155,284	98,655	27,843
HRA	118,691	142,060	128,959	103,920
	204,592	297,344	227,614	131,763
* Service investments included in General Fund figure. These relate to areas such as capital expenditure on investment properties and loans to third parties etc. for service and regeneration delivery purposes.	2,609	6,344	6,940	9,000

PI 2 - Estimates and actual capital financing requirement General and HRA.				
The capital financing requirement measures the authority's underlying need to borrow for a capital purpose.				
	As at 21 February 2024			
	2023-2024 Forecast £000	2024-2025 Forecast £000	2025-2026 Forecast £000	2026-2027 Forecast £000
General Fund *	672,037	703,861	719,479	700,699
HRA	371,451	471,372	560,116	623,860
Total capital financing requirement	1,043,488	1,175,233	1,279,595	1,324,559
* Service investments included in General Fund figure. These relate to areas such as capital expenditure on investment properties and loans to third parties etc. for service and regeneration delivery purposes.	34,436	38,086	38,163	39,304
Movement in capital financing requirement represented by:				
New borrowing for capital expenditure	109,818	169,950	141,883	82,672
Less minimum revenue provision/voluntary minimum revenue provision	(35,925)	(38,205)	(37,521)	(37,708)
Movement in capital financing requirement	73,893	131,745	104,362	44,964

PI 3 - Authorised limit for external debt.				
These limits apply to the total external debt gross of investments and separately identify borrowing from other long term liabilities such as finance leases including Private Finance Initiatives (PFI). This is a self determined level reviewed and set each budget setting cycle.				
	As at 21 February 2024			
	2023-2024 Limit £000	2024-2025 Limit £000	2025-2026 Limit £000	2026-2027 Limit £000
Borrowing	1,137,035	1,184,887	1,324,196	1,400,635
Other Long Term Liabilities	75,960	76,416	72,939	69,309
Total Authorised Limit	1,212,995	1,261,303	1,397,135	1,469,944
Forecast External Debt as at 21 February 2024:				
Borrowing	820,109	967,398	1,078,236	1,136,830
Other Long Term Liabilities	73,960	74,416	70,939	67,309
	894,069	1,041,814	1,149,175	1,204,139
Variance (Under) / Over Authorised limit	(318,926)	(219,489)	(247,960)	(265,805)
Authorised limit for service investments included in the above figures				
Authorised Limit	57,928	49,064	48,281	49,702
Forecast External Debt as at 21 February 2024:				
	44,319	47,968	48,046	49,187
Variance (Under) / Over Authorised limit	(13,609)	(1,096)	(235)	(515)

Prudential Indicators (PI) required by The Prudential Code

PI 4 - Operational boundary for external debt.				
This is based on the same estimates as the authorised limit but directly reflects the Director of Finance's estimate of the most likely, prudent but not worst case scenario, without the additional headroom included. This is a self determined level reviewed and set each budget setting cycle.				
	As at 21 February 2024			
	2023-2024	2024-2025	2025-2026	2026-2027
	Limit	Limit	Limit	Limit
	£000	£000	£000	£000
Borrowing	1,098,093	1,168,280	1,310,022	1,392,398
Other Long Term Liabilities	73,960	74,416	70,939	67,309
Total Operational Boundary Limit	1,172,053	1,242,696	1,380,961	1,459,707
Forecast External Debt as at 21 February 2024:				
Borrowing	820,109	967,398	1,078,236	1,136,830
Other Long Term Liabilities	73,960	74,416	70,939	67,309
	894,069	1,041,814	1,149,175	1,204,139
Variance (Under) / Over Operational Boundary Limit	(277,984)	(200,882)	(231,786)	(255,568)
Operational boundary for service investments included in the above figures				
Operational Boundary Limit	54,678	47,968	48,046	49,187
Forecast External Debt as at 21 February 2024:	44,319	47,968	48,046	49,187
Variance (Under) / Over Operational Boundary Limit	(10,359)	0	0	0

PI 5 - Gross debt and the capital financing requirement.				
"In order to ensure that over the medium term debt will only be for a capital purpose, the local authority should ensure that debt does not, except in the short term, exceed the total of capital financing requirement in the preceding year plus the estimates of any additional capital financing requirement for the current and next two financial years".				
	As at 21 February 2024			
	2023-2024	2024-2025	2025-2026	2026-2027
	Forecast	Forecast	Forecast	Forecast
	£000	£000	£000	£000
Forecast Capital Financing Requirement at end of Second Year	1,279,592	1,324,557	1,338,736	1,338,736
Gross Debt	894,069	1,041,814	1,149,175	1,204,139
Capital Financing Requirement Greater than Gross Debt	Yes	Yes	Yes	Yes

PI for Affordability - These indicators are used to ensure the total capital investment of the Council is within a sustainable limit and the

PI 6 - Estimates and actual ratio of financing costs to net revenue stream.				
This represents the cost of financing capital expenditure as a % of net revenue for both the General and HRA.				
	As at 21 February 2024			
	2023-2024	2024-2025	2025-2026	2026-2027
	Forecast	Forecast	Forecast	Forecast
General Fund *	14.7%	14.7%	15.0%	14.0%
HRA	31.8%	35.9%	38.5%	40.6%
* Service investments included in General Fund figure. These relate to areas such as capital expenditure on investment properties and loans to third parties etc. for service and regeneration delivery purposes.	0.7%	0.7%	0.8%	0.8%

PI 7 - Estimates and actual ratio of net income from commercial and service investments to net revenue stream.				
This represents the financial exposure of the Council to the loss of income from commercial and service investments. Only costs directly attributable to the investments are netted off, so unlike PI 6, the costs of borrowing (interest and MRP) cannot be deducted as they are not directly attributable to managing the investments and will continue regardless of the existence or performance of the investments.				
	As at 21 February 2024			
	2023-2024	2024-2025	2025-2026	2026-2027
	Forecast	Forecast	Forecast	Forecast
Commercial	-	-	-	-
Service	0.5%	0.9%	1.2%	1.3%

Treasury Management Indicators (TMI) required by The Treasury Management Code

TMI 1 - Upper limits for long-term treasury management investments (previously called 'upper limits to the total of principal sums invested over 365 days').

This details the maximum amount which can be invested for up to 5 years (as per paragraph 1.5 of the Annual Investment Strategy). It has been determined that a maximum of 50% of total investments with a cap of £35.0 million could be prudently committed to long term investments should the Director of Finance decide it is appropriate to.

	As at 21 February 2024			
	2023-2024	2024-2025	2025-2026	2026-2027
	Limit £000	Limit £000	Limit £000	Limit £000
Upper limit for long-term treasury management investments	35,000	35,000	35,000	35,000
Actual and Forecast Invested at 21 February 2024	-	-	-	-
Variance (Under) / Over Limit	(35,000)	(35,000)	(35,000)	(35,000)

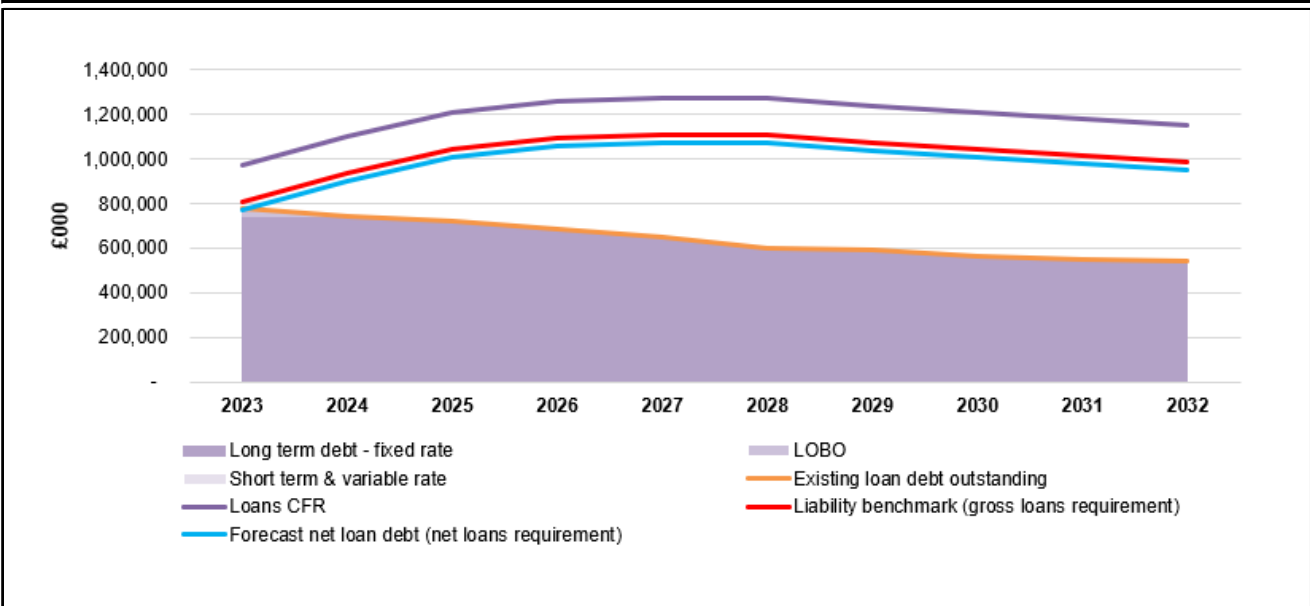
TMI 2 - Upper and lower limits to the maturity structure of its borrowing.

These limits relate to the % of fixed and variable rate debt maturing.

	As at 21 February 2024		
	Upper Limit	Lower Limit	March 2024 Forecast
Under 12 months	25%	0%	3.66%
12 months and within 24 months	25%	0%	3.08%
24 months and within 5 years	40%	0%	14.41%
5 years and within 10 years	50%	0%	9.86%
10 years and within 20 years	50%	0%	15.17%
20 years and within 30 years	50%	0%	26.95%
30 years and within 40 years	50%	0%	17.02%
40 years and within 50 years	50%	0%	9.85%
50 years and within 60 years	50%	0%	-

TMI 3 - Liability benchmark

A liability benchmark is a measure of how well the Council's existing loans portfolio matches its planned borrowing needs. It is a projection of the amount of loan debt outstanding that the Council needs each year into the future to fund its existing debt liabilities, planned prudential borrowing and other cash flows. This indicator highlights any mismatches between actual loan debt outstanding and the planned borrowing needs. Where actual loans are less than the benchmark, this is an indication of a future borrowing requirement. Whereas actual loans exceeding the benchmark indicate an overborrowed position which will result in excess cash balances requiring investment



Non-treasury management investment indicators

The statutory guidance on local government investments encourages local authorities to develop qualitative indicators that allow the reader to assess the Council's total risk exposure as a result of commercial investment decisions.

NTM 1 - Estimates and actual non-treasury management investment expenditure.

This identifies the level of any non-treasury management investments (e.g. service and commercial investments).

	As at 21 February 2024			
	2023-2024 Forecast £000	2024-2025 Forecast £000	2025-2026 Forecast £000	2026-2027 Forecast £000
Service investments	2,609	6,344	6,940	9,000
Commercial investments	-	-	-	-
	2,609	6,344	6,940	9,000

NTM 2 - Estimates and actual net debt for service and commercial investment to net service expenditure ratio.

This indicator measures the level of net debt for service and commercial investments in comparison to the Council's forecast net service expenditure, where net service expenditure is a proxy for the size and financial strength of a local authority.

	As at 21 February 2024			
	2023-2024 Forecast £000	2024-2025 Forecast £000	2025-2026 Forecast £000	2026-2027 Forecast £000
Net debt for service and commercial investments	34,436	38,086	38,163	39,304
Net service expenditure	306,414	332,024	338,041	348,354
Debt to net service expenditure ratio	11.2%	11.5%	11.3%	11.3%

NTM 3 - Estimates and actual service and commercial income to net service expenditure ratio.

This indicator measures the level of service and commercial investment generated income in comparison to the Council's net service expenditure, where net service expenditure is a proxy for the size and financial strength of a local authority. The % indicates the Council's financial resilience and how reliant on the service/commercial investment income it is. A low % indicates the Council is not heavily reliant on service/commercial investment income.

	As at 21 February 2024			
	2023-2024 Forecast £000	2024-2025 Forecast £000	2025-2026 Forecast £000	2026-2027 Forecast £000
Service and commercial investment income	1,685	3,191	4,105	4,659
Net service expenditure	306,414	332,024	338,041	348,354
Service and commercial income to net service expenditure ratio	0.6%	1.0%	1.2%	1.3%

NTM 4 - Estimates and actual loan to value ratio

This indicator measures the net debt for service and commercial investments compared to the forecast total asset value. A decrease in the ratio over the medium term indicates a reducing level of borrowing due to repayments, whereas an increase indicates an increase in the level of borrowing due to new loans being issued.

	As at 21 February 2024			
	2023-2024 Forecast	2024-2025 Forecast	2025-2026 Forecast	2026-2027 Forecast
Loan to value ratio	59.9%	61.9%	61.1%	60.9%

Annual MRP Statement 2024-2025

Minimum Revenue Provision – an introduction

1. What is Minimum Revenue Provision?

Capital expenditure is generally expenditure on assets which have a life expectancy of more than one year e.g. buildings, vehicles, machinery etc. In accordance with proper practice, the financing of such expenditure is spread over several years in order to try to match the years over which such assets benefit the local community through their useful life. The manner of spreading these costs is through an annual charge known as Minimum Revenue Provision (MRP), which is determined by the Council under guidance.

2. Statutory duty

The Local Authorities (Capital Finance and Accounting) (England) Regulations 2003 (as amended by Statutory Instrument 2008 no. 414 s4) lay down that:

“A local authority shall determine for the current financial year an amount of minimum revenue provision that it considers to be prudent.”

3. Government guidance

Along with the above duty, the Government issued guidance which came into force on 31 March 2008 which requires that a Statement on the Council’s policy for its annual MRP should be submitted to the Full Council for approval before the start of the financial year to which the provision will relate. On 2 February 2018 the Department for Levelling Up, Housing and Communities (DLUHC) issued its new Statutory Guidance on Minimum Revenue Provision which is effective from 1 April 2019, except for the elements ‘Changing Methods for Calculating MRP’ which applied from 1 April 2018. This new guidance supersedes the previous versions. The main changes of the guidance are the introduction of a maximum useful economic life which should normally not exceed 50 years, MRP to be charged for all borrowings and defining what can be classed as an ‘overpayment’ thereby removing the option to retrospectively change the method of calculating MRP in prior years.

The Council is legally obliged to “have regard” to the guidance, which is intended to enable a more flexible approach to assessing the amount of annual provision than was required under the previous statutory requirements. Although it is up to each Council to determine for itself how to calculate its MRP, the guidance suggests four methodologies, with an overriding recommendation that the Council should make prudent provision to redeem its debt liability over a period which is reasonably commensurate with that over which the capital expenditure is estimated to provide benefits. The requirement to ‘have regard’ to the guidance therefore means that:

1. Although four main options are recommended in the guidance, there is no intention to be prescriptive by making these the only methods of charge under which a local authority may consider its MRP to be prudent.
2. It is the responsibility of each authority to decide upon the most appropriate method of making a prudent provision, after having had regard to the guidance.

In December 2023 DLUHC issued a 'Consultation on changes to statutory guidance and regulations: Minimum Revenue Provision' which detailed the proposed wording of its new statutory guidance, which is the outcome of various earlier consultations dating back to November 2021. The purpose of the new guidance is to make the regulations more explicit with regards not being able to exclude a proportion of debt from the MRP calculation and the use of capital receipts in place of the MRP charge to the revenue account. With a consultation closing date of 16 February 2024, the new guidance is effective from 1 April 2024.

In addition to the explicit wording, the consultation also detailed what should be covered in the MRP Statement as a minimum, in order to provide transparency and accountability. It also stipulated how the four options (mentioned in the paragraph above) should be applied to supported borrowing and prudential borrowing. This is a change from guidance previously issued. The four options are:

- Option 1: Regulatory Method – the MRP is determined in accordance with the former regulations before the 2008 amendments.
- Option 2: CFR Method – MRP is equal to 4% of the General Fund capital financing requirement at the end of the preceding financial year.
- Option 3: Asset Life Method – MRP is determined by reference to the useful life of the asset. There are two main methods of achieving this: using an equal instalment method or the annuity method.
- Option 4: Depreciation Method – MRP is equal to the provision required in accordance with depreciation accounting in respect of the asset.

The guidance now proposes that options one and two can only be used in relation to capital expenditure incurred before 1 April 2008 funded by supported borrowing, with options three and four being for expenditure incurred on or after 1 April 2008 i.e. funded by prudential borrowing. Any departure from the guidance requires an explanation in the MRP statement as to why the adopted approach results in a more prudent charge.

Information from Link Group highlights that many local authorities use option three or four for supported borrowing. The Council currently applies the option three, Asset Life - Annuity Method, to calculate its MRP charge and doesn't differentiate between its supported and prudential borrowing.

4. Timing

This statement shall take effect from 1 April 2024, unless an alternative date is stated below, and shall take precedence over any statements previously approved.

5. Calculation

MRP shall be calculated by adding together the amount calculated using the method as stated below i.e. asset life, annuity method as in previous years.

Method

To be used for all capital expenditure taking into account only capital expenditure and financing decisions, and the classification of fixed assets, reflected in the Council's accounts for the preceding year.

With the variations set out below, MRP will be calculated, on an individual fixed asset basis (unless they are land or community assets (no depreciation), where it is capitalised under statute/direction (equal pay, REFCUS etc.) or when one grouped "asset" is created for MRP calculation purposes for each category for individual years), in accordance with the annuity method, whereby MRP for each year will be the amount presumed to be the principal element of the equal amounts that would be payable each year in respect of a loan at the specified rate of interest that would reduce the outstanding principal amount to zero at the end of the estimated useful life.

The specified rate of interest will be the average interest rate of the Council's debt as at the end of the year preceding the first year in which the annuity rate is to be applied. Where the interest rate on debt is variable, the rate to be used in calculating the average shall be the interest rate on the debt at 31 March of the year for which the average is being calculated.

MRP will thus be calculated in accordance with the following formula:

$$\text{PPMT (A, B, C, D) + E}$$

Where

PPMT is the PPMT financial function in Microsoft Excel 2010

A is the specified interest rate

B is the number of years (including the current year) for which MRP has been charged on an annuity basis

C is the useful economic life (UEL) of the asset as at the start of the year for which MRP is first charged on an annuity basis. C shall be equal to the useful life of the fixed asset in question, as estimated by the Council but in accordance with the new maximum UEL in the Guidance. C shall not be varied for changes in the useful life of the asset unless the Council considers that special circumstances apply that would mean that a change would result in MRP being more reasonably calculated on a prudent basis.

D is the total need to borrow for capital purposes (resulting from capital expenditure).

E is an amount determined by the Section 151 Officer. The cumulative total of E, taken across all past and current years, shall never be less than zero. The choice to make an overpayment of MRP requires a separate disclosure in the MRP Statement presented to full Council detailing the in year and cumulative amount. Subsequently, any offsetting of an overpayment also requires disclosure in the MRP Statement along with any remaining cumulative amount to full Council.

The Method shall be varied in the following circumstances:

1. Where an asset is under construction, the method above will commence once the asset becomes operational.
2. For historical Magistrates' Courts Loan Charges, 4% charge will be made.
3. With regard to PFI and leases the MRP will be charged in accordance with the financial model imbedded in the legal agreements.
4. For capitalised expenditure, the variable "C" should be given the maximum values as set out below in accordance with the Guidance. This is based on the principle that where the capitalised expenditure can be indirectly linked to an asset the estimated UEL should be used, however, where this is not the case a default of 25 years will apply.

Expenditure type	Maximum value of "C" in initial year
Expenditure capitalised by virtue of a direction under s.16(2)(b)	"C" equals 20 years.
Regulation 25(1)(a) Expenditure on computer programmes	"C" equals the shorter of the UEL of the hardware or the length of the software license.
Regulation 25(1)(b) Loans and grants towards capital expenditure by third parties	"C" equals the UEL of the assets for in relation to which the third party expenditure is incurred.
Regulation 25(1)(c) Repayment of grants and loans for capital expenditure	"C" equals 25 years or the period of the loan if longer.
Regulation 25(1)(d) Acquisition of share capital	"C" equals 20 years.
Regulation 25(1)(e) Expenditure on works to assets not owned by the authority	"C" equals UEL of the assets.
Regulation 25(1)(ea) Expenditure on assets for use by others.	"C" equals UEL of the assets.
Regulation 25(1)(f) Payment of levy on large scale voluntary transfers (LSVT) of dwellings	"C" equals 25 years.

In the event that the Council has an opinion from an appropriately qualified professional advisor that an asset will deliver service functionality for more than 50 years, it will use the life suggested by the professional advisor.

6. Conclusion

The methodology is mainly the same as in previous years with slight amendments to reflect the removal of the capital receipt element (which was available and only used with regard to Help To Own) and the annual assessment of security for capital expenditure on acquisition of share capital to inform whether MRP will be charged. The latter related to only the Help To Own scheme and MRP will now be charged annually, in accordance with the new guidance (approximately £200,000 per annum).

MRP is being charged on all borrowing applied to fund capital expenditure.

The Council will continue to use option three for supported borrowing, it is felt using the life of asset results in a more prudent charge and reflects the 'usage' of the asset and provides an official end date for MRP charges. The options stipulated by the guidance result in MRP for an excessive number of years and surpass the life of the asset.

As in previous years, capital receipts are directly applied to fund capital expenditure and therefore there is no allowance in the MRP calculations for receipts being used to repay debt.

There is no voluntary overpayment of MRP proposed for 2024-2025.

At the time of writing the MRP Statement 2024-2025, the outcome of the consultation was not known, therefore, once the guidance has been officially released the statement will be reviewed to ensure it is still appropriate and prudent.

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Disclosure for Certainty Rate

Certainty Rate				
This table details the information that is required to enable the Council to submit a return for 2024-2025				
	As at 21 February 2024			
	2023-2024 Forecast £000	2024-2025 Forecast £000	2025-2026 Forecast £000	2026-2027 Forecast £000
Net Borrowing Requirement:				
Borrowing to finance planned capital expenditure	109,539	166,074	141,742	82,376
Existing maturity loans to be replaced during the year	56,095	46,000	75,264	91,208
Less:				
Minimum Revenue Provision for debt repayment	(20,436)	(20,845)	(23,157)	(22,849)
Voluntary debt repayment	(12,242)	(13,940)	(10,747)	(10,933)
	(32,678)	(34,785)	(33,904)	(33,782)
Loans replaced less debt repayment	23,417	11,215	41,360	57,426
Net Advance Requirement	132,956	177,289	183,102	139,802
Analysed by:				
Service delivery	21,543	31,136	23,894	3,996
Housing	83,389	117,901	100,431	76,737
Regeneration	4,607	17,037	17,417	1,643
Preventative action	-	-	-	-
Treasury Management	23,417	11,215	41,360	57,426
Primarily for yield	-	-	-	-
Total	132,956	177,289	183,102	139,802

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Treasury Management Policy Statement and Treasury Management Practices February 2024

1.0 Introduction

- 1.1 In December 2021 CIPFA issued a revised Code of Practice on Treasury Management with strengthened requirements for skills and training, and for investments which are not specifically for treasury management purposes. It is a requirement of the Code that the Council should formally adopt the Code.
- 1.2 The Code seeks to satisfy nine main purposes:
1. To assist public service organisations in the development and maintenance of firm foundations and clear objectives for their treasury management activities, thereby adding to their credibility in the public eye.
 2. To emphasise the overriding importance of effective risk management as the foundation for treasury management in all public service bodies.
 3. To provide transparency for treasury management decisions including the use of counterparties and financial instruments that individual public service organisations intend to use for the prudent management of their financial affairs.
 4. To encourage the pursuit of value for money in treasury management, and to promote the reasoned use, development and appreciation of appropriate and practical measures of performance.
 5. To enable CIPFA members to fulfil their professional and contractual responsibilities to the organisations they serve and to maintain and develop the professional competence of both themselves and those they supervise.
 6. To help facilitate a standardisation and codification of treasury management policies and practices in the public services.
 7. To assist those involved in the regulation and review of treasury management in the public services, particularly those charged with the audit of the same.
 8. To foster a continuing debate on the relevance and currency of the statutory and regulatory regimes under which treasury management in the various parts of the public services operates.
 9. To further the understanding and confidence of, and to act as a reference work for, financial and other institutions whose businesses bring them into contact with the treasury management activities of public service organisations.
- 1.3 The approved activities cover borrowing arrangements for funding capital expenditure, debt repayment and rescheduling, managing cash flow and investment of surplus balances, non-treasury management investments e.g. service and commercial investments and monitoring the underlying risks associated with the Authority's activities.

- 1.4 Arrangements made for the control and operation of bank accounts operated by schools come within this definition but day-to-day management of funds is the responsibility of the Head Teachers and the Governors under arrangements for the local management of schools. Banking arrangements for schools with their own cheque accounts are closely monitored by the Director of Finance.
- 1.5 Management of the West Midlands Pension Fund is not included as part of Wolverhampton Council's treasury management activities. The West Midlands Pension Fund has adopted its own Treasury Management Policy which is overseen by its in-house Finance Team.
- 1.6 Subject to the above, the Council's cash is aggregated for the purposes of treasury management and is under the control of the Director of Finance in accordance with Section 151 of the Local Government Act 1972. The executive control and administration of financial policy is under the direction of the Cabinet (Resources) Panel.
- 1.7 All external investments of surplus internal balances (investments for treasury management purposes) are restricted to authorised investments in accordance with the Local Authorities (Capital Finance and Approved Investments) (Amendment) Regulations 1996. The Director of Finance is responsible for making any investments, subject to the guidelines agreed by the Council or subsequently amended by the Cabinet (Resources) Panel.
- 1.8 The new Code introduces definitions for non-treasury management investments:
- Investments for commercial purposes (commercial investments)** – these are taken or held primarily for financial return and not linked to treasury management activity or directly part of delivering services.
- This includes non-financial assets such as commercial property, where they are held primarily for financial return.
 - This type of investment will usually constitute capital expenditure.
- Investments for service purposes (service investments)** – these are taken or held primarily and for the purposes of delivering public services (including housing, regeneration and local infrastructure), or in support of joint working with others to deliver such services.
- Service investments may or may not involve commercial returns; however, obtaining those returns will not be the primary purpose of the investment.
 - Service investments will normally constitute capital expenditure and it may be appropriate to borrow to finance these investments.

2.0 Adoption of the code

2.1 The revised 2021 Code identifies three key principles:

Key Principle 1

The Council puts in place formal and comprehensive objectives, policies and practices, strategies and reporting arrangements for the effective management and control of its treasury management activities.

Key Principle 2

That these policies and practices make clear that the effective management and control of risk are prime objectives of its treasury management activities and the responsibility for these lie clearly within the Council. The Council's appetite for risk should form part of its annual strategy, including any use of financial instruments for the prudent management of those risks, and should ensure that priority is given to security and liquidity when investing treasury management funds.

Key Principle 3

To acknowledge that the pursuit of value for money in treasury management and the use of suitable performance measures are valid and important tools to employ in support of the Council's business and service objectives; and that within the context of effective risk management, its treasury management policies and practices reflect this.

2.2 In order to achieve the above, the Council will adopt the following four clauses:

1. The Council will create and maintain, as the cornerstones for effective treasury and investment management:
 - a treasury management policy statement, stating the policies, objectives and approach to risk management of its treasury management activities;
 - suitable treasury management practices (TMPs), setting out the manner in which the organisation will seek to achieve those policies and objectives, and prescribing how it will manage and control those activities.
 - Investment management practices (IMPs) for investments that are not for treasury management purposes.

The content of the policy statement, TMPs and IMPs will follow the recommendations contained in Sections 6, 7 and 8 of the TM Code, subject only to amendment where necessary to reflect the particular circumstances of the Council. Such amendments will not result in the Council materially deviating from the TM Code's key principles.

2. Full Council will receive reports on its treasury and investment management policies, practices and activities, including, as a minimum, an annual strategy and plan in advance of the year, a mid-year review and an annual report after its close, in the form prescribed in the TMPs and IMPs.

3. Full Council delegates responsibility for the implementation and regular monitoring of its treasury management policies and practices to the Cabinet (Resources) Panel, and for the execution and administration of treasury management decisions to the Director of Finance, who will act in accordance with the Council's policy statement, TMPs and IMPs and if they are a CIPFA member, CIPFA's Standard of Professional Practice on Treasury Management.
4. The Council nominates Resources and Equality Scrutiny Panel to be responsible for ensuring effective scrutiny of the treasury management strategy and policies.

3.0 Treasury Management Policy Statement

3.1 The Council's treasury management policy statement defines the policies and objectives of its treasury management activities, as follows:

1. Treasury management activities are defined as:

"The management of the Council's borrowing, investments and cash flows, including its banking, money market and capital market transactions; the effective control of the risks associated with those activities; and the pursuit of optimum performance consistent with those risks."

2. The Council regards the successful identification, monitoring and control of risk to be the prime criteria by which the effectiveness of its treasury management activities will be measured. Accordingly, the analysis and reporting of treasury management activities will focus on their risk implications for the Council, and any financial instruments entered into to manage these risks.
3. The Council acknowledges that effective treasury management will provide support towards the achievement of its business and service objectives. It is therefore committed to the principles of achieving value for money in treasury management, and to employing suitable comprehensive performance measurement techniques, within the context of effective risk management.

4.0 Treasury Management Practices (TMPs) – Main principles

4.1 The Council's Treasury Management Practices (TMPs) set out the manner in which the Council will seek to achieve its treasury management policies and objectives and how it will manage and control those activities. The main principles are below with more detailed explanations in the attached schedules; these follow the TM Code and have been suitably amended where necessary to reflect the Council's particular needs and circumstances.

4.2 TMP 1 – Risk management

The Council regards a key objective of its treasury management activities to be the security of the principal sums it invests. Accordingly, it will ensure that robust due diligence procedures cover all external investment.

The Director of Finance will design, implement and monitor all arrangements for the identification, management and control of treasury management risk, will report at least annually on the adequacy/suitability thereof, and will report, as a matter of urgency, the circumstances of any actual or likely difficulty in achieving the Council's objectives in this respect, all in accordance with the procedures set out in TMP6 Reporting requirements and management information arrangements.

In respect of each of the following risks, the arrangements which seek to ensure compliance with these objectives are set out in Schedule 1 to this document.

[1] Credit and counterparty risk management

The Council will ensure that its counterparty lists and limits reflect a prudent attitude towards organisations with whom funds may be deposited or investments made, and it will limit its treasury management investment activities to the instruments, methods and techniques referred to in TMP4 Approved instruments, methods and techniques and listed in the schedule to this document.

It also recognises the need to have, and will therefore maintain, a formal counterparty policy in respect of those organisations from which it may borrow, or with whom it may enter into other financing or derivative arrangements.

The Council's credit and counterparty policies set out its policy and practices relating to environmental, social and governance (ESG) investment considerations. This is a developing area, and it is not implied that the Council's ESG policy will currently include ESG scoring or other real time ESG criteria at individual investment level.

[2] Liquidity risk management

The Council will ensure it has adequate though not excessive cash resources, borrowing arrangements and overdraft or standby facilities to enable it at all times to have the level of funds available to it that are necessary for the achievement of its business/service objectives.

The Council will not borrow earlier than required to meet cash flow needs unless there is a clear business case for doing so and will only do so for the current capital programme, to fund future debt maturities, or to ensure an adequate level of short-term investments to provide liquidity for the Council.

[3] Interest rate risk management

The Council will manage its exposure to fluctuations in interest rates with a view to containing its net interest costs or revenues, in accordance with its treasury management policy and strategy and in accordance with TMP6 Reporting requirements and management information arrangements.

It will achieve this by the prudent use of its approved instruments, methods and techniques, primarily to create stability and certainty of costs and revenues, but at the same time retaining a sufficient degree of flexibility to take advantage of unexpected, potentially advantageous changes in the level or structure of interest rates. This should

be subject to the consideration and, if required, approval of any policy or budgetary implications.

It will ensure that any hedging tools such as derivatives are only used for the management of risk and the prudent management of financial affairs and that the policy for the use of derivatives is clearly detailed in the annual strategy.

[4] Exchange rate risk management

The Council will manage its exposure to fluctuations in exchange rates so as to minimise any detrimental impact on its budgeted income/expenditure levels.

[5] Inflation risk management

The Council will keep under review the sensitivity of its treasury assets and liabilities to inflation, and will seek to manage the risk accordingly in the context of the whole organisation's inflation exposures.

[6] Refinancing risk management

The Council will ensure that its borrowing and other long-term liabilities are negotiated, structured and documented, and the maturity profile of the monies so raised is managed, with a view to obtaining offer terms for renewal or refinancing, if required, that are competitive and as favourable to the Council as can reasonably be achieved in light of market conditions prevailing at the time.

It will actively manage its relationships with its counterparties in these transactions in such a manner as to secure this objective and will avoid over-reliance on any one source of funding if this might jeopardise achievement of the above.

[7] Legal and regulatory risk management

The Council will ensure that all of its treasury management activities comply with its statutory powers and regulatory requirements. It will demonstrate such compliance, if required to do so, to all parties with whom it deals in such activities. In framing its credit and counterparty policy under TMP1[1] Credit and counterparty risk management, it will ensure that there is evidence of counterparties' powers, authority and compliance in respect of the transactions they may effect with the Council, particularly with regard to duty of care and fees charged.

The Council recognises that future legislative or regulatory changes may impact on its treasury management activities and, so far as it is reasonably able to do so, will seek to manage the risk of these impacting adversely on the Council.

[8] Operational risk, including fraud, error and corruption

The Council will ensure that it has identified the circumstances that may expose it to the risk of loss through inadequate or failed internal processes, people and systems from external events. Accordingly, it will employ suitable systems and procedures, and will maintain effective contingency management arrangements to these ends.

[9] Price risk management

The Council will seek to ensure that its stated treasury management policies and objectives will not be compromised by adverse market fluctuations in the value of the sums it invests and will accordingly seek to protect itself from the effects of such fluctuations.

4.3 TMP 2 – Performance measurement

The Council is committed to the pursuit of value for money in its treasury management activities, and to the use of performance methodology in support of that aim, within the framework set out in its treasury management policy statement.

Accordingly, the treasury management function will be the subject of on-going analysis of the value it adds in support of the Council's stated business or service objectives. It will be the subject of regular examination of alternative methods of service delivery, of the availability of fiscal or other grant or subsidy incentives, and of the scope for other potential improvements. The performance of the treasury management function will be measured using the criteria set out in Schedule 2 to this document. The criteria will include measures of effective treasury risk management and not only measures of financial performance (income or savings).

4.4 TMP 3 – Decision making and analysis

The Council will maintain full records of its treasury management decisions, and of the processes and practices applied in reaching those decisions, both for the purposes of learning from the past and for accountability, e.g. demonstrating that reasonable steps were taken to ensure that all issues relevant to those decisions were taken into account at the time. The issues to be addressed and processes and practices to be pursued in reaching decisions are detailed in Schedule 3 to this document.

4.5 TMP 4 – Approved instruments, methods and techniques

The Council will undertake its treasury management activities by employing only those instruments, methods and techniques detailed in Schedule 4 to this document, and within the limits and parameters defined in TMP1 Risk management.

Where the Council intends to use derivative instruments for the management of risks, these will be limited to those set out in its annual treasury strategy. The Council will seek proper advice and will consider that advice when entering into arrangements to use such products to ensure that it fully understands those products.

The Council has reviewed its classification with financial institutions under MIFID II and has set out in Schedule 4 to this document those organisations with which it is registered as a professional client and those with which it has an application outstanding to register as a professional client.

4.6 **TMP 5 – Organisation, clarity and segregation of responsibilities, and dealing arrangements**

The Council considers it essential, for the purposes of the effective control and monitoring of its treasury management activities, for the reduction of the risk of fraud or error, and for the pursuit of optimum performance, that these activities are structured and managed in a fully integrated manner, and that there is at all times a clarity of treasury management responsibilities.

The principle on which this will be based is a clear distinction between those charged with setting treasury management policies and those charged with implementing and controlling these policies, particularly with regard to the execution and transmission of funds, the recording and administering of treasury management decisions, and the audit and review of the treasury management function.

If and when the Council intends, as a result of lack of resources or other circumstances, to depart from these principles, the Director of Finance will ensure that the reasons are properly reported in accordance with TMP 6 Reporting requirements and management information arrangements, and the implications properly considered and evaluated.

The Director of Finance will ensure that there are clear written statements of the responsibilities for each post engaged in treasury management, and the arrangement for absence cover. The Director of Finance will also ensure that at all times those engaged in treasury management will follow the policies and procedures set out. The present arrangements are detailed in Schedule 5 to this document.

The Director of Finance will ensure there is proper documentation for all deals and transactions, and that procedures exist for the effective transmission of funds. The present arrangements are detailed in Schedule 5 to this document.

The delegations to the Director of Finance in respect of treasury management are set out in Schedule 5 to this document. The Director of Finance will fulfil all such responsibilities in accordance with the Council's policy statement and TMPs and, if a CIPFA member, the Standard of Professional Practice on Treasury Management.

4.7 **TMP 6 – Reporting requirements and management information arrangements**

The Council will ensure that regular reports are prepared and considered on the implementation of its treasury management policies; on the effects of decisions taken and transactions executed in pursuit of those policies; the implications of changes, particularly budgetary, resulting from regulatory, economic, market or other factors affecting its treasury management activities; and the performance of the treasury management function.

As a minimum:

Council will receive:

- an annual report on the strategy and plan to be pursued in the coming year
- a mid-year review

- an annual report on the performance of the treasury management function, the effects of the decisions taken and the transactions executed in the past year, and any circumstances of non-compliance with the organisation's treasury management policy statement and TMPs.

Cabinet (Resources) Panel will receive regular monitoring reports on treasury management activities and risks including the treasury management indicators and any other investment indicators required by regulation as detailed in their sector-specific guidance notes.

Resources and Equality Scrutiny Panel will have responsibility for the scrutiny of treasury management policies and practices.

The present arrangements and the form of these reports are detailed in Schedule 6 to this document.

4.8 TMP 7 – Budgeting, accounting and audit arrangements

The Director of Finance will prepare, and Council will approve and, if necessary, from time to time will amend, an annual budget for treasury management, which will bring together all of the costs involved in running the treasury management function, together with associated income. The matters to be included in the budget will at minimum be those required by statute or regulation, together with such information as will demonstrate compliance with TMP 1 Risk management, TMP 2 Performance measurement, and TMP 4 Approved instruments, methods and techniques. The Director of Finance will exercise effective controls over this budget and will report upon and recommend any changes required in accordance with TMP 6 Reporting requirements and management information arrangements.

The Council will account for its treasury management activities, for decisions made and transactions executed, in accordance with appropriate accounting practices and standards, and with statutory and regulatory requirements in force for the time being.

4.9 TMP 8 – Cash and cash flow management

Unless statutory or regulatory requirements demand otherwise, all monies in the hands of the Council will be under the control of the Director of Finance and will be aggregated for cash flow and investment management purposes. Cash flow projections will be prepared on a regular and timely basis, and the Director of Finance will ensure that these are adequate for the purposes of monitoring compliance with TMP1[2] Liquidity risk management, and for the purpose of identifying future borrowing needs. The present arrangements for preparing cash flow projections, and their form, are set out in Schedule 8 of this document.

4.10 TMP 9 – Money laundering

The Council is alert to the possibility that it may become the subject of an attempt to involve it in a transaction involving the laundering of money. Accordingly, it will maintain procedures for verifying and recording the identity of counterparties and reporting

suspicious and will ensure that staff involved in this are properly trained. The present arrangements, including the name of the officer to whom reports should be made, are detailed in Schedule 9 to this document.

4.11 TMP 10 – Training and qualifications

The Council recognises the importance of ensuring that all staff involved in the treasury management function are fully equipped to undertake the duties and responsibilities allocated to them. It will therefore seek to appoint individuals who are both capable and experienced and will provide training for staff to enable them to acquire and maintain an appropriate level of expertise, knowledge and skills. The Director of Finance will recommend and implement the necessary arrangements, including the specification of the expertise, knowledge and skills required by each role or member of staff.

The Director of Finance will ensure that councillors tasked with treasury management responsibilities, including those responsible for scrutiny, have access to training relevant to their needs and those responsibilities.

Those charged with governance recognise their individual responsibility to ensure that they have the necessary skills to complete their role effectively.

The present arrangements are detailed in Schedule 10 to this document.

4.12 TMP 11 – Use of external service providers

The Council recognises that responsibility for treasury management decisions remains with the Council at all times. It recognises that there may be potential value in employing external providers of treasury management services, in order to acquire access to specialist skills and resources. When it employs such service providers, it will ensure it does so for reasons that have been submitted to a full evaluation of the costs and benefits. It will also ensure that the terms of their appointment and the methods by which their value will be assessed are properly agreed and documented and subjected to regular review. It will ensure, where feasible and necessary, that a spread of service providers is used, to avoid over-reliance on one or a small number of companies. Where services are subject to formal tender or re-tender arrangements, legislative requirements will always be observed.

The monitoring of such arrangements rests with the Director of Finance, and details of the current arrangements are set out in Schedule 11 to this document.

4.13 TMP 12 – Corporate governance

The Council is committed to the pursuit of proper corporate governance throughout its businesses and services, and to establishing the principles and practices by which this can be achieved. Accordingly, the treasury management function and its treasury management activities will be undertaken with openness and transparency, honesty, integrity and accountability.

The Council has adopted and has implemented the key principles of the TM Code.

This, together with the other arrangements detailed in Schedule 12 to this document, is considered vital to the achievement of proper corporate governance in treasury management, and the Director of Finance will monitor and, if and when necessary, report upon the effectiveness of these arrangements.

5.0 Investments that are not part of treasury management activity

5.1 The definition of treasury management in section 3 above includes all the investments of the Council. This may include investments that are outside the purposes of normal treasury management and that may be managed elsewhere in the organisation. Investments may be held for various purposes as detailed below.

5.2 Investments for treasury management purposes (or treasury management investments)

These are investments that arise from the Council's cash flows or treasury risk management activity and ultimately represent balances that need to be invested until the cash is required for use in the course of business.

- Treasury investments may include an allowance for a reasonable level of short-term investments to provide access to liquidity.
- This may also include the investment of borrowing proceeds where it has been prudent for the Council to borrow in advance of the need for cash, e.g. in order to reduce financing and interest rate risks.
- Treasury investments may also arise from other treasury risk management activity that seeks to prudently manage the risks, costs or income relating to existing or forecast debt or treasury investments.
- Treasury management investments should always be on commercial terms and will rarely constitute capital expenditure for the Council.
- For those organisations with long-term surplus cash, this category may include long-term investments such as equities, bonds and property, whether accessed through a fund or directly, but unless there is a link to cash flow management or treasury risk management activity, it is likely that such investments would be for commercial purposes, i.e. primarily for financial return.

5.3 Investments for commercial purposes (or commercial investments)

These are taken or held primarily for financial return and are not linked to treasury management activity or directly part of delivering services.

- This includes non-financial assets such as commercial property, where they are held primarily for financial return.
- Investments of this type will usually constitute capital expenditure.
- 'Commercial' in this context refers to the purpose of the investment. Commercial investments are not taken to meet treasury management cash flow needs and do not result from treasury risk management activity to prudently manage the risks, costs or income from existing or forecast debt or treasury investments. They are

additional investments voluntarily taken primarily to generate net financial return or profit.

The Council will not undertake any investments of this nature.

5.4 Investments for service purposes (or service investments)

These are taken or held primarily for the provision and for the purposes of delivering public services (including housing, regeneration and local infrastructure), or in support of joint working with others to deliver such services.

- Service investments may or may not involve commercial returns; however, obtaining those returns will not be the primary purpose of the investment.
- Service investments will normally constitute capital expenditure, and it may be appropriate to borrow to finance service investments.

5.5 TM Code requirements

For the purposes of reporting under the TM Code, any investments that are not taken or held for treasury management purposes described above should be clearly identified and reported in appropriate categories reflecting their service or commercial purposes. For each category, the various purposes, objectives and management arrangements of the investments should be described. The level of risk and arrangements for managing it should be set out.

Treasury management policy statements, treasury and investment strategies, half-year reports and year-end reports will address all the Council's financial investments, including those that are not treasury management investments, as well as any non-financial assets held primarily for financial return (such as commercial property). The Council can choose to create a separate investment strategy for its service and commercial investments in order to maintain their separateness from treasury management investments.

The Council will apply an appropriate investment risk management approach across all non-treasury management investments (taking account of any differing purposes and objectives of individual portfolios). The investment management practices below set out a framework to be applied to all non-treasury investments.

Where, in addition to treasury management investment activity, the Council makes investments for service or commercial purposes including property or other financial assets primarily for financial return, the risks associated with investment should be proportionate to the Council's financial capacity – ie that plausible losses could be absorbed in budgets or reserves without unmanageable detriment to local services. The Council will ensure that the same robust procedures for the consideration of risk and return are applied to these decisions.

The Council must not borrow to invest for the primary purpose of financial return.

5.6 Investment Management Practices (IMPs) for investments that are not part of treasury management activity

The Director of Finance will categorise any non-treasury management investments and plans into appropriate portfolios (or individual major investments) reflecting the different purposes, objectives and management arrangements of the investments and covering all the Council's financial investments, together with any non-financial assets that are held primarily for financial return (such as commercial property).

For each such portfolio, a schedule to this IMP sets out the investment objectives, investment criteria, risk management arrangements, decision-making and reporting arrangements, performance measurement and management, and arrangements for training and qualifications.

It is recognised that the risk appetite for these activities may differ from that for treasury management.

Treasury management schedules

Schedule 1 : TMP 1 – Risk management

1.1 Credit and counterparty risk

This is the risk of failure by a counterparty to meet its contractual obligations to the Council under an investment, borrowing, derivative instrument, or capital, project or partnership financing, particularly as a result of the counterparty's diminished creditworthiness, and the resulting detrimental effect on the Council's capital or current (revenue) resources.

Creditworthiness policy

The Council will use credit criteria in order to select creditworthy counterparties for placing investments with.

This Council applies the creditworthiness service provided by Link Group. This service employs a sophisticated modelling approach using credit ratings from the three main credit rating agencies - Fitch, Moody's and Standard and Poor's. The credit ratings of counterparties are supplemented with the following overlays:

- credit watches and credit outlooks from credit rating agencies;
- Credit Default Swap (CDS) spreads to give early warning of likely changes in credit ratings;
- sovereign ratings to select counterparties from only the most creditworthy countries.

This modelling approach combines credit ratings, credit watches and credit outlooks in a weighted scoring system which is then combined with an overlay of CDS spreads for which the end product is a series of colour coded bands which indicate the relative creditworthiness of counterparties. These colour codes are used by the Council to determine the duration for investments. The table below details Link's recommendations of bands and durations along with the more prudent parameters that the Council will apply:

	Link	Wolverhampton
Yellow (is for UK Government debt or equivalent, money market funds and collateralised deposits where the collateral is UK Government debt)	5 years	-
Dark Pink (for Ultra-Short Dated Bond Funds with a credit score of 1.25)	5 years	-
Light Pink (for Ultra-Short Dated Bond Funds with a credit score of 1.5)	5 years	-
Purple	2 years	1 year
Blue (only applies to nationalised or semi nationalised UK Banks)	1 year	3 months
Orange	1 year	6 months
Red	6 months	3 months
Green	100 days	50 days
No Colour	Not to be used	Not to be used

This list will be reviewed on any changes to the methodology used by Link and the Council may revert back to using Link's recommended durations if or when investment

balances are at higher levels and longer deposits are possible without significantly increased risk to liquidity.

The Link creditworthiness service uses a wider array of information other than just primary ratings. Furthermore, by using a risk weighted scoring system, it does not give undue preponderance to just one agency's ratings.

Typically the minimum credit ratings criteria the Council use will be a Short Term rating (Fitch or equivalents) of F1+ and a Long Term rating AA-. There may be occasions when the counterparty ratings from one rating agency are marginally lower than these ratings but may still be used. In these instances consideration will be given to the whole range of ratings available, or other topical market information, to support their use.

All credit ratings will be monitored each time the Council is alerted to changes to ratings of all three agencies through its use of the Link creditworthiness service.

- If a downgrade results in the counterparty/investment scheme no longer meeting the Council's minimum criteria, its further use as a new investment will be withdrawn immediately. A severe downgrade may prompt the Director of Finance to instruct treasury management employees to take steps to withdraw any investment considered to be at risk. The potential penalties for such an action would need to be assessed.
- In addition to the use of Credit Ratings the Council will be advised of information in movements in Credit Default Swap against the iTraxx European Financials benchmark and other market data on a daily basis. Extreme market movements may result in downgrade of an institution or removal from the Council's lending list.

Sole reliance will not be placed on the use of this bought-in service. In addition the Council will also use market data and market information, information on any external support for banks to help support its decision making process.

Country limits

The Council has determined that it will only use approved counterparties from the UK and from countries with a minimum sovereign credit rating of AA from Fitch Ratings (or equivalent from other agencies if Fitch does not provide).

Approved counterparties

The complete list of approved counterparties is included in the Treasury Management Strategy and in each quarterly monitoring report. The Finance Manager will add or delete counterparties to/from the approved counterparty list in line with the policy on criteria for selection.

Investment Strategy

The Council will have regard to the DLUHC's Guidance on Local Government Investments, the Audit Commission's report on Icelandic investments and the 2021 revised CIPFA Treasury Management in the Public Services: Code of Practice and Cross Sectoral Guidance Notes ("TM Code").

This Investment Strategy states which investments the Council may use for the prudent management of its treasury balances during the financial year under the heading Specified investments and Non-specified investments. These are listed below:

Specified investments - all investments listed below must be sterling-denominated.

Investment	Minimum 'High' Credit Criteria	Maximum Period
Debt Management Agency Deposit Facility	Government backed	6 months
Money Market Funds CNAV > LVNAV	AAAmmf / Aaa-mf	Period of investment may not be determined at outset but will be subject to cash flow and liquidity
Term deposits - UK Government	Government backed	12 months
Term deposits - Local Authorities	High Security	12 months
Term deposits - Banks & Building Societies	Short-term F1+, Long-term AA-	12 months

Non-specified investments – a maximum of 50% of total investments with a cap of £35.0 million will be held in aggregate

	Minimum Credit Criteria	Max Limit	Max Maturity Period
Term deposits - UK Government (with maturities in excess of 1 year)	Government Backed	£10.0 million	5 years
Term deposits - Local Authorities (with maturities in excess of 1 year)	High Security	£10.0 million per LA	5 years
Term deposits - Banks & Building Societies (with maturities in excess of 1 year)	Short-term F1+ Long-term AA-	£10.0 million per Bank	5 years

Accounting treatment of investments

The accounting treatment may differ from the underlying cash transactions arising from investment decisions made by the Council. To ensure that the Council is protected from any adverse revenue implications, which may arise from these differences, the accounting implications of new transactions will be thoroughly reviewed before they are undertaken.

Policy on environmental, social and governance (ESG) considerations

The Council is supportive of the Principles for Responsible Investment (www.unpri.org) and will seek to bring ESG factors into the decision-making process for investments. Within this, the Council is also appreciative of the Statement on ESG in Credit Risk and Ratings which commits signatories to incorporating ESG into credit ratings and analysis in a systemic and transparent way. The three rating agencies, Fitch, Moody's and Standard & Poor's are all signatories of this statement, and the Council uses ratings from these organisations to support its assessment of suitable counterparties.

For short term investments with counterparties, the Council utilises the ratings provided by Fitch, Moody's and Standard & Poor's to assess creditworthiness, which do include analysis of ESG factors when assigning ratings. The Council will continue to evaluate

additional ESG related metrics and assessment processes that it could incorporate into its investment process, as this new area develops, and will provide updates accordingly.

1.2 Liquidity risk

This is the risk that cash will not be available when it is needed, that ineffective management of liquidity creates additional unbudgeted costs, compromising the Council's business/service objectives.

Cash Balances

Cash balances are derived from reserves, surpluses, provisions and any capital receipts held pending future use. These are invested externally with approved institutions. The Treasury Management team shall seek to minimise the balance held in the Council's main bank accounts at the close of each working day. The aim is to leave approximately £200,000 balance in the account, wherever possible, to cover any unforeseen payments, that may need to be urgently paid after treasury deals are completed in the morning. In addition, the Council should aim to have a minimum of £10.0 million surplus cash in totality each day to enable sufficient liquidity. If it is forecast to fall below this level for three consecutive days, the Treasury Management team will notify the Director of Finance so liquidity levels can be addressed. Borrowing or lending shall be arranged in order to achieve these aims.

Investment of surplus funds

After the aggregation of all internal balances, surplus funds will be invested externally to earn interest and returned to the Council in order to meet projected future shortfalls in cash flow.

The Council's aggregate daily internal balances can vary quite markedly from day-to-day. Active cash flow management is essential to ensure that sufficient cash balances are available to meet commitments on pay days and creditor and other payment days.

Standby facilities

At the end of each financial day any unexpected surplus funds are automatically transferred via a banking sweep to the Business Reserve Account which is available from the Council's banking provider. The balance on this account is instantly accessible if any of the group of core main bank accounts become overdrawn.

Temporary loans (maximum of 364 days)

Temporary loans can be obtained within the borrowing limits to provide short term finance or to match any cash flow shortfall pending receipt of other revenues or longer term loans.

Banking facilities and limits

An overdraft facility is provided on a net balance and on the aggregate of the core main account balances.

As some of the accounts may be in debit whilst others may be in credit, the net balance of each account will be maintained within the net limit. The aggregate of all balances will be maintained within the gross limit.

Net Limit: £500,000
Gross limit: £9,000,000

Core main bank accounts:

- WCC Current Account
- WCC Automated Income Account
- WCC Payments Account
- WCC Local Taxes Account

Overdraft pricing is based on base rate + 1% with an annual fee of £2,500.

There is an additional group of Imprest bank accounts whose balances are pooled for interest purposes, these do not have an authorised overdraft facility.

Gross limit: £1,000,000

If an individual account does go overdrawn, the interest charged is base rate + 3%.

Bankers' Automated Clearing Services (BACS) - the following service credit limits are in place:

993695	Payroll	£25,000,000
972860	Payments	£20,000,000
971926	Council Tax	£1,250,000
920046	NNDR	£2,500,000
973636	Housing Benefit	£4,000,000
973531	Electoral	£150,000

Clearing House Automated Payments System (CHAPS) - CHAPS are able to be made when insufficient funds are held on the bank balance.

The bank will make payment in anticipation of receiving covering funds by the end of the business day. This risk is called the intraday limit which is set at £40,000,000.

The bank reserves the right to refuse any payment in excess of this limit.

The bank may review the risk it is willing to take on this limit with the Council at its discretion.

These transactions are completed using online banking and are done in accordance with the Council's procedures.

Policy in terms of borrowing in advance of need

The Council will not borrow more than or in advance of its needs purely in order to profit from the investment of the extra sums borrowed. Any decision to borrow in advance will

be within approved Capital Financing Requirement estimates, and will be considered carefully to ensure value for money can be demonstrated and that the Council can ensure the security of such funds.

In determining whether borrowing will be undertaken in advance of need the Council will:

- ensure that there is a clear link between the capital programme and maturity profile of the existing debt portfolio which supports the need to take funding in advance of need
- ensure the ongoing revenue costs created, and the implications for the future plans and budgets have been considered
- evaluate the economic and market factors that might influence the manner and timing of any decision to borrow
- consider the merits and demerits of alternative forms of funding
- consider the alternative interest rate bases available, the most appropriate periods to fund and repayment profiles to use.
- consider the impact of borrowing in advance on temporarily increasing investment cash balances and the consequent increase in exposure to counterparty risk, and other risks, having regard to the controls in place to minimise such risks.

1.3 Interest rate risk

This is the risk that fluctuations in the levels of interest rates create an unexpected or unbudgeted burden on the Council's finances against which the Council has failed to adequately protect itself.

Maximum proportions of variable rate debt/interest

The Council will continue to manage and monitor its upper limits on variable interest rate exposure against the limit previously set of:

Upper limit for variable rate 20%

Maximum proportions of fixed rate debt/interest

The Council will continue to manage and monitor its upper limits on fixed interest rate exposure against the limit previously set of:

Upper limit for fixed rate 100%

Policies concerning the use of financial derivatives for interest rate risk management

Financial derivatives are not an approved instrument and will therefore not be used.

1.4 Exchange rate risk

This is the risk that fluctuations in foreign exchange rates creates an unexpected or unbudgeted burden on the Council's finances against which the Council has failed to adequately protect itself.

Details of approved exchange rate exposure limits for cash investments/debt

It is Council policy to undertake transactions in pounds sterling only and therefore, the exposure to fluctuations in exchange rates is limited to grants or payments from a third party that may be received in a foreign currency. Accordingly, there are no approved exchange rate exposure limits.

Approved criteria for managing changes in exchange rate levels

In respect of any sums received in a foreign currency, steps will be taken to convert to sterling as soon as practicable to minimise the risk. In respect of third party payments, the third party carries this risk.

Policies concerning the use of financial derivatives for exchange rate risk management

Financial derivatives are not an approved instrument and will therefore not be used.

1.5 Inflation risk

Inflation risk, also called purchasing power risk, is the chance that the cash flows from treasury instruments (such as investments) won't be worth as much in the future because of changes in purchasing power due to inflation.

The Council will keep under review inflation exposures and how these will impact on its treasury assets and liabilities comparable to assumptions in the MTF5.

1.6 Refinancing risk

This is the risk that maturing borrowings, capital, project or partnership financings cannot be refinanced on terms that reflect the provisions made by the Council for those refinancing's, both capital and current (revenue), and/or that the terms are inconsistent with prevailing market conditions at the time.

Debt/other capital financing, maturity profiling, policies and practices

The Council will establish through its Prudential and Treasury Indicators the amount of debt maturing in any year/period.

Any debt rescheduling will be considered when the difference between the refinancing rate and the redemption rate is most advantageous, and the situation will be continually monitored in order to take advantage of any perceived anomalies in the yield curve. The reasons for any rescheduling to take place will include:

- the generation of cash savings at minimum risk
- to reduce the average interest rate
- to amend the maturity profile and/or the balance of volatility of the debt portfolio

Rescheduling will be reported to the Cabinet (Resources) Panel at the meeting immediately following its action.

Projected capital investment requirements

The Director of Finance will prepare a three year plan for capital expenditure for the Council. The capital plan will be used to prepare a three year revenue budget for all forms of financing charges.

In addition, the Director of Finance will draw up a capital strategy report which will give a longer-term view.

The definition of capital expenditure and long-term liabilities used in the Code will follow recommended accounting practice as per the Code of Practice on Local Authority Accounting.

Policy concerning limits on affordability and revenue consequences of capital financing

In considering the affordability of its capital plans, the Council will consider all the resources currently available/estimated for the future together with the totality of its capital plans, revenue income and revenue expenditure forecasts for the forthcoming year and the two following years and the impact these will have on council tax and housing rent levels.

It will also consider affordability in the longer term beyond this three year period and assess the risks and rewards of significant investments to ensure the long-term financial sustainability of the Council.

The Council will not undertake commercial investments, that is those held primarily for financial return.

The Council will always keep revenue implications of capital financing under review to ensure they continue to be affordable and sustainable in the context of the Medium Term Financial Strategy.

The Council will use the definitions provided in the Prudential Code for borrowing (88), capital expenditure (89), capital financing requirement (90), commercial property (91), debt (92), financing costs (93), investments (95), net revenue stream (96), other long term liabilities (97), treasury management (98) and transferred debt (99).

1.7 Legal and regulatory risk

This is the risk that the Council itself, or an organisation with which it is dealing in its treasury management activities, fails to act in accordance with its legal powers or regulatory requirements and that the Council suffers losses accordingly.

References to relevant statutes and regulations

The Council's treasury management activities are prescribed by statute, in England the source of the Council's power is the Local Government Act 2003. The Council can borrow or invest for any purpose relevant to its functions, under any enactment, or "for the purpose of the prudent management of its financial affairs". The above requires the Council to have regard to the CIPFA 'Treasury Management in the Public Services Code of Practice and Cross-sectoral Guidance Notes.'

In addition, investments are constrained by the statutory 'Guidance on Local Government Investments.'

Statutes:

- Local Government Finance Act 1988 section 114 – duty on the responsible officer to issue a report if the Council is likely to get into a financially unviable position.
- Requirement to set a balanced budget - Local Government Finance Act 1992 section 32 for billing authorities and section 43 for major precepting authorities.
- Local Government Act 2003
- S.I. 2003 No.2938 Local Government Act 2003 (Commencement No.1 and Transitional Provisions and Savings) Order 2003 – 13 November 2003
- S.I. 2003 No.3146 Local Authorities (Capital Finance and Accounting) (England) Regulations 2003 and associated commentary – 10 December 2003
- S.I. 2004 No.533 Local Authorities (Capital Finance) (Consequential, Transitional and Savings Provisions) Order 2004 – 8 March 2004
- S.I. 2004 No.534 Local Authorities (Capital Finance and Accounting) (Amendment) (England) Regulations 2004 – 8 March 2004
- S.I. 2004 no. 3055 The Local Authorities (Capital Finance and Accounting) (Amendment) (England) (No. 2) Regulations 2004
- S.I. 2006 no. 521 Local Authorities (Capital Finance and Accounting) (Amendment) (England) Regulations 2006
- S.I. 2007 no. 573 Local Authorities (Capital Finance and Accounting) (Amendment) (England) Regulations 2007
- Local Government and Public Involvement in Health Act 2007 s238(2) – power to issue guidance; to be used re: MRP
- S.I. 2008 no. 414 Local Authorities (Capital Finance and Accounting) (Amendment) (England) Regulations 2008
- S.I. 2009 no. 321 Local Authorities (Capital Finance and Accounting) (Amendment) (England) Regulations 2009
- S.I. 2009 no. 2272 The Local Authorities (Capital Finance and Accounting) (England) (Amendment) (No.2) Regulations 2009
- S.I. 2009 no. 3093 The Local Government Pension Fund Scheme (Management and Investment of Funds) Regulations 2009
- S.I. 2010 no. 454 (Capital Finance and Accounting) (Amendment) (England) Regulations 2010
- Localism Act 2011

- S.I. 2012 no. 265 Local Authorities (Capital Finance and Accounting) (England) (Amendment) Regulations 2012
- S.I. 2012 No. 711 The Local Authorities (Capital Finance and Accounting) (England) (Amendment) (No. 2) Regulations 2012
- S.I. 2012 No. 1324 The Local Authorities (Capital Finance and Accounting) (England) (Amendment) (No.3) Regulations 2012
- S.I. 2012 No. 2269 The Local Authorities (Capital Finance and Accounting) (England) (Amendment) (No. 4) Regulations 2012
- S.I. 2013 no. 476 The Local Authorities (Capital Finance and Accounting) (England) (Amendment) Regulations 2013
- S.I. 2015 no. 234 Accounts and Audit Regulations 2015
- There has not been an issue of a Local Authorities (Capital Finance and Accounting) (England) Regulations statutory instrument in 2005, 2011 and 2016
- S.I. 2017 no. 536 The Local Authorities (Capital Finance and Accounting) (England) (Amendment) Regulations 2017
- S.I. 2018 no. 1207 The Local Authorities (Capital Finance and Accounting) (England) (Amendment) Regulations 2018
- Statutory Guidance on Investments 2018
- Statutory Guidance on MRP 2018
- 2019 No. 394 Exiting the European Union financial services: The Money Market Funds (Amendment) (EU Exit) Regulations 2019
- S.I. 2019 no. 396 The Local Authorities (Capital Finance and Accounting) (England) (Amendment) Regulations 2019
- S.I. 2020 no. 1212 The Local Authorities (Capital Finance and Accounting) (England) (Amendment) Regulations 2020
- S.I. 2021 no. 611 The Local Authorities (Capital Finance and Accounting) (England) (Amendment) Regulations 2021

Guidance and codes of practice:

- CIPFA Local Authority Capital Accounting - a reference manual for practitioners' latest year Edition
- CIPFA Guide for Chief Financial Officers on Treasury Management in Local Authorities 1996
- CIPFA Standard of Professional Practice on Treasury Management 2002
- CIPFA Standard of Professional Practice on Continuous professional Development 2005

- CIPFA Standard of Professional Practice on Ethics 2006
- The Good Governance Standard for Public Services 2004
- CIPFA's Treasury Management Codes of Practice and Guidance Notes 2021,
- CIPFA Prudential Code for Capital Finance in Local Authorities and Guidance Notes revised 2021
- LAAP Bulletins
- IFRS - Code of Practice on Local Authority Accounting in the United Kingdom: A Statement of recommended Practice
- PWLB circulars on Lending Policy
- The UK Money Markets Code (issued by the Bank of England – it was formerly known as the Code of Market Conduct issued by the Financial Conduct Authority)
- The Council's Standing Orders relating to Contracts
- The Council's Financial Regulations
- The Council's Scheme of Delegated Functions

Procedures for evidencing the organisations powers/authorities to counterparties

The Council's powers to borrow and invest are contained in legislation:

Investing – Local Government Act 2003, section 12

Borrowing – Local Government Act 2003, section 1.

The Local Government Act 2003 states a lender to local authorities in England “shall not be bound to enquire whether a local authority has power to borrow money and shall not be prejudiced by the absence of any such power.”

The treasury management delegations to the Director of Finance (E1 and E10) can be found in the Council's Constitution using the following link:

[Part 3e - Delegations to the Director of Finance.pdf \(modern.gov.co.uk\)](#)

The list of authorised signatories for investing are:

Position
Director of Finance
Deputy Director of Finance
Finance Business Partner

The list of authorised signatories for borrowing are:

Position
Director of Finance
Deputy Director of Finance
Head of the Hub
Head of Revenue and Benefits

The above will be made available on request.

Required information on counterparties

Lending shall only be made to counterparties on the Approved Lending List. This list has been compiled using advice from the Council's treasury advisers based upon credit ratings supplied by Fitch, Moody's and Standard & Poors.

Statement on the organisation's policy management of risks

The Council will assess the risks that might materialise as a result of changes to Government policy including future legislative or regulatory changes and will provide regular updates to councillors on potential risks in quarterly monitoring reports.

1.8 Operational risk, including fraud, error and corruption, and contingency management

This is the risk of direct or indirect loss resulting from inadequate or failed internal processes, people and systems or from external events. This includes the risk of fraud, error, corruption or other eventualities in treasury management dealings.

Details of systems and procedures to be followed including internet services

In all the services the Council undertakes, it is committed to acting at all times with integrity and in an open and honest manner.

The Council will not accept any level of fraud or corruption and will vigorously investigate all allegations of fraud or corruption.

The Council is committed to having in place procedures and systems so as to limit as far as possible the opportunities for fraudulent acts or enable their early detection, together with procedures to ensure such acts are promptly and thoroughly investigated. The Council will:

- Seek to ensure an adequate division of responsibilities and maintenance at all times of an adequate level of internal check which minimises such risks.
- Fully document all its treasury management activities so that there can be no possible confusion as to what proper procedures are.
- Staff will not be allowed to take up treasury management activities until they have had proper training in procedures and are then subject to an adequate and appropriate level of supervision.

- Records will be maintained of all treasury management transactions so that there is a full audit trail and evidence of the appropriate checks being carried out.

The practices and procedures outlined in the Treasury Management Practices are designed to fully document all transactions and to clearly demonstrate that the highest standards have been adhered to.

Authority

The Council's Constitution details the delegations of duties to the Director of Finance and further requirements relating to treasury management are detailed in Part 4i – Financial Procedure Rules.

All loan and investment deals must be undertaken by only authorised signatories detailed in paragraph 1.6 above.

TMP 5 – Organisation, clarity and segregation of responsibilities and dealing arrangements sets out the responsibilities of each role in respect of treasury management.

Procedures

All electronic banking procedures detailed by Banking Services must be adhered to and complied with.

Procedures set by Banking Services for requesting CHAPS payments must be followed.

Investment and borrowing transactions

A detailed register of all loans and investments is maintained by the treasury management team.

A written acknowledgement of each deal is sent promptly to the lending or borrowing institution where transactions are done directly with the organisation. The exception being deals with Money Market Funds where staff are working flexibly and therefore, the deals will be called through by an authorised dealer.

Written confirmation is received and checked against the dealer's records for the transaction.

Any discrepancies are immediately reported to the S151/Deputy S151 Officer for resolution.

All transactions placed through brokers are confirmed by a broker note showing details of the loan arranged. Written confirmation is received and checked against the dealer's records for the transaction. Any discrepancies are immediately reported to the S151/Deputy S151 Officer for resolution.

Regularity and security

Lending is only made to institutions on the Approved List of Counterparties.

Records are maintained by Strategic Finance of when money borrowed or lent is due to be repaid.

All loans raised and repayments made go directly to and from the bank account of approved counterparties.

Counterparty limits are set for every institution that the Council invests with.

Brokers have a list of named officials authorised to agree deals.

There is a separation of duties in the section between Finance Officer/Finance Manager who propose investment decisions (based on the strategy in place and rates on offer) and the Finance Business Partner who authorises and places the deal.

The Council's bank holds a list of Council officials who are authorised signatories for banking transactions.

No member of the treasury management team is an authorised signatory.

Payments can only be authorised under the scheme of delegation and/or under delegated powers from the Section 151 Officer. A list of delegated signatories is agreed under bank mandate with the current bank contract provider.

There is adequate insurance cover for employees involved in loans management and accounting.

Checks

The bank reconciliation is carried out monthly from the bank statement to the financial ledger.

The records are proved to the balance sheet ledger codes at the end of each month and at the financial year end.

A debt charge/investment income listing is produced every quarter and year end when a review is undertaken against the budget for interest earnings and debt costs.

Calculations

The calculation of repayment of principal and interest notified by the lender or borrower is checked for accuracy against the amount calculated in the Council's records.

The treasury management team calculates the interest payments of PWLB and other long term loans. This is used to check the amount paid to lenders.

Average weighted capital loans fund interest rates and debt management expenses are calculated as required, with a minimum being quarterly for the monitoring reports, using information held.

Emergency and contingency planning arrangements

The Council has a Business Continuity Plan for performing the cash flow as part of its service resilience. In the event of an emergency or other event which prevent this plan

being used, the bank account structure allows any balances at the end of the working day be transferred to a Business Reserve account to accrue interest.

Insurance cover details

It is normal practice in the private and public sector for employing bodies to indemnify their employees. Employees are currently covered by a Finance and General Purposes Committee Resolution of 13 April 1987:

"That the Council shall indemnify in perpetuity all employees and former employees of the Council against all liability, professional or otherwise for negligence or negligent omission or breach of contractual or statutory duty arising out of the employee's employment with the Council and that such indemnity shall extend to any such liability arising out of the employee's engagement of duties undertaken by the Council on behalf of any other authority or body.

Provided that such indemnity shall not extend to any liability arising as a result of fraud, dishonesty or other criminal activity or of wilful misconduct, gross negligence or gross dereliction of duty on the part of the employee".

The indemnity will not apply if any employee, without the written authority of the Authority, admits liability or negotiates or attempts to negotiate a settlement of any claim falling within the scope of this Resolution.

The indemnity does not extend to loss or damage directly or indirectly caused by or arising from:

- Fraud, dishonesty or any other criminal act on the part of the employee;
- Actions outside his/her normal duties;
- Wilful misconduct, gross negligence or gross dereliction of duty, including liability in respect of surcharges made by the External Auditor.

Insurance cover for employees is as follows:

- Public and employers' liability
- Officers' indemnity (financial loss to third parties)
- Libel and slander
- Fidelity guarantee and special contingency for cheques
- Cash in transit
- Personal accident (assault)
- Travel cover on request for official journeys outside the U.K.

1.9 Price risk/Market value of investments

This is the risk that through adverse market fluctuations in the value of the principal sums the Council borrows and invests, its stated treasury management policies and objectives are compromised, against which effects it has failed to adequately protect itself.

Details of approved procedures and limits for controlling exposure to investments whose capital value may fluctuate (gilts, CDS, etc.)

In the event that opportunities for making such investments appear to the Director of Finance to be in the Council's financial interests, a report will be submitted to the Cabinet (Resources) Panel setting out the costs, benefits and potential risks.

Schedule 2 : TMP 2 – Performance measurement

2.1 Evaluation and review of treasury management decisions

The Council has a number of approaches to evaluating treasury management decisions:

- the treasury management team will carry out ongoing reviews of its activities
- reviews will be undertaken with its treasury management consultants
- annual review after the end of the year is reported to full council
- quarterly reports to Cabinet (Resources) Panel
- comparative reviews with other local authorities
- strategic, scrutiny and efficiency value for money reviews

Ongoing periodic reviews during the financial year

The Director of Finance regularly reviews the actual activity against the Treasury Management Strategy Statement and cash flow forecasts. This includes monitoring debt including average rate, maturity profile and the Council's borrowing strategy; and investments including average rate, maturity profile and changes to the above from the previous review and against the Treasury Management Strategy (Annual Investment Strategy). The Council's credit rating methodology and current counterparty list is also reviewed regularly.

Reviews with the Council's treasury management consultants

The treasury management team holds reviews with the Council's treasury management consultants to review the performance of its investments and debt portfolios. The Council's borrowing strategy and counterparty risk strategy are also reviewed at these meetings, which are held periodically, usually to coincide with a specific need (e.g. the imminent need to borrow, or following a significant change in the market/economy). At least one review meeting is held during each financial year.

Review reports on treasury management

An Annual Treasury Report is submitted to the Council each year after the end of the financial year which reviews the performance of the debt/investment portfolios. This report covers the following:

- total external debt (gross external borrowing plus other long term liabilities such as finance leases) and average interest rates at the beginning and close of the financial year compared to the Capital Financing Requirement
- borrowing strategy for the year compared to actual strategy
- whether or not a decision was made to defer borrowing or to borrow in advance
- comment on the level of internal borrowing and how it has changed during the year
- assumptions made about interest rates
- investment strategy for the year compared to actual strategy
- explanations for variance between original borrowing and investment strategies and actual

- debt rescheduling done in the year
- actual borrowing and investment rates available through the year
- the performance and return of all investments by type of investment, evaluated against the stated investment objectives
- the report shall identify investments where any specific risks have materialised during the year and report on any financial consequences of that risk; together with details of any remedial action taken. This includes reporting any short term borrowing costs incurred to remediate any liquidity problem
- the report shall include details of any review of long term investments, held by the Council, which was undertaken in the year in accordance with the Annual Investment Strategy
- compliance with Prudential and Treasury Indicators
- any other relevant information

In addition, quarterly / half yearly reports will be submitted to Council each year to provide updates on the above.

Comparative reviews

When data becomes available, comparative reviews are undertaken to see how the performance of the authority on debt and investments compares to other authorities with similar size portfolios, (but allowing for the fact that Prudential and Treasury Indicators are locally set). Data will be sourced from relevant professional bodies e.g. CIPFA.

2.2 Benchmarks and calculation methodology

Debt management

- Average rate on all external debt
- Average rate on external debt borrowed in previous financial year
- Average rate on internal borrowing
- Average period to maturity of external debt
- Average period to maturity of new loans in previous year

Investment

Where applicable, the performance of investment earnings will be measured against the following benchmarks:

Bank of England Base Lending Rate; 7 day SONIA; 1 month SONIA; 3 month SONIA

2.3 Policy concerning methods for testing value for money in treasury management

Frequency and processes of tendering

These will be determined in accordance with the Council's Constitution.

Banking services

Banking services will be re-tendered every five years to ensure that the level of prices reflect efficiency savings achieved by the supplier and current pricing trends.

Money-broking services

Money market brokers are used for placing surplus internal funds with approved financial institutions on a short term basis as part of the Council's cash flow management. Surplus internal funds are invested in the money markets in accordance with the guidelines set out in Section 1.1. Money market brokers are also used to assist the Council in meeting any temporary borrowing requirements. The current panel of brokers used by the Council are as follows:

- ICAP (part of the TPICAP Group)
- Martin Brokers (UK) plc
- Tradition UK Limited
- Tullett Prebon (Europe) Limited

Consultants'/advisers' services

The Council has appointed Link Group as its professional treasury management advisers.

Policy on external managers (other than relating to pension funds)

The Council's current policy is not to appoint external investment fund managers. The reasons for this are:

- the estimated level of surplus funds likely to be available over the medium term can be adequately managed by the Director of Finance;
- In light of this appointment of external fund managers would not be cost effective.

Schedule 3 : TMP 3 – Decision-making and analysis

3.1 Funding, borrowing, lending and new instruments/techniques

Records to be kept

The Director of Finance shall be the Council's registrar of stocks, bonds and mortgages and shall maintain records of all borrowings and investments of money by the Council. All records and documents shall be available for inspection by internal audit and the Council's external auditors. All borrowings and investments of money under the Council's control shall be made in the name of the Council.

Processes to be pursued

The Deputy Director of Finance shall document for the approval of the Director of Finance the systems, procedures and processes which deliver the approved Treasury Management Policies and Practices. The documentation will be kept up-to-date. The aim will be to provide a treasury management systems document which has day to day relevance and within which all treasury management staff are aware of their duties and responsibilities.

Issues to be addressed

In respect of every treasury management decision made, the Council will:

- above all be clear about the nature and extent of the risks to which the Council may become exposed;
- be certain about the legality of the decision reached and the nature of the transaction, and that all authorities to proceed have been obtained;
- be content that the documentation is adequate both to deliver the Council's objectives and protect the Council's interests, and to deliver good housekeeping;
- ensure that third parties are judged satisfactory in the context of the Council's creditworthiness policies, and that limits have not been exceeded;
- be content that the terms of any transactions have been fully checked against the market and have been found to be competitive.

In respect of borrowing and other funding decisions, the Council will:

- consider the ongoing revenue liabilities created, and the implications for the Council's future plans and budgets to ensure that its capital plans and investment plans are affordable, proportionate to the Council's overall financial capacity, and are within prudent and sustainable levels. This evaluation will be carried out in detail for three budget years ahead.
- Less detailed evaluation will also be carried out over a longer period of years to ensure that plans continue to be affordable, proportionate, prudent and sustainable in the longer term.
- Not borrow to invest primarily for financial return.
- Not borrow earlier than required to meet cash flow needs unless there is a clear business case for doing so.

- Not borrow unless it is to finance the current capital programme or to fund future debt maturities, or to ensure an adequate level of short-term investments to provide liquidity for the Council
- Increase its CFR and borrowing solely for purposes directly and primarily related to the functions of the Council and where any financial returns are either related to the financial viability of the project in question or otherwise incidental to the primary purpose.
- evaluate the economic and market factors that might influence the manner and timing of any decision to fund;
- consider the merits and demerits of alternative forms of funding, including funding from revenue, leasing and private partnerships;
- consider the alternative interest rate bases available, the most appropriate periods to fund and repayment profiles to use
- Ensure that treasury management decisions are made in accordance with good professional practice.

In respect of investment decisions, the Council will:

- consider the optimum period, in the light of cash flow availability and prevailing market conditions;
- consider the alternative investment products and techniques available, especially the implications of using any which may expose the Council to changes in the value of its capital;
- Ensure that any long term treasury investment is supported by a business case.

Schedule 4 : TMP 4 – Approved instruments, methods and techniques

4.1 Approved activities of the treasury management operation

- Borrowing
- Lending
- debt repayment and rescheduling
- consideration, approval and use of new financial instruments and treasury management techniques
- managing the underlying risk associated with the Council's capital financing and surplus funds activities
- managing cash flow
- banking activities
- leasing
- the use of external fund managers (other than in respect of the Pension Fund)

4.2 Approved instruments for investments

In accordance with The Local Authorities (Capital Finance and Approved Investments) (Amendment) Regulations 1996, the instruments approved for investment and commonly used by local councils are:

- Gilts
- Treasury Bills
- Deposits with banks, building societies or local organisations (and certain other bodies) for up to 364 days
- Certificates of deposits with banks or building societies for up to 364 days
- Euro-Sterling issues by certain Supra-national bodies listed on the London and Dublin Stock Exchanges
- Triple A rated money market funds
- Debt Management Account (run by DMO/PWLB)

4.3 Implementation of Markets in Financial Instruments Directive II (MIFID II) requirements

Since 3 January 2018, UK public sector bodies have been defaulted to 'retail' status under the requirements of MIFID II. However, for each counterparty it is looking to transact with (e.g. financial institution, fund management operator, broker), there remains the option to opt up to 'professional' status, subject to meeting certain requirements specified by MIFID II and that it has the appropriate level of knowledge and experience and decision making processes in place in order to use regulated investment products.

MIFID II does not cover term deposits so local authorities should not be required to opt up to professional status. However, some non-UK banks do not have the necessary regulatory permissions to deal with retail clients, so opting up to professional status would be required.

For investing in negotiable investment instruments (e.g. certificates of deposit, gilts, corporate bonds), money market funds and other types of investment funds, which are covered by MIFID II, a schedule is maintained of all counterparties that the treasury management team are authorised to place investments with. This specifies for each investment instrument and for each counterparty, whether the Council has been opted to professional status. It should be noted some money market funds will deal with both retail and professional clients.

A file is maintained for all permissions applied for and received for opt ups to professional status specifying name of the institution, instrument, date applied for and date received. It also includes confirmations where there is an exemption from having to opt up to professional status for a regulated investment, e.g. to use a money market fund which will deal with retail clients. A summary is provided below.

Professional client status under MIFID II

The following is a list of institutions where the Council has opted up to professional client status under MIFID II.

Confirmed professional client status:

Money Market Funds

- Federated Hermes (UK) LLP
- Invesco Global Asset Management Limited
- Aberdeen Liquidity Fund (LUX)

External treasury management advisors

- Link Group

Money-broking services

- ICAP (part of the TPICAP Group)
- Martin Brokers (UK) plc
- Tradition UK Limited
- Tullet Prebon (Europe) Limited

Application outstanding:

None.

No requirement to opt up

Money Market Funds

- Black Rock Institutional Sterling Liquidity Fund

4.4 Approved techniques

The following are approved techniques:

- Forward dealing up to 5 years
- A limit of £35.0 million for deposits over 1 year and up to 5 years.

The following may be used by organisations which are not local authorities:

- Swaps
- Caps
- Collars
- Options

The Council will not use any of the above techniques.

4.5 **Approved methods and sources of raising capital finance**

Finance will only be raised in accordance with statute, and within this limit the Council has a number of approved methods and sources of raising capital finance. These are:

On balance sheet

- PWLB
- Municipal bond agency
- Local authorities
- Banks
- Pension funds
- Insurance companies
- UK Infrastructure Bank
- Finance Leases
- Market (long term)
- Market (temporary)
- Market (LOBOs)
- Stock issues
- Local Temporary
- Local Bonds
- Local authority bills
- Overdraft
- Negotiable Bonds
- Internal (capital receipts and revenue balances)
- Commercial Paper
- Medium Term Notes
- Deferred Purchase
- PFI / PPP

Other methods of financing

- Government and EC Capital Grants
- Lottery monies

Borrowing will only be done in Sterling. All forms of funding will be considered by the Director of Finance taking into consideration the prevailing economic climate, regulations and local considerations. The Director of Finance has delegated powers through this Policy and the Strategy to take the most appropriate form of borrowing from the approved sources.

All borrowing transactions entered into by the Director of Finance will be reported to the Cabinet (Resources) Panel.

4.6 Investment limits

The Annual Investment Strategy sets out the limits and the guidelines for use of each type of investment instrument.

4.7 Borrowing limits

See the Treasury Management Strategy Statement and Prudential and Treasury Indicators.

Schedule 5 : TMP 5 – Organisation, clarity and segregation of responsibilities, and dealing arrangements

5.1 Limits to responsibilities/discretion at Council and Cabinet (Resources) Panel

Council

- Approving the annual report on treasury management policies, practices and activities.
- Approving the Treasury Management Strategy Statement/Annual Investment Strategy/MRP Policy, including a mid-year review and any other revisions/updates.
- Approving the Annual Treasury Report
- Approval of Treasury Management budgets

Cabinet

- Recommending the Annual Treasury Report to Council.

Cabinet (Resources) Panel

- Receiving and reviewing the quarterly Treasury Management Monitoring reports.
- Monitoring performance against budgets.
- Approval of the division of responsibilities.
- Receiving and reviewing external audit reports and acting on recommendations.
- Approving the selection of external service providers and agreeing terms of appointment.

Resources and Equality Scrutiny Panel

- Review the treasury management policy and procedures and make recommendations to Cabinet / Cabinet (Resources) Panel

5.2 Principles and practices concerning segregation of duties

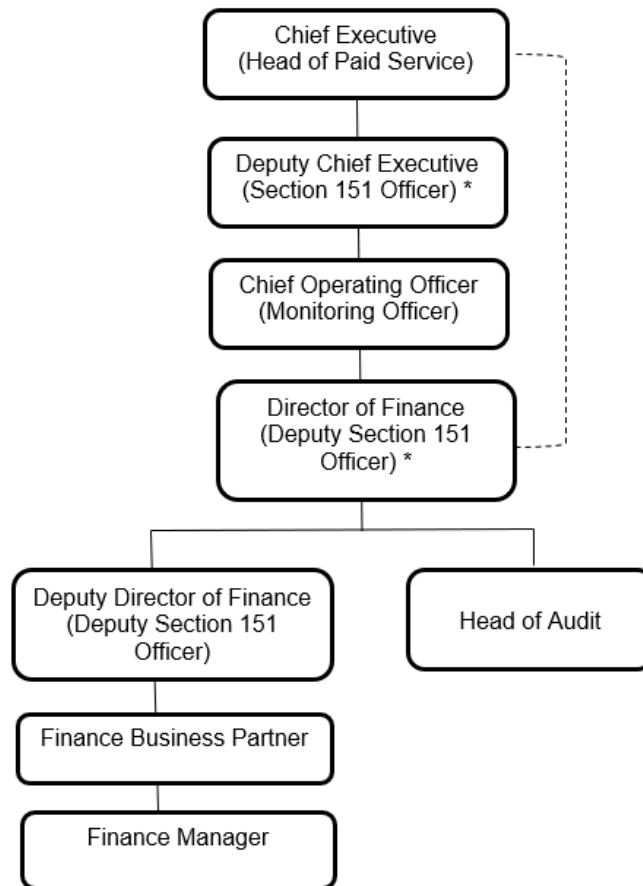
The varied aspects of treasury management and the large volume of funds involved require a clear segregation of duties. The Council's Treasury Management Practices reflect the separation of duties, namely:

- Policy formulation - approved by Council and monitored/amended by Cabinet (Resources) Panel.
- Treasury advice - the Director of Finance is the responsible officer for advising Council and Cabinet (Resources) Panel. The recommendations made to Councillors will also reflect the advice provided to the Director of Finance by specialist external advisors.
- Dealing in the Market - undertaken by rotating use of one of four approved brokers based on best rates on offer.
- Recording, administration and recommendations to the Director of Finance on treasury activity is carried out by the Finance Manager (Treasury Management).
- All transactions are subject to both internal and external audit.

- The Chief Executive has responsibility for ensuring that a specified system is implemented.
- The Chief Operating Officer has responsibility for ensuring compliance with the law.

5.3 Treasury management organisation chart

The treasury management organisation chart as at February 2024 is as follows:



* The Deputy Chief Executive is the Section 151 Officer on a temporary basis due to the Director of Finance being an interim appointment. Once the Director of Finance position has been filled on a permanent basis, the Section 151 role will revert to the Director of Finance.

5.4 Statement of duties/responsibilities of each treasury post

Director of Finance (Section 151 Officer)

1. The Director of Finance will:

- Recommend clauses, treasury management policy/practices for approval, reviewing the same regularly, and monitoring compliance.
- Submit regular treasury management policy reports to Cabinet (Resources) Panel.
- Submit reports on performance against budgets to Cabinet (Resources) Panel.
- Receive and review management information reports.

- Review the performance of the treasury management function and promote best value reviews.
 - Ensure the adequacy of treasury management resources and skills, and the effective division of responsibilities within the treasury management function.
 - Ensure the adequacy of internal audit.
 - Liaising with external audit.
 - Recommend the appointment of external service providers.
2. The Director of Finance has delegated powers to take the most appropriate form of borrowing from the approved sources, and to take the most appropriate form of investments in approved instruments.
 3. The Director of Finance may delegate their power to borrow and invest to members of their staff. The Director of Finance, Deputy Section 151 Officer, Finance Business Partner or any other officer nominated by the Director of Finance must conduct all dealing transactions, or staff authorised by the Director of Finance to act as temporary cover for leave/sickness. All transactions must be authorised by at least one of the named officers above.
 4. The Director of Finance and the Chief Operating Officer will ensure that the treasury management policy is adhered to, and if not, will bring the matter to the attention of elected councillors as soon as possible.
 5. Prior to entering into any capital financing, lending or investment transaction, it is the responsibility of the Director of Finance to be satisfied, by reference if appropriate to the Chief Operating Officer, and external advisors as appropriate, that the proposed transaction does not breach any statute, external regulation or the Council's Financial Regulations.
 6. It is also the responsibility of the Director of Finance to ensure that the Council complies with the requirements of the UK Money Markets Code (which supersedes The Non Investment Products Code, formerly known as The London Code of Conduct) for principals and broking firms in the wholesale markets.

Finance Manager

Under the direction and supervision of either the Director of Finance or, in their absence, the Deputy Section 151 Officer, the Finance Manager will be responsible for:

- Execution of transactions
- Adherence to agreed policies and practices on a day-to-day basis
- Ensuring that adequate records are maintained and procedures are fully documented
- Maintaining cash flow projections
- Maintaining relationships with third parties and external service providers
- Supervising treasury management staff
- Monitoring performance on a day-to-day basis
- Submitting regular management information reports to the Director of Finance

- Informing treasury management activity, including borrowing options
- Identifying and recommending opportunities for improved practices
- Reporting any actual or potential variations to agreed policies and procedures as they arise.

Chief Executive (Head of the Paid Service)

The responsibilities of this post will be:

- Ensuring that the treasury management system is specified and implemented
- Ensuring that the Director of Finance reports regularly to the Council and Cabinet (Resources) Panel on treasury policy, activity and performance.

Chief Operating Officer (Monitoring Officer)

The responsibilities of this post will be:

- Ensuring compliance by the Director of Finance with the treasury management policy statement and treasury management practices and that they comply with the law.
- Being satisfied that any proposal to vary treasury policy or practice complies with law or any code of practice.
- Giving advice to the Director of Finance when advice is sought.

Internal Audit

The responsibilities of Internal Audit will be:

- Reviewing compliance with approved policy and treasury management practices.
- Reviewing division of duties and operational practice.
- Assessing value for money from treasury activities.
- Undertaking probity audit of treasury function.

5.5 Absence cover arrangements

The Deputy Section 151 Officer will ensure that other staff within Strategic Finance who do not deal with treasury management activities on a daily basis are sufficiently trained so that they can provide absence cover. Such cover will be limited to dealing with the production of daily up-dates of the Council's cash flow statements and, in exceptional circumstances, communicating deals through to the Council's brokers and bank once instructions have been received from either the Director of Finance or the Deputy Section 151 Officer.

5.6 Dealing Limits

The following posts are authorised to deal with Money Market Funds and the Debt Management Account Deposit Facility (DMADF):

- Finance Business Partner
- Deputy Director of Finance

- Director of Finance

There are no dealing limits for the individual posts.

5.7 List of approved brokers

ICAP (part of the TPICAP Group)
Martin Brokers (UK) plc
Tradition UK Limited
Tullett Prebon (Europe) Limited

5.8 Policy on brokers' services

To avoid an over-reliance on a single broker and thereby enhance objective dealings, deals will be spread amongst brokers on a rotation basis. The exception being when undertaking temporary borrowing in which case all brokers will be approached to obtain the best rate available.

5.9 Policy on taping of conversations

Taping of conversations with the Council's brokers and bank is not normally carried out by the Director of Finance or their staff.

5.10 Direct dealing practices

Direct dealing with counterparties by the Director of Finance or their staff is undertaken with the following, in order to achieve higher rates than dealing with them via our brokers and to maintain adequate levels of liquidity:

- The Council's bankers (National Westminster Bank plc, trading as RBS Commercial & Private Banking) - overnight deposits only
- Invesco Global Asset Management Limited (previously Aim Global Ltd and STIC) - Money Market Fund
- Black Rock Institutional Sterling Liquidity Fund – Money Market Fund
- Aberdeen Liquidity Fund (LUX) (previously called Standard Life Investments Liquidity Fund and Ignis Sterling Liquidity Fund) – Money Market Fund
- Federated Hermes (UK) LLP (previously Prime Rate Sterling Liquidity Fund) - Money Market Fund
- Natwest - Call Account
- Debt Management Account Deposit Facility – Debt Management Office (DMO)

In the event that any of these counterparties fall below the Council's minimum lending criteria, activity in that account will temporarily cease and any balance withdrawn immediately. However, the accounts will remain open for future dealings if or when their credit ratings recover.

5.11 Settlement transmission procedures

Deals will normally be made by telephone and/or confirmed by fax, with payments being made and sums being received by telephonic transfer.

5.12 Documentation requirements

Every deal will be fully documented showing the name of the broker used, amount, period, counterparty, interest rate, date, commission and transmission arrangements. All documentation will be available for inspection by internal and external audit. All documentation will be retained for six years.

5.13 Arrangements concerning the management of third party funds

The Council holds a number of trust funds. The cash in respect of these funds is held in the Council's bank account but transactions are separately coded. Interest is given on credit balances at the average rate for internal balances for the year.

Schedule 6 : TMP 6 – Reporting requirements and management information arrangements

6.1 Annual programme of reporting

Annual reporting requirements before the start of the year:

- Review of the Council's approved clauses, treasury management policy statement and practices
- Treasury management strategy report on proposed treasury management activities for the year comprising of the Treasury Management Strategy Statement, Annual Investment Strategy and Minimum Revenue Provision Policy Statement
- Capital strategy (reported with the capital monitoring report) to cover the following:
 - Give a long term view of the capital programme and treasury management implications thereof beyond the three year time horizon for detailed planning.
 - An overview of treasury and non-treasury investments to highlight the risks and returns involved in each and the balance, (proportionality), between both types of investments.
 - The Council's risk appetite and specific policies and arrangements for non-treasury investments.
 - Schedule of non-treasury investments.

Mid year review.

Quarterly monitoring or review.

Annual review report after the end of the year.

6.2 Annual Treasury Management Strategy Statement

The Treasury Management Strategy Statement sets out the specific expected treasury activities for the forthcoming financial year. This strategy will be submitted to the Council for approval as part of the overall budget and council tax determination process prior to the commencement of each financial year.

The formulation of the annual Treasury Management Strategy Statement involves determining the appropriate borrowing and investment decisions in light of the anticipated movement in both fixed and shorter-term variable interest rates. For instance, the Director of Finance may decide to postpone borrowing if fixed interest rates are expected to fall, or borrow early (subject to borrowing in advance of need) if fixed interest rates are expected to rise.

The Treasury Management Strategy Statement is concerned with the following elements:

- Prudential and Treasury Indicators
- current treasury portfolio positions
- borrowing requirement
- prospects for interest rates
- borrowing strategy

- policy on borrowing in advance of need
- debt rescheduling
- investment strategy
- creditworthiness policy
- policy on the use of external service providers
- any extraordinary treasury issues
- the Council's MRP policy

The Treasury Management Strategy Statement will establish the expected move in interest rates against alternatives (using all available information such as published interest rate forecasts where applicable) and highlight sensitivities to different scenarios.

6.3 Annual Investment Strategy

At the same time that the Council receives the Treasury Management Strategy Statement it will also receive a report on the Annual Investment Strategy which will set out the following:

- the Council's risk appetite in respect of security, liquidity and optimum performance
- the definition of high credit quality to determine what are specified investments as distinct from non-specified investments
- which specified and non-specified instruments that the Council will use
- whether they will be used by the in-house team, external managers or both
- the Council's policy on the use of credit ratings and other credit risk analysis techniques to determine creditworthy counterparties for its approved lending list
- which credit rating agencies the Council will use
- how the Council will deal with changes in rating, rating watches and rating outlooks
- limits of value and time for individual counterparties and groups
- country limits
- maximum value and maximum periods for which funds may be prudently invested
- levels of cash balances and investments over the same time period (as a minimum) as the Council's capital investment plans and how the use of internal borrowing and borrowing in advance will influence those levels
- interest rate outlook
- budget for investment earnings
- a review of the holding of longer-term investments
- Use of a cash fund manager
- policy on the use of external service providers

6.4 Annual Minimum Revenue Provisions Statement

This will set out how the Council will make revenue provision for repayment of its borrowing and will be submitted at the same time as the Annual Treasury Management Strategy Statement and Annual Investment Strategy Statement.

6.5 Policy on Prudential and Treasury Indicators

The Council will approve before the beginning of each financial year a number of treasury limits which are set through Prudential and Treasury Indicators.

The Director of Finance is responsible for incorporating these limits into the Annual Treasury Management Strategy Statement and for ensuring compliance with the limits. Should it prove necessary to amend these limits, the Director of Finance shall submit the changes for approval to full Council.

6.6 Quarterly and Mid-year reviews

The Council will review its treasury management activities and strategy on a quarterly and six monthly basis. The mid-year review will go to Full Council. This review will consider the following:

- activities undertaken
- variations, if any, from agreed policies/practices
- interim performance report
- regular monitoring
- monitoring of treasury management and prudential indicators

6.7 Annual report on treasury management activity

An annual report will be presented to the Cabinet and to Council, at the earliest practicable meeting after the end of the financial year, but in any case, by the end of September. This report will include the following:

- transactions executed and their revenue effects
- report on risk implications of decisions taken and transactions executed
- compliance report on agreed policies and practices, and on statutory/regulatory requirements
- performance report
- report on compliance with CIPFA Code recommendations, approved policies and practices, the Councillor approved treasury management strategy and on statutory/regulatory requirements
- monitoring of treasury management indicators

6.8 Management information reports

Management information reports will be prepared regularly by the Finance Manager and will be presented to the Director of Finance.

These reports will contain the following information:

- a summary of transactions executed and their revenue effects
- measurements of performance including effect on loan charges/investment income
- degree of compliance with original strategy and explanation of variances
- any non-compliance with Prudential limits or other treasury management limits

6.9 Publication of treasury management reports

All reports to Cabinet (Resources) Panel, Cabinet, Council and Scrutiny Panel are available to the public via the Council's website.

Schedule 7 : TMP 7 – Budgeting, accounting and audit arrangements

7.1 Statutory/regulatory requirements

The accounts are drawn up in accordance with the CIPFA Code of Practice on Local Authority Accounting in the United Kingdom which is recognised by statute as representing proper accounting practices. The Council has also adopted in full the principles set out in CIPFA's Treasury Management in the Public Services – Code of Practice (the CIPFA Code), together with those of its specific recommendations that are relevant to this Council's treasury management activities.

7.2 Sample budgets / accounts / prudential and treasury indicators

The Director of Finance will prepare a three year medium term financial plan with Prudential and Treasury Indicators for treasury management which will incorporate the budget for the forthcoming year and provisional estimates for the following two years. This will bring together all the costs involved in running the function, together with associated income. The Director of Finance will exercise effective controls over this budget and monitoring of performance against Prudential and Treasury Indicators and will report upon and recommend any changes required in accordance with TMP6.

7.3 List of information requirements of external auditors

- Reconciliation of loans outstanding in the financial ledger to treasury management records
- Maturity analysis of loans outstanding
- Certificates for new long term loans taken out in the year
- Reconciliation of loan interest, discounts received and premiums paid to financial ledger by loan type
- Calculation of loans fund interest and debt management expenses
- Details of interest rates applied to internal investments
- Calculation of interest on working balances
- Interest accrual calculation
- Principal and interest charges reports
- Analysis of any deferred charges
- Calculation of loans fund creditors and debtors
- Annual Treasury Report
- Treasury Management Strategy Statement and Prudential and Treasury Indicators
- Review of observance of limits set by Prudential and Treasury Indicators
- Calculation of the Minimum Revenue Provision
- If used, external fund manager(s) valuations including investment income schedules and movement in capital values.

The Council will ensure that its auditors, and those charged with regulatory review, have access to all information and papers supporting the activities of the treasury management function as are necessary for the proper fulfilment of their roles, and that such information and papers demonstrate compliance with external and internal policies and approved practices.

7.4 Treasury Management activity reports

Weekly activity reports are produced summarising the investment / borrowing activities / balances along with PWLB interest rates and the revenue implications of the activity as reported in the quarterly monitoring to Councillors. This report is circulated to the following:

- Leader of the Council
- Cabinet Member with lead responsibility for Resources
- Leader of the Opposition
- Chief Executive
- Director of Finance
- Chief Operating Officer (the Monitoring Officer)
- Deputy Director of Finance

In addition, quarterly reports are submitted to Cabinet (Resources) Panel / Cabinet / Full Council (as required) and Scrutiny Panel. The report is intended to highlight any variances between budget and spend in order that the Council can assess its financial position. Details of treasury management activities are included within this report.

Schedule 8 : TMP 8 – Cash and cash flow management

8.1 Arrangements for preparing/submitting short-term cash flow statements

The Finance Manager prior to the start of a new financial year will prepare a cash flow statement showing the Council's expected payments and income over that forthcoming financial year. These projections are prepared from the previous years' cash flow records, adjusted for known changes in levels of income and expenditure and also changes in payments and receipt dates. This will be updated daily by no later than 11.00 a.m. to form rolling cash flow forecasts. The cash flow forecast will be monitored on a regular basis by the Director of Finance or, in their absence, the Deputy Section 151 Officer.

The cash flow forecast will identify the following factors:

- Payments
 - Repayment of maturity and instalment loans
 - Profile of salary payments
 - Profile of payments to HMRC for income tax and national insurance
 - Profile of payments to precepting authorities
 - Profile of creditor payments
 - CHAPS and Telephone Transfer payments to be identified in advance
- Income
 - Profile of Government Grants
 - Profile of Dedicated Schools Grant
 - Profile of other Grants
 - Profile of daily cash income
 - Profile of VAT reimbursements
 - Profile of weekly Collection Fund income
 - Large capital receipts to be identified

The cash flow forecast for the financial year will be updated on a daily basis. In addition, a forecast for the following financial year will be created 3 months prior to the start of that year. Forecasts will be monitored against daily bankings and clearings.

The estimated daily bank overdraft is not to exceed £500,000.

8.2 Arrangements for preparing/submitting medium to long-term forecasts of the Council's net debt (or net investment) requirements consistent with its approved plans, e.g. through development of a liability benchmark.

The Council will develop a debt liability benchmark as a minimum for the forthcoming financial year and the following two financial years. The liability benchmark will then be reported each quarter along with the other required indicators. The benchmark will be analysed as part of the annual treasury management strategy and any substantial mismatches between actual loan debt outstanding and the liability benchmark will be explained.

8.3 Bank statement procedures

Daily bank statements for all accounts are available through online banking which are reconciled to all income and expenditure. Bank reconciliation is the responsibility of the Banking Team.

8.4 Payment scheduling and agreed terms of trade with creditors

All contracts for the supply of goods or services must be subject to the Council's standard payment terms – monthly in arrears. Any contracts which require special financing arrangements must be agreed by the Director of Finance.

Where a contract provides for payments to be made by instalments following the delivery of services or completion of work, a cost plan must be prepared for such contracts and payments monitored against that plan by the service.

Work carried out by 'statutory undertakings' is excluded from the Competition Requirements of the Contracts Procedure Rules and payment in advance of the works being carried out is considered to be acceptable.

The standard method of payment of creditors is by BACS, 30 days from date of invoice unless the invoice is in dispute. However, due to the Covid 19 pandemic, to assist the local economy the 30 days terms have temporarily been suspended so payments are made quicker.

8.5 Arrangements for monitoring debtor/creditor levels

With regards debtors, the levels of credits and debits held are regularly analysed by Revenues and Benefits to identify action required.

The Hub Payments Team carry out regular analysis of creditor levels.

8.6 Procedures for banking of funds

The Director of Finance shall approve the arrangements for the collection and banking of all money due to the Council.

Each officer shall ensure the prompt raising of debtor invoices for the recovery of income due.

All stationery used in connection with the collection and allocation of income shall be held and distributed under approval from the Director of Finance.

On receipt of income the employee shall; immediately record the transaction, provide the customer with verification of payment and subsequently bank the monies in accordance with Council procedure rules.

No deduction may be made from any income receipted without approval from the Director of Finance.

In accordance with the Accounts and Audit Regulations 2015, the amount of each cheque shall be recorded on either the bank paying in slip or an attached cheque listing detailing; the amount, the receipt number or reconciling information.

Personal cheques shall not be cashed through the Council's bank accounts.

Any transfer of physical money from one employee to another will be evidenced in the records of the responsible service.

The Council has established an Anti-Money Laundering Policy to ensure it is compliant with the requirements of the current Money Laundering Regulations.

Therefore, all employees receiving cash on behalf of the Council should ensure that they comply with this policy.

To help prevent money laundering, cash payments (including notes, coin or travellers cheques in any currency) above £5,000 will not be accepted for any Council service.

All income streams in excess of £25,000 that were not included in the approved budget shall be reported to the Director of Finance at the earliest opportunity.

Schedule 9 : TMP 9 – Money laundering

The Council last updated its anti-money laundering policy and procedure in 2017, below is a copy of this policy approved by Audit and Risk Committee. The policy is currently being updated to reflect the recent Money Laundering, Terrorist Financing and Transfer of Funds (Information on the Payer) Regulations. Once updated it will be taken back to the Audit and Risk Committee for approval.

9.1 Introduction

Money laundering is any process whereby funds derived from criminal activity are given the appearance of being legitimate. The Council must be alert to the possibility that attempts could be made to utilise funds obtained from criminal activity to pay for Council services.

The Council is committed to preventing money laundering by having anti-money laundering systems in place to establish the legitimacy of the sources of income.

This Anti-Money Laundering Policy makes it clear that it is extremely important that all employees are familiar with:

- the legal responsibilities;
- the criminal sanctions that may be imposed for breaches of the money laundering legislation;
- the need to be vigilant and take appropriate steps to reduce the opportunities for breaches of the Money Laundering Regulations;
- The key requirement to promptly report any suspected money laundering activity to the Money Laundering Reporting Officer.

9.2 Legal requirements

The Money Laundering Regulations 2007

These regulations set out detailed requirements for organisations to establish procedures to prevent its services being utilised for the purposes of money laundering.

While public authorities are not legally obliged to apply the provisions of the regulations as they do not fall under the term 'regulated activity'. Certain public authorities must, if they know or suspect or have reasonable grounds for knowing or suspecting, that a person is or has engaged in money laundering or terrorist financing, as soon as reasonably practical inform the National Crime Agency. The Council is not one of the certain public authorities, but it will nonetheless inform the National Crime Agency in the same way.

Therefore, as a responsible public body the Council is employing policies and procedures which embrace the UK's anti-terrorist financing, and anti-money laundering requirements, with a particular focus on CIPFA's "Combatting Financial Crime – Further Guidance on Anti-money Laundering for Public Service Organisations".

The Terrorism Act 2000

This applies to all individuals and businesses in the UK and therefore all employees and councillors within the Council have an obligation to report knowledge, reasonable grounds for belief or suspicion about the proceeds from, or finance likely to be used for terrorism or its laundering where it relates to information that comes to them in the course of their business or employment. The primary offence states a person commits an offence if he enters into or becomes concerned in an arrangement which facilitates the retention or control by or on behalf of another person of terrorist property by concealment, by removal from the jurisdiction, by transfer to nominees, or in any other way.

The Proceeds of Crime Act (POCA) 2002

This Act applies to all individuals and organisations and further defines the offences of money laundering and creates mechanisms for investigating and recovering the proceeds of crime as well as placing an obligation on the Council, employees and councillors to report suspected money laundering activities. The primary offences are:

- Section 327 - concealing, disguising, converting, transferring or removing criminal property from the UK;
- Section 328 - entering into or becoming concerned in an arrangement which you know or suspect facilitates the acquisition, retention, use or control of criminal property by or on behalf of another person;
- Section 329 - acquiring, using or possessing criminal property.

9.3 Which service areas may be affected by money laundering?

Examples of how the Council may be exposed to money laundering include accepting large cash amounts, the involvement of third parties, the request of a large refund and property investment or purchases.

Also, the Money Laundering legislation defines 'regulated activity' as the provision 'by way of business' of advice about tax affairs, accounting services, treasury management, investment or other financial services, audit services, legal services, estate agency, services involving the formation, operation or arrangement of a company or trust or, dealing in goods wherever a transaction involves a payment of €15,000 (approx. £12,500) or more.

To help prevent money laundering, cash payments (including notes, coin or travellers cheques in any currency) above £5,000 will not be accepted for any Council service.

9.4 Establishing the identity of a new business relationship

As a responsible Council, we should be aware of any suspicions arising out of funds received from a source from which we are unfamiliar. If the Council forms a new business relationship (including a significant one-off transaction) care should be taken to ensure that the client is identifiable by making basic checks on their credentials, along with confirmation of where funds are coming from. This should not be an onerous task, but,

we should ensure that we are clear about whom we are conducting business with. This will be especially important if the parties concerned are not physically present for identification purposes and to situations where someone may be acting for absent third parties. This is known as due diligence and must be carried out before any such business is entered into with the customer. If there is uncertainty whether such due diligence is required then advice must be obtained from the Money Laundering Reporting Officer.

Due diligence can be used to evidence a customer's identity by, for example:

- checking with the customer's website to confirm their business address
- conducting an on-line search via Companies House to confirm the nature and business of the customer and confirm the identities of any directors
- Conducting personal identity checks for example, requesting that the customer provide their current passport/driving licence, birth certificates

In certain circumstances enhanced customer due diligence may need to be carried out, for example, where:

- the customer has not been physically present for identification
- the customer is a politically exposed person
- there is a beneficial owner who is not the customer – a beneficial owner is any individual who holds more than 25% of the shares, voting rights or interest in a company, partnership or trust.

If it is believed that enhanced customer due diligence is required then the Money Laundering Reporting Officer should be consulted prior to carrying it out. Customer due diligence should be completed for all relevant new customers and for existing customers, during the life of a business relationship, proportionate to the risk of money laundering and terrorist funding.

9.5 Reporting suspected cases of Money Laundering

Where an employee or Councillor knows or suspects that money laundering activity is taking/has taken place, or becomes concerned that their involvement in a matter may amount to a prohibited act under sections 327 to 329 of POCA, they must disclose this without delay or as soon as reasonably practicable to the Money Laundering Reporting Officer. Failure to report such activity may render the employee subject to prosecution and/or disciplinary action in accordance with the Council's disciplinary policy. The procedure for disclosure is:

- to complete a 'Disclosure Report to the Money Laundering Reporting Officer Form' and to include as much detail as possible e.g. name, date of birth, address, company names, directorships, phone numbers, nature of the activity etc;

The Council has appointed the following employee as the Money Laundering Reporting Officer (MLRO):

Ian Cotterill - Head of Internal Audit

Tel: (01902) 554475

e-mail: ian.cotterill@wolverhampton.gov.uk

In the absence of the MLRO listed above, the following employee is authorised to deputise:

Mark Wilkes, Client Lead Auditor

Tel: (01902) 554462

e-mail: mark.wilkes@wolverhampton.gov.uk

Further advice on money laundering matters can also be obtained from:

David Pattison – Chief Operating Officer/Monitoring Officer

Tel: (01902) 553840

e-mail: david.pattison@wolverhampton.gov.uk

9.6 Investigating and Reporting Money Laundering

How will the Money Laundering Reporting Officer investigate a disclosure?

The Money Laundering Reporting Officer will:

- acknowledge receipt of the disclosure report;
- assess the information provided to make a judgment as to whether there are reasonable grounds for knowledge or suspicion of money laundering activities and;
- prepare a Suspicious Activity Report (SAR) to the National Crime Agency (NCA), where appropriate;
- The employee or councillor must follow any directions given by the Money Laundering Reporting Officer
- The employee or councillor must cease all involvement in the transaction (not make any further enquiries into the matter themselves) unless or until consent is provided by the NCA.
- The employee or councillor must specify in the disclosure report if such consent is required to comply with any transaction deadlines.
- Any necessary investigation will be undertaken by the NCA. Employees and councillors will be required to co-operate with any subsequent money laundering investigation.
- At no time and under no circumstances should the employee or councillor voice any suspicions to the person(s) suspected of money laundering, even if the NCA has given consent to a particular transaction proceeding, without the specific consent of the Money Laundering Reporting Officer.
- Where the Money Laundering Reporting Officer concludes that there are no reasonable grounds to suspect money laundering then they shall mark the disclosure report accordingly and give their consent for any ongoing or imminent transaction(s) to proceed.
- All in-house disclosure reports and NCA Suspicious Activity Reports will be retained for a minimum of five years after the business relationship ends or an occasional transaction is completed.

9.7 Record Keeping

Each area of the Council which conducts relevant business must maintain suitable records of any completed due diligence checks and details of relevant transactions must be maintained for at least five years. This provides an audit trail and evidence for any subsequent investigation into money laundering, for example, distinguishing the client and the relevant transaction and recording in what form any funds were received or paid. In practice, the Council will be routinely making records of work carried out for clients in the course of normal business and these should suffice in this regard.

9.8 Review of the Money Laundering Policy

The Money Laundering Policy will be reviewed on an annual basis by the Head of Audit and the Audit and Risk Committee to ensure that it remains up to date, fit for purpose and represents generally acceptable good practice.

Schedule 10 : TMP 10 – Training and qualifications

All treasury management staff should receive appropriate training relevant to the requirements of their duties at the appropriate time. The Council operates a Professional Conversation review system which identifies the training requirements of individual members of staff engaged on treasury related activities.

Additionally, training may also be provided on the job, and it will be the responsibility of the Director of Finance to ensure that all staff under their authority receive the level of training appropriate to their duties. This will also apply to those staff who from time to time cover for absences from the treasury management team.

10.1 Details of approved training courses, etc.

Treasury management staff and Councillors will undertake training, principally using seminars and training, where appropriate, provided by the Council's external treasury management advisors, CIPFA, money brokers etc.:

- bi-annual seminars, including workshops
- regional training
- specific training or individual briefing sessions

10.2 Records of training received by treasury staff

A record will be maintained of all training courses and seminars attended by staff engaged in treasury management activities.

10.3 Experience and approved qualifications for treasury staff and Councillors

All staff engaged on treasury management activities will undergo regular management development reviews to assist in career development.

The Deputy Section 151 Officer, Finance Business Partner and Finance Manager will be professionally qualified accountants, preferably CIPFA.

10.4 Standards of professional practice (SOPP)

The Council's Director of Finance is a member of CIPFA. The postholder is committed to professional responsibilities through both personal compliance and by ensuring that relevant staff are appropriately trained. Other senior staff involved in treasury management activities who are members of CIPFA will also comply with the SOPP.

10.5 Councillor training records

Records will be kept by Organisational Development of all training in treasury management provided to Councillors.

10.6 Councillors charged with governance

Councillors charged with diligence also have a personal responsibility to ensure that they have the appropriate skills and training for their role.

Schedule 11 : TMP 11 – Use of external service providers

11.1 Details of contracts with service providers, including bankers, brokers, consultants, advisers and details of services provided

The Council will employ the services of other organisations to assist it in the field of treasury management. In particular, it will use external consultants to provide specialist advice in this ever more complex area. However, it will ensure that it fully understands what services are being provided and that they meet the needs of the Council, especially in terms of being objective and free from conflicts of interest.

It will also ensure that the skills of the in house treasury management team are maintained to a high enough level whereby they can provide the appropriate challenge to external advice and can avoid undue reliance on such advice.

Treasury management staff and their senior management will therefore be required to allocate appropriate levels of time to using the following sources of information so that they are able to develop suitable levels of understanding to carry out their duties, especially in challenge and avoiding of undue reliance:

- quality financial press
- market data
- information on government support for banks
- the credit ratings of that government support

Core Banking Services

Name of supplier of service - National Westminster Bank plc, trading as RBS Commercial & Private Banking.

Contract commenced 1 April 2022 and runs for two years with two options to extend for a further three and two years respectively.

The above contract was awarded by Cabinet (Resources) Panel on 20 October 2021.

Merchant Acquiring Services (Card Acquiring Services)

Name of supplier service – Lloyds Banking Group.

Contract commenced 1 August 2022 and runs for one year with three options to extend for a further one year each.

The above contract was awarded by Cabinet (Resources) Panel on 27 July 2022.

Money-broking services

The Council may use money brokers for temporary borrowing and investment and long term borrowing. It will seek to give an even spread of business amongst the approved brokers.

ICAP (part of the TPICAP Group)

Martin Brokers (UK) plc

Tradition UK Limited

Tullett Prebon (Europe) Limited

Consultants'/advisers' services:

Treasury consultancy services

Name of supplier of service – Link Group

Contract commenced 1 January 2023 for three years until 31 December 2025 with a possibility of two extensions of twelve months each.

Service provided - treasury management specialist advice

Cash/fund management services

No external suppliers are used to provide these services.

Credit rating agency

The Council receives a credit rating service through its treasury management consultants, the costs of which is included in the consultant's annual fee.

11.2 Procedures and frequency for tendering services

See Schedule 2 : TMP 2 Performance measurement.

Schedule 12 : TMP 12 – Corporate governance

12.1 List of documents to be made available for public inspection

The Council is committed to the principle of openness and transparency in its treasury management function and in all its functions.

It has adopted the CIPFA Code of Practice on Treasury Management and implemented key recommendations on developing Treasury Management Practices, formulating a Treasury Management Policy Statement and implementing the other principles of the Code.

The following documents are available for public inspection:

- Treasury Management Policy and Practices Statement
- Treasury Management Strategy Statement
- Annual Investment Strategy
- Minimum Revenue Provision policy statement
- Annual Treasury Report
- Treasury Management monitoring reports (e.g. half yearly, quarterly)
- Annual Statement of Accounts and financial instruments disclosure note
- Annual budget and Medium Term Financial Strategy
- HRA Business Plan
- Approved Capital Programme
- Capital Strategy
- Minutes of Council/Cabinet/Scrutiny meetings

12.2 Procedures for consultation with stakeholders

Stakeholders have an opportunity to comment on the Council's Treasury Management activities as part of the overall annual budget consultation process and to inspect any transactions when the Council's accounts are placed on deposit for inspection each year.

12.3 List of external funds managed on behalf of others and the basis of attributing interest earned and costs to these investments

The Council does not manage funds on behalf of other organisations.